

When to use this form



Use this form to claim an Ex-Carer Allowance (Child) Health Care Card

To be eligible for this Health Care Card, you must:

- be between 16 and 25 years of age
- be a full-time student
- have had a Carer Allowance Health Care Card on the day before you turned 16 years of age
- meet residence rules.

This card is not income or assets tested.

Online services



You can claim this Health Care Card using your Centrelink online account through myGov.

If you do not have a myGov account, you can create one at **my.gov.au** and link it to your Centrelink online account.

What else you will need to provide

You will need to confirm your identity as part of this claim. For more information, go to **servicesaustralia.gov.au/identity**

Important information

You must return **all** supporting documents at the same time you lodge this claim form. If you do not return all documents, your claim may not be accepted. The only exception will be if you are waiting for medical evidence or other documents from a third party.

For more information

Go to **servicesaustralia.gov.au/excarerallowancecard** or refer to **Information you need to know about your claim for an Ex-Carer Allowance (Child) Health Care Card (Ci010) (Information Booklet)**. If you do not have this booklet, go to **servicesaustralia.gov.au/forms**

We can translate documents you need for your claim or payments for free.

To speak to us in your language, call **131 202**.

Call charges may apply.

If you have a hearing or speech impairment, you can contact the **TTY service** Freecall™ **1800 810 586**. A TTY phone is required to use this service.



Claim for Ex-Carer Allowance (Child) Health Care Card (SS456)



Filling in this form

You can complete this form on your computer, print and sign it.

If you have a printed form:

- Use black or blue pen.
- Print in BLOCK LETTERS.
- Where you see a box like this **Go to 1** skip to the question number shown.

About YOU

- 1** Do you need an interpreter when dealing with us?
This includes an interpreter for people who have a hearing or speech impairment.
- No **Go to 4**
Yes **Go to next question**
- 2** What is your preferred spoken language?
- 3** What is your preferred written language?
- 4** Are you a full-time student?
- No  You will not be entitled to **this** Health Care Card.
Go to servicessaustralia.gov.au/paymentfinder
- Yes Give details below
Unique Student Identifier (USI)
- 5** On the day before you turned 16 years of age, was your parent/carer in receipt of a Carer Allowance Health Care Card on your behalf?
- No  You will not be entitled to **this** Health Care Card.
Go to servicessaustralia.gov.au/paymentfinder
- Yes **Go to next question**
- 6** Your Centrelink Reference Number (if known)
 - - -

- 7** Your name
Family name
- First given name
- Second given name

- 8** Your date of birth

- 9** Has your address changed since you last told us?
- No **Go to 12**
Yes **Go to next question**

- 10** Your permanent address

Postcode

- 11** Your postal address (if different to above)

Postcode

- 12** **Read** this before answering the following question.
- Providing a mobile phone number or an email address means you may receive SMS or emails from us. To read the terms and conditions, go to servicessaustralia.gov.au/em

Your contact details

Home phone number

Is this a silent number? No Yes

Mobile phone number

Is this a silent number? No Yes

Email



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13 Read this before answering the following question.

This question is voluntary and will not affect your Health Care Card. If you do answer, the information will help us to continue to improve services to Aboriginal and Torres Strait Islander Australians.

Are you of Aboriginal or Torres Strait Islander Australian descent?

If you are of both Aboriginal and Torres Strait Islander Australian descent, tick both 'Yes' boxes.

No

Yes – Aboriginal Australian

Yes – Torres Strait Islander Australian

14 Read this before answering the following question.

This question is voluntary and will not affect your Health Care Card. If you do answer, the information will help us to continue to improve services to people of Australian South Sea Islander descent.

Australian South Sea Islanders are the descendants of Pacific Islander labourers brought from the Western Pacific in the 19th Century.

Are you of Australian South Sea Islander descent?

No

Yes

15 Do you want to authorise another person or organisation to make enquires, get payments and/or act on your behalf?

No *Go to next question*

Yes



You will need to complete and return an **Authorising a person or organisation to enquire or act on your behalf (SS313)** form. If you do not have this form or want more information about nominee arrangements, go to servicesaustralia.gov.au/nominees

16 What country are you currently living in?

The country of residence is where you normally live on a long term basis.

Australia *Go to next question*

Other Country of residence

17 Read this before answering the following question.

If medical treatment has been received before you claim this card, your claim may be able to be back-dated.

For more information, read the **Information Booklet**. If you do not have this booklet, go to servicesaustralia.gov.au/forms

Do you want this claim back-dated due to medical treatment?

No *Go to next question*

Yes



You will need to provide evidence of the date and type of medical treatment received.

About your PARENT/CARER

18 Parent/Carer's Centrelink Reference Number (if known)

 - - -

19 Give details below of the parent/carer who received a Carer Allowance Health Care Card on your behalf

Family name

First given name

Second given name

Checklist

20 Which of the following forms or documents are you providing with this form?

Where you are asked to supply documents, provide **original** documents.

If you are not sure, check the question to see if you should provide the documents.

Tick all that apply

Confirmation of identity

You will need to confirm your identity as part of this claim.

For more information, go to servicesaustralia.gov.au/identity

Authorising a person or organisation to enquire or act on your behalf (SS313) form
(if you answered Yes at **question 15**)

Evidence of medical treatment
(if you answered yes at **question 17**)

Privacy notice

21 You need to read this

Privacy and your personal information

The privacy and security of your personal information is important to us, and is protected by law. We need to collect this information so we can process and manage your applications and payments, and provide services to you. We only share your information with other parties where you have agreed, or where the law allows or requires it. For more information, go to servicesaustralia.gov.au/privacy

Declaration

22 I declare that:

- the information I have provided in this form is complete and correct.

I understand that:

- I must return **all** supporting documents at the same time as I lodge my claim form. If I do not return all documents, my claim may not be accepted. The only exception will be if I am waiting for medical evidence or other documents from a third party.
- I must tell Centrelink of any changes to this information **within 14 days**.
- Centrelink can make relevant enquiries to make sure I receive the correct entitlements.
- giving false or misleading information is a serious offence.

Your signature



Date

/ /

Returning this form

Return this form and any supporting documents:

- **online** (excluding identity documents) using your Centrelink online account. For more information, go to servicesaustralia.gov.au/centrelinkuploaddocs
- by post to:
Services Australia
Centrelink
PO Box 7800
CANBERRA BC ACT 2610
- in person at one of our service centres, if you are not able to use your Centrelink online account.