



Australian Government



Services
Australia

Burarra
ind029-2510

Ny-yinmiya barra jaga ny-jana nggula aburr-anngiya wenga scams

Aburr-guna scam minypa bubu-yolka barra nginyipa mun-ngumurda miy-ma barra nggula mun-nginyipa rrupiya o mun-nginyipa personal information.

Scammers jal aburr-ni gu-gapa gu-guta aburr-nachichiya, gunyuna phone gu-guyinda, rrapa janguny gun-guwukurrja, o minypa social media gu-guyinda. Birripa gubu-jarlaparda gun-guyolkiya websites minypa gun-burrall gu-maya.

Birripa minypa aburr-yolkiya barra aburr-ni jimarnjarra gunyuna wenga Services Australia, wugupa Traditional Credit Union (TCU), o Indue.

Birripa barra aburr-yolkiya barra nggula jimarnjarra birripa aburr-ngurrjiya enhanced Income Management Account o SmartCard details wenga.

Gun-gata minypa gu-yurra gu-boya gun-gudericha nula yanma gala aburr-yinmiya nginyipa bubu-yolka yi-anngiya wenga scam.

Jarlapa na nggula jurra

Jurra yi-anngiya wenga Services Australia,TCU rrapa Indue mu-maya mu-workiya yi-anngiya wenga official jurra addresses. Ngayburrpa gala yuchim nyiburr-ni jurra addresses yi-anngiya wenga Outlook, Hotmail o Gmail.

Nyi-naya barra nggula gala barra ana-nga ny-yu mun-nginyipa personal information burr-guta

Minypa barra call aburr-ni nggula, birripa barra bubu-wenggana barra aburr-ni joborr gubu-ngurrja aburr-boy nggula, lika ny-jurrma n-boy janguny jechinuwa nyi-nega lika birripa marn.gi aburr-ni nginyipa ny-jata n-burrall nyi-gugaliya.

Birripa gala aburr-yinmiya aburr-burnjerja o bubu-yolka nginyipa mun-ngiya nginyipa burr-wu barra mun-nginyipa personal information o aburr-wengga nggula ny-jerrma burrwa email o text.

Gala barra click-on nyi-ni gunyuna mu-jurra

Ngayburrpa gala nyiburr-yinmiya nyibi-jerrma nggula mun-nyinyipa jurra o mun-nginyipa mun-guwukurrja ny-jolartcha miy-anngiya gu-guyinda enhanced Income Management account link burr-guta.

Ny-jata nginyipa ny-ma barra janguny mubi-jerrmarra link burr-guta nginyipa gala marng.gi, gala barra click on nyi-ni barra, rrapa ny-yerrwerrma janguny burr-guta.

Dericha, naya nggula rrapa jaga gana nggulawa

N-borruwiya barra nggula n-dericha rrapa borrrwa nggula nuwurra nginyipa ana-nga ny-yu mun-nginyipa rrupiya o personal information.

Jarlapa na sign gun-nika gu-wenggan birripa scammer yerrcha bubu-wenggan nginyipa. Ny-jata nginyipa gala n-borrrwa nyi-ni, wengga ngika, lika barnja a-yu, o werrwerrma janguny lika burr-wenggan yibirrich aburr-anngiya official website o phone namba.

Nginyipa barra yibirrich jaga ny-jana nggula minypa galnga ny-jora nyi-ni o scammer yerrcha mbi-manga nggula mun-nginyipa information.

Gun-gata nginyipa n-borrwaja nginyipa jimarnjarra birripa bubu-wenggan wurra aburr-gurda aburr-guyolkiya scammer wenga a-negiya barra Services Australia o Indue, wurra burr-wenggana barra Services Australia gun-gunaga **1800 252 604**.

An-gata barra scammer a-yolkiya barra jimarnjarra TCU wenga, wurra burr-wenggana barra TCU gun-gunaga **1800 828 232**.

Gun-gata jal nyi-nirra barrwa information gun-anngiya nula scams, gunyuna n-boy **servicesaustralia.gov.au/scams**

Barrwa jal nyi-nirra mar.ngi nyi-ni barra aburr-yinmiya aburr-workiya gu-ngumurda aburr-jirra nggula nginyipa minypa gun-guna scammed, gunyuna n-boy **scamwatch.gov.au**

How to protect yourself from scams

A scam is when someone tricks you and steals your money or personal information.

Scammers can do this face to face, on the phone, with emails and text messages, or through social media. They also make fake websites that look real.

They can even pretend to be from Services Australia, the Traditional Credit Union (TCU), or Indue.

They will try to trick you into giving them your enhanced Income Management account or SmartCard details.

There are some things you can do that will stop you from being scammed.

Check your emails

Emails from Services Australia, TCU and Indue always come from official email addresses. We do not use email addresses from Outlook, Hotmail or Gmail.

Be careful who you share your personal information with

If we call you, we will start by asking you some questions to make sure that we are talking to the right person.

We will not make threats to scare you into giving us your personal information or ask you to send it to us by email or text.

Do not click on links in emails

We will never send you texts or emails asking you to log into your enhanced Income Management account with a link.

If you get a message with a link you are not sure of, do not click on it, and delete the message.

Stop, check and protect yourself

Always remember to stop and think before you give someone your money or personal information.

Check for signs that it might be a scammer contacting you. If you are not sure, say **no**, hang up, or delete the message and contact us directly through an official website or phone number.

Act quickly to protect yourself if something feels wrong or a scammer has your information.

If you think you have been contacted by a scammer pretending to be from Services Australia or Indue, call Services Australia on **1800 252 604**.

If the scammer pretended to be from TCU, call the TCU on **1800 828 232**.

For more information about scams, go to **servicesaustralia.gov.au/scams**

To learn more about what to do if you have been scammed, go to **scamwatch.gov.au**