



Australian Government



Services
Australia

Burarra
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Nyinmiya barra mun-nginyipa rrupiya rrapa SmartCard jaga ny-jana

Ngaw barra nyi-naya, derta nyi-negiya ny-jopa mun-nginyipa rrupiya rrapa mun-nginyipa SmartCard jaga ny-jana nula lorr.

Minyja barra mun-nginyipa jaga ny-jana nula SmartCard, gala barra:

- burr-wu o nginyipa burr-wu barra SmartCard yi-gaba borrijipa malaga an-gugaliya, minypa an-gaygata aburr-borrmunga rrapa aburr-gurday yerrcha
- wuchichiya wu mun-nginyipa password o PIN borijipa malaga ny-yu an-gugaliya
- jarlapa password o PIN ana-nga wu an-derta gu-borruwa
- wukurja mun-nginyipa password o PIN barra ana-nga borijipa marlaga m-barripa
- borijipa marlaga ana-nga mu-na mun-nginyipa PIN
- yernnya nggula mun-nginyipa SmartCard gu-werrpa yernnya
- ny-bamapa barra mun-nginyipa SmartCard gun-gata ny-bawana ny-bona gandin
- gurrma mun-nginyipa SmartCard mu-nginyipa digital wallet gu-guyinda, minyja ny-jata nginyipa burr-wucha ny-yorkiya mobile phone.

Ny-jata nginyipa ny-jurrma SmartCard gu-nginyipa digital wallet, jaga gana nula minypa bowich o wallet mu-maya rrima mungba lorr.

Burr-wenggana Services Australia, o gun-guna Traditional Credit Union, yibirrich gun-gata:

- mun-nginyipa SmartCard mu-lijawarriyana, mun-ngumurda m-bona, o mu-rrumiyana
- sna-nga an-gugaliya marn.gi nggula gun-nginyipa online account password o SmartCard PIN
- sn-nginyipa a-lijiwarriyana an-nginyipa device
- murda transaction nginyipa gala ny-malawa nyi-ni.

Nginyipa jal barra login nyi-ni mun-nginyipa SmartCard o TCU SmartCard online account lika:

- ngukurdanya off o gorlkaka mun-nginyipa SmartCard Minyja mun-gata mu-lijawarriyana o mun-ngumurda m-bona
- alert jarlapa barra mu-ngurja mun-nginyipa transaction mun-gora mun-ni o waygaji nginyipa rrupiya marr mun-delipa n-dimanga
- ngukurdanja 'tap to pay' lika on o off
- order nega mun-geka SmartCard.

Nginyipa jal nyi-ni gun-gugunggaja o barrwa janguny:

- Gunyuna ny-boy **Services Australia.gov.au/SmartCard**
- Wenggana gunyuna **1800 252 604**, nginyipa burr-wenggana barra interpreter nula nginyipa jal nyi-nirra an-ngardapa
- Boy burr-na service centre.

Ny-jata nginyipa n-dimanga TCU SmartCard:

- Gunyuna ny-boy **TCU.com.au/SmartCard**



- Wenggana TCU gunyuna **1800 828 232**
- Burr-na boy TCU branch.



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How to keep your money and SmartCard safe

It's really important to keep your money and your SmartCard safe.

To help keep your SmartCard safe, do not:

- give or lend your SmartCard to anyone, including family and friends
- share your password or PIN with anyone
- set a password or PIN that someone can guess easily
- write down your password or PIN where someone can easily find them
- let anyone else see your PIN
- throw your SmartCard away
- forget your SmartCard when you leave a store
- add your SmartCard to your digital wallet if you share a mobile phone.

If you add your SmartCard to your digital wallet, treat your device like your purse or wallet and always keep it close.

Tell Services Australia, or the Traditional Credit Union, straight away if:

- your SmartCard is lost, stolen or damaged
- someone knows your online account password or SmartCard PIN
- you've lost your device, or
- there is a transaction you do not recognise.

You can also log into your SmartCard or TCU SmartCard online account to:

- turn off or block your SmartCard if it is lost or stolen
- set up alerts to tell you when a transaction declines or if you have a low balance
- turn tap to pay on or off, or
- order a replacement SmartCard.

If you need help or more information:

- go to servicesaustralia.gov.au/smartcard
- call **1800 252 604**, you can ask for an interpreter if you need one
- visit a service centre.

If you have a TCU SmartCard:

- go to tcu.com.au/smartcard
- call TCU on **1800 828 232**
- visit a TCU branch.

