



Australian Government



Services
Australia

Burarra
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Nyinmiya barra yuchim nyi-ni SmartCard eIM app rrapa online account

Nginyipa barra yuchim nyi-nega SmartCard eIM app o TCU SmartCard eIM app o Online account barra nyi-na nggula mun-nginyipa account rrapa jaga ny-jana nggula mun-nginyipa payments rrapa mun-nginyipa SmartCard.

Mun-guna apps rrapa online accounts jama aburr-jirra wugipa wurpa lika marr mu-werrangga butula.

Gunyuna barra Aburr-ngunyjangunyjiya barra SmartCard eIM app.

Gata nginyipa login nyi-ni, barra mun-nginyipa SmartCard eIM app, nginyipa nyi-na barra mun-nginyipa SmartCard details gunyuna mu-jurra, rrapa:

- mun-nginyipa card namba
- mun-nginyipa available balance, minyja murda mu-yinpa rupiya mun-nginyipa n-dimanga borijipa marlaga
- mun-nginyipa enhanced Income Management account namba rrapa BSB
- minyja mun-nginyipa mun-gata card on o off (mun-gata barra mun-nginyipa card off, gala mu-yinmiya yuchim nyi-nega), rrapa
- gun-gata barra option nyi-na barra jurdach 5 accounts transactions mun-nika.

Nginyipa barra select nyi-nega 'View Detailed Transaction History' lika nyi-na ny-boy jurdach mun-guyinda transactions.

Rowiya na 'View Statement' nyi-na barra jurdach mun-nika statement lika na mu-yinmiya mu-workiya nginyipa nyi-na barra mu-meya mu-workiya mun-nginyipa statements lika nyi-na nggula.

Gunyuna minyja 'Settings' link gun-angaya:

- Nginyipa yuchim nega gun-guna 'Transaction Settings' nyukurdanyja 'tap to pay' on o off. 'Tap to pay' gu-weya minyja nginyipa barra tap nyi-nega ngguluwa card yi-gaba EFTPOS terminal gu-jirrapa gandin borijipa malaga gun-nyagara PIN mun-guna nuluwa purchases m-bamba 100 dollar, o 200 dollar nyi-nega, gu-werranga gandin nulawa.
- Nginyipa barra borijipa malaga ny-jupa 'tap to pay' nyi-nega ny-jata nginyipa jal barra insert o swipe nyi-nega mun-nginyipa card yi-gaba gandin.
- Nginyipa ny-jorlkaka nggula mun-gata mu-lijawarriyana o mun-ngumurda card. Gunyuna barra mu-dericha barra gunyuna SmartCard yama gala mu-yinmiya yuchim aburr-ni mun-gata mun-mulijawarriya o mun-mungumurda.
- Nginyipa barra mun-geka ny-ma barra mun-gurrumurrmiya card. Ngarduwa gu-weya nuwurra nginyipa mun-geka card ny-ma minyja mun-nginyipa SmartCard mun-gata mun-gurrumurrmiya.
- Nginyipa barra nyukurdanyja mun-nginyipa SmartCard PIN.
- Nginyipa jal yukurdanyja mun-nginyipa daily card limit. Unyuna barra marrga nginyipa bayim nyi-negapa ny-boy mu-nginyipa card gu-wolawolapa.
- Jal ni manage nega nggula mun-nginyipa 'daily payment limit'. Gunyuna barra nginyipa pay nyi-ni yuchim nyi-nega BPAY o miy-jeka nggula yi-gaba mu-werrangga account gu-wolawolapa.
- Rrapa nginyipa alert ny-jarlapa nggula. Nginyipa barra alert ny-jarlapa nggula ngarduwa marn.gi bi-nega barra gun-gata transaction gala jama mu-ji nggula, o mun-gata nginyipa n-dimanga marr rupiya mun-delipa.

Jal nyi-ni nginyipa aburr-gunggaja barra nggula o barrwa janguny jal nyi-ni:

- Gunyuna ny-boy **servicesaustralia.gov.au/smartcard**
- Wenggana gunyuna **1800 252 604**, nginyipa burr-wenggana barra interpreter nula ginyipa jal nyi-nirra an-ngardapa
- Burr-na ny-boy service centre.

Mun-gata nginyipa n-dimanga TCU SmartCard:

- Gunyuna ny-boy **TCU.com.au/SmartCard**
- Wenggana TCU gunyuna **1800 828 232**
- Burr-na ny-boy TCU branch.

How to use the SmartCard eIM app and online account

You can use the SmartCard eIM app or TCU SmartCard eIM app or online account to view your account and manage your payments and your SmartCard. The apps and online accounts work the same but just look a little bit different.

In this example, we'll show you the SmartCard eIM app.

When you log into your SmartCard eIM app, you'll see your SmartCard details on the page, including:

- your card number
- your available balance, which is how much money you have available to spend
- your enhanced Income Management account number and BSB
- if your card is on or off (if your card is off, it can't be used), and
- the option to view the last 5 account transactions.

You can select 'View Detailed Transaction History' to see all past transactions.

Selecting 'View Statements' lets you see past statements and lets you change how often you get your statements and how you get them.

There is a 'Settings' link where:

- You can use the 'Transaction Settings' to turn tap to pay on or off. Tap to pay means you can tap your card on an EFTPOS terminal to pay in store without entering your PIN for purchases up to \$100, or \$200 at some stores.
- You can turn off tap to pay at any time if you prefer to insert or swipe your card at the shops.
- You can block a lost or stolen card. This will stop your SmartCard from being used if it's lost or stolen.
- You can replace a damaged card. This means you will get a new card if your SmartCard is damaged.
- You can change your SmartCard PIN.
- You can change your daily card limit. This is the most you can spend on your card each day.
- You can manage your daily payment limit. This is the most you can pay using BPAY or transfer to another account each day.
- And you can manage alerts. You can set up alerts to tell you when a transaction declines or if you have a low balance.

If you need help or more information:

- go to servicesaustralia.gov.au/smartcard
- call **1800 252 604**, you can ask for an interpreter if you need one
- visit a service centre.

If you have a TCU SmartCard:

- go to tcu.com.au/smartcard
- call TCU on **1800 828 232**
- visit a TCU branch.