



Australian Government



Services
Australia

Tiwi
ind027-2510

Ngirramini ngini nginjila kunawuni amintiya SmartCard safe

Nginanki warntarrarna ngirramini karri tayamangi nginjila kunawuni amintiya nginjila SmartCard safe.

Nguntawani nginjila SmartCard safe, karluwu:

- nimpakirayi awuta nginjila SmartCard kapi kutakuwapi, amintiya ngirrimipi amintiya nuwa mamanta
- jakirayi nginjila password amintiya PIN kapi kutakuwapi
- takirimi nginjila password amintiya PIN ngini katukuwapi wurrumajawu wurumi
- jikirriniti nginjila password amintiya PIN kapi kutakuwapi karluwu wu-wunayi awarra
- wupakuluwunyi nginjila PIN
- purruwunyawu nginjila SmartCard
- nimpamuriyi nginjila SmartCard yintayi kapi store
- tanga nginjila SmartCard kapi nginjila digital wallet ngini nuwuyati mobile phone.

Ngini nimpalamiya nginjila SmartCard kapi nginjila digital wallet, awarra nanki tayamangi nginjila device ngininanji nginjila purse arrami wallet amintiya nimpamangi yinkitayi kangija.

Tajarra awuta Services Australia, arrami Traditional Credit Union, aningani ngini:

- ngini nginjila SmartCard yipakutunguruti, mintaya pirimani arrami jirringa
- wurrumajawu nginjila ngirramini ngini online account password amintiya SmartCard PIN
- nginjila device yipakutunguruti, arrami
- ngini transaction nginja karluwu nimpirimajawu.

Nginja wayarri log kangi nginjila SmartCard arrami TCU SmartCard online account ngini:

- takamina off arrami kunji (block) nginjila SmartCard ngini jipamuruti arrami mintaya.
- nimpakirimi alerts ngini awujiyara nginja karri transaction declines amintiya ngini nginja kiyija balance.
- takamina tap karri payi on or off, arrami
- nuwunga arrakini nyoni SmartCard.

Ngini nimpirtimarti wuntawani arrami nimpirtimarti nyoni ngirramini (information):

- nuwuriyi kapi servicesaustralia.gov.au/smartcard
- nimarra kapi **1800 252 604**, nginja nanginta interpreter ngini nimpirtimarti nantinga
- nuwuriyi kapi service centre.

Ngini nginja TCU SmartCard:

- nuwuriyi kapi tcu.com.au/smartcard
- nimarra kapi TCU kangi **1800 828 232**
- nuwuriyi kapi TCU branch.



How to keep your money and SmartCard safe

It's really important to keep your money and your SmartCard safe.

To help keep your SmartCard safe, do not:

- give or lend your SmartCard to anyone, including family and friends
- share your password or PIN with anyone
- set a password or PIN that someone can guess easily
- write down your password or PIN where someone can easily find them
- let anyone else see your PIN
- throw your SmartCard away
- forget your SmartCard when you leave a store
- add your SmartCard to your digital wallet if you share a mobile phone.

If you add your SmartCard to your digital wallet, treat your device like your purse or wallet and always keep it close.

Tell Services Australia, or the Traditional Credit Union, straight away if:

- your SmartCard is lost, stolen or damaged
- someone knows your online account password or SmartCard PIN
- you've lost your device, or
- there is a transaction you do not recognise.

You can also log into your SmartCard or TCU SmartCard online account to:

- turn off or block your SmartCard if it is lost or stolen
- set up alerts to tell you when a transaction declines or if you have a low balance
- turn tap to pay on or off, or
- order a replacement SmartCard.

If you need help or more information:

- go to servicesaustralia.gov.au/smartcard
- call **1800 252 604**, you can ask for an interpreter if you need one
- visit a service centre.

If you have a TCU SmartCard:

- go to tcu.com.au/smartcard
- call TCU on **1800 828 232**
- visit a TCU branch.

