



Australian Government



Services
Australia

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Nyarrpangku SmartCard eIM app use-i-maninjaku manu online account

Nyarrpangku SmartCard eIM app manu TCU SmartCard eIM app use-i-maninjaku marda online account nyanjaku manu manage-i-maninjaku nyuntu-nyangu payments manu SmartCard.

Nyampu apps manu online accounts jarnku jarra kapala warrki-jarrimi.

Ngayi, kapurnalu-nyarra milki-yirrarni SmartCard eIM app nyarrpa.

Kajinpa log in-jarrimi SmartCard eIM app, kirra kapunpa nyanyi nyuntu-nyangu SmartCard details nganta page nyampurla:

- nyuntu-nyangu card number
- nyuntu-nyangu balance, nyajangu talaju kangku ngunami
- nyuntu nyangu enhanced Income Management account number manu BSB
- nyuntu-nyangu card on or off kurlu (kaji card off, lawa use-i maninja-wangu), manu
- nyanjaku transactions-jangka.

Kaji kanpa select-i-mani 'View Detailed Transaction History' nyanjaku.

'View Statements' ngulangkuju nyanyi kanpa statements-wati manu nyarrpangku maninjaku nyangurla karralu.

'Settings' link ngulaku nyangarla:

- 'Transaction Settings' nyampu use-i-manta kujaku on maninjaku manu off maninjaku card-iki. Card kaji kanpa tap-mani pay-maninjaku EFTPOS kurlulu store-ngka PIN yirraninja wangurlu kaji kanpa payi-mani \$100 kurra, manu marda \$200 stores paturlaju.
- Kajinpa off mardarni card nyuntu-nyangu shop-i-rla kaji kanpa payi-mani-juku. Kuja karrarlu swipe maninjaku manu card yirrpinja karrarlu.
- Wajawaja mani kajinpa manu puru-jangka block-i-manta kujaju SmartCard-iji use-i-maninja kujaku.
- Kaji rdilyki card jinta-kari maninjaku SmartCard.
- Kaji kanpa jinta-kari yirrarni SmartCard PIN.
- Card limit kaji kanpa ngurrjuman. Nyampu-mipa-juku payi-maninjaku.
- Manage maninjaku payment limit. Nyampuju BPAY-wana payi-maninjaku mipa jinta kariji transfer maninjaku account jinta-kari-kirra.
- Alerts manage maninjaku. Set up manta-nyanu alerts warnkiri maninjaku kajinki transaction-i-nirli mamparlpinyi manu wita kajinki nguna tala.

Helpiki manu information-iki:

- nyangkarlu servicesaustralia.gov.au/smartcard
- wangkayarlu-jana **1800 252 604**, interpreter kulu-jana wangkaya, lawangkaju
- yantarlu a service centre kirra.

Kajinpa mardarni TCU SmartCard:

- nyangkarlu TCU.com.au/SmartCard
- wangkayarlu-jana TCU nyampu-rla **1800 828 232**, marda

- yantalu TCU branch kirra.

How to use the SmartCard eIM app and online account

You can use the SmartCard eIM app or TCU SmartCard eIM app or online account to view your account and manage your payments and your SmartCard. The apps and online accounts work the same but just look a little bit different.

In this example, we'll show you the SmartCard eIM app.

When you log into your SmartCard eIM app, you'll see your SmartCard details on the page, including:

- your card number
- your available balance, which is how much money you have available to spend
- your enhanced Income Management account number and BSB
- if your card is on or off (if your card is off, it can't be used), and
- the option to view the last 5 account transactions.

You can select 'View Detailed Transaction History' to see all past transactions.

Selecting 'View Statements' lets you see past statements and lets you change how often you get your statements and how you get them.

There is a 'Settings' link where:

- You can use the 'Transaction Settings' to turn tap to pay on or off. Tap to pay means you can tap your card on an EFTPOS terminal to pay in store without entering your PIN for purchases up to \$100, or \$200 at some stores.
- You can turn off tap to pay at any time if you prefer to insert or swipe your card at the shops.
- You can block a lost or stolen card. This will stop your SmartCard from being used if it's lost or stolen.
- You can replace a damaged card. This means you will get a new card if your SmartCard is damaged.
- You can change your SmartCard PIN.
- You can change your daily card limit. This is the most you can spend on your card each day.
- You can manage your daily payment limit. This is the most you can pay using BPAY or transfer to another account each day.
- And you can manage alerts. You can set up alerts to tell you when a transaction declines or if you have a low balance.

If you need help or more information:

- go to servicesaustralia.gov.au/smartcard
- call **1800 252 604**, you can ask for an interpreter if you need one
- visit a service centre.

If you have a TCU SmartCard:

- go to tcu.com.au/smartcard
- call TCU on **1800 828 232**
- visit a TCU branch.