



Australian Government



Services
Australia

Tiwi
ind024-2510

Ngirramini ngini karri ngawuni SmartCard eM app amintiya online account

Nginja awunganji nginjila SmartCard eM app arrami kuta TCU SmartCard eM app arrami online account karri nimpakuluwunyi ngini nginjila account amintiya karri nimpamangi nginjila kunawuni (payments) amintiya SmartCard.

Ngini awarra apps amintiya online account yirraparri ajirri api ngini wuta nyoni.

Kangi nginanki ngirramini (example) ngawa nguntawani nginja ngini awarra SmartCard eM app.

Karri nginja log nimpami kangi nginjila SmartCard eM app, nginja wiya awunganji nginjila SmartCard ngirramini (details) kangi page, awunganji:

- ngini nginjila card number
- nginjila yimpangini balance, ngini angunarri kunawuni arrumuwu yintayi nginja tuwu wanginta awarra spend nimpimani
- nginjila enhanced Income Management account number amintiya BSB
- api ngini nginjila card wuta on or off (api nginjila card waya kunji off, arrami kuta waya karluwu), amintiya
- ngirramini ngini option to view nginanki 5 account transactions.

Nginja wiya select 'View Detailed Transaction History' ngini nimpirtimarti wulikija ngirramini ngini transactions.

Karri selecting ngini 'View Statements' awunganji past statements amintiya karri nginja nimpakuluwunyi statements amintiya karri anipangiji kangijila.

Awunganji awarra 'Settings' link kapi:

- Nginja nginiwaliwa nginatuwu 'Transaction Settings' karri takamina tap to pay ngini on or off ngirramini. Tap karri payi awarra apangirra ngini nginja tap nimi nginjila card kangi EFTPOS karri payi nimi kapi store karluwu nimpalamiya nginjila PIN karri nuwunga \$100, arrami \$200 kangi yingwapa stores.
- Nginja wiya turn off tap karri payi nimpami api ngini karluwu nimpirtimarti awarra arrami nginja puranji ngini insert arrami swipe nimi nginjila card kapi shops.
- Nginja wiya kunji (block) ngini yipakuturrupe arrami mintaya pirimi nginjila card. Awarra nanki ngirramini arikirimi ngini wuta anapa wiya pili waya kunji nginjila SmartCard karri yipakuturrupe amintiya karri mintaya pirimani.
- Nginja wayarri nanginta nyoni ngini waya jirringa card. Awarra nanki apakirayi arrakini card ngini nginjila SmartCard jirringa.
- Nginja wayarri nyoni nimpakirimi kangi nginjila SmartCard PIN.
- Nginja wayarri nyoni nimpakirimi daily card limit. Awarra nanki ngini nginja waya yimpaja spend nimi kangi nginjila card parlanginari.
- Nginja lamiya nimpakirimi nginjila daily payment limit. Awarra nanki nuwuni karri payi nuwunga BPAY arrami transfer kapi nyonga account parlanginari.
- Amintiya nginja nimpakirimi alerts. Nginja nimpakirimi set up alerts pili awurtiyarra nginja ngini transaction declines arrami ngini nginja kiyija balance.

Api ngini nginja nimpirtimarti wuntawani arrami nimpirtimarti nyoni ngirramini (information):

- nuwuriya kapi servicesaustralia.gov.au/smartcard
- nimarra nimpami kangi **1800 252 604** (nginja nanginta nimi interpreter ngini nimpirtimarti nantinga), arrami kuta

- nuwuriyi kapi service centre.

Api ngini nuwuni TCU SmartCard:

- nuwuriyi kapi **tcu.com.au/smartcard**
- nimarra nimpami kapi TCU kangi **1800 828 232**, arrami
- nuwuriyi kapi TCU branch.

How to use the SmartCard eIM app and online account

You can use the SmartCard eIM app or TCU SmartCard eIM app or online account to view your account and manage your payments and your SmartCard. The apps and online accounts work the same but just look a little bit different.

In this example, we'll show you the SmartCard eIM app.

When you log into your SmartCard eIM app, you'll see your SmartCard details on the page, including:

- your card number
- your available balance, which is how much money you have available to spend
- your enhanced Income Management account number and BSB
- if your card is on or off (if your card is off, it can't be used), and
- the option to view the last 5 account transactions.

You can select 'View Detailed Transaction History' to see all past transactions.

Selecting 'View Statements' lets you see past statements and lets you change how often you get your statements and how you get them.

There is a 'Settings' link where:

- You can use the 'Transaction Settings' to turn tap to pay on or off. Tap to pay means you can tap your card on an EFTPOS terminal to pay in store without entering your PIN for purchases up to \$100, or \$200 at some stores.
- You can turn off tap to pay at any time if you prefer to insert or swipe your card at the shops.
- You can block a lost or stolen card. This will stop your SmartCard from being used if it's lost or stolen.
- You can replace a damaged card. This means you will get a new card if your SmartCard is damaged.
- You can change your SmartCard PIN.
- You can change your daily card limit. This is the most you can spend on your card each day.
- You can manage your daily payment limit. This is the most you can pay using BPAY or transfer to another account each day.
- And you can manage alerts. You can set up alerts to tell you when a transaction declines or if you have a low balance.

If you need help or more information:

- go to servicesaustralia.gov.au/smartcard
- call **1800 252 604**, you can ask for an interpreter if you need one
- visit a service centre.

If you have a TCU SmartCard:

- go to tcu.com.au/smartcard
- call TCU on **1800 828 232**
- visit a TCU branch.