



Australian Government



Services
Australia

Warlpiri
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Nyarrparlu nyanu protect-l mani scams-kijaku

Scam-ji ngulaju yangka kuja kangku yapa-karirli yulyurlku yinyi manu purungku jurnta mani maniyi manu marda nyuntu nyangu personal information.

Scammers-ju kaji kangkulu kuja jarrimi face to face, phone-rla marda emails-rla manu text messages wati wana, manu social media wana. Manu ngurrju mani kalu fake website junga nyayirni piya.

Kaji kalu wangkami Services Australia jangka nganta, Traditional Credit Union (TCU) jangka nganta manu Indue jangka.

Kapulu nyarra yulyurlku yinyi yungunpalu jana yinyi nganta nyuntu nyangu enhanced Income Management account manu SmartCard details.

Nyiya kanti-kanti ka karri palka scammer warla pajirninja-kuju.

Nyangka nyuntu nyangu emails.

Emails Services Australia jangka, TCU jangka manu Indue jangkaju yanirni ka official email addresses jangka, nati karnalu use-l mani email Outlook jangka Hotmail jangka manu Gmail jangka, lawa.

Yirri-yirri jarriya nganaku kajinparla share-l mani nyuntu nyangu personal information-ji

Kajirna-ngkulu ring-l mani, kapurnangkulu payirni questions wiya yangka nyampuju nyuntu japa.

Nati kapurnalu nyarra threat-ni mani yangka lani maninjaku yinjaku nyuntu nyangu personal information-ki manu payirni email wana nganta yilyanjaku manu text wana, lawa.

Nati click-l manta links wati emails wati kirra.

Nati-lparnalu nyarra yilyarla text manu emails nyuntu payirninjaku log on jarrinjaku enhanced Income Management account kurra link kirli, lawa.

Kajinpa mani message link kirli, nyuntu pina wangu yangka, nati click-l manta manu delete manta message-ji.

Stop, manu check-manta manu mampu/protect manta nyanu.

Stop manu manngu-nyangka wiya yapa kariki yinjaku ngarntiji nyuntu nyangu maniyi manu personal information-ji.

Check-i manta wiya marda scammer-rlu kangku ring-l mani. Ngurrpajurla jurnta wangkaya **no** manu hang up jarriya, manu delete manta message manu ring-l manta nganpa marda official website kirra manu phone number kurra.

Act jarriya kapanku kajinpa nyanyi nyiya wrong-ju marda scammer-rlu ka mardani nyuntu nyangu information.

Kajinpa mani phone calls wati scammers jangka kajili nyarra yulyurlku yinyi nyanungurraju Services Australia jangka manu Indue card wardingki, ring-l manta jana Services Australia kurra **1800 252 604** kurra.

Kaji scammer pretend jarrimi TCU wardingki nganta, ring-l manta jana TCU kurra **1800 828 232** kurra.

Maya pina jarrinjaku scams kirliki, yanta servicesaustralia.gov.au/scams kirra

Maya pina jarrinjaku, nyarrpa jarrinjaku yangka kajingkili scam-l mani, yanta scamwatch.gov.au kurra

How to protect yourself from scams

A scam is when someone tricks you and steals your money or personal information.

Scammers can do this face to face, on the phone, with emails and text messages, or through social media. They also make fake websites that look real.

They can even pretend to be from Services Australia, the Traditional Credit Union (TCU), or Indue.

They will try to trick you into giving them your enhanced Income Management account or SmartCard details.

There are some things you can do that will stop you from being scammed.

Check your emails

Emails from Services Australia, TCU and Indue always come from official email addresses. We do not use email addresses from Outlook, Hotmail or Gmail.

Be careful who you share your personal information with

If we call you, we will start by asking you some questions to make sure that we are talking to the right person.

We will not make threats to scare you into giving us your personal information or ask you to send it to us by email or text.

Do not click on links in emails

We will never send you texts or emails asking you to log into your enhanced Income Management account with a link.

If you get a message with a link you are not sure of, do not click on it, and delete the message.

Stop, check and protect yourself

Always remember to stop and think before you give someone your money or personal information.

Check for signs that it might be a scammer contacting you. If you are not sure, say **no**, hang up, or delete the message and contact us directly through an official website or phone number.

Act quickly to protect yourself if something feels wrong or a scammer has your information.

If you think you have been contacted by a scammer pretending to be from Services Australia or Indue, call Services Australia on **1800 252 604**.

If the scammer pretended to be from TCU, call the TCU on **1800 828 232**.

For more information about scams, go to **servicesaustralia.gov.au/scams**

To learn more about what to do if you have been scammed, go to **scamwatch.gov.au**