



Australian Government



Services
Australia

Tiwi
ind029-2510

Ngirramini ngini karri nimatayamangi nuwalamiya kapi awarra scams

Nginanki scam kapi kutakuwapi awuta wurikiri jirti ngirramini nginanki karri tricks nginja amintiya mintaya nginjila kunawuni amintiya arrami ngirramini nginjila nginanji personal information.

Scammers wuta wurikiri nginanki ngirramini karri face to face, kangi phone, kiyi email amintiya text messages, arrami kapi social media. Wuta wurikiri kunyani website ngini warntarrarna.

Wuta awuta kunyani wurimi wurramamuliya wutalamiya Services Australia, kiyi Traditional Credit Union (TCU), arrami Indue.

Wuta wiwi trick wurumi nginja ngini nanginta nginjila enhanced Income Management account arrami SmartCard ngirramini (details).

Api awunganji nuwunga ngirramini ngini wuntawani nginja karri waya scammed.

Nimpakuluwunyi nginjila emails

Emails kapi wuta Services Australia, TCU amintiya Indue wayajuwa wutawa official email addresses. Ngawa karluwu ngawunga email addresses kangi Outlook, Hotmail amintiya Gmail.

Arrana karri nimatajara nginjila ngirramini ngini personal information

Karri ngawa call ngimi nginja, api ngawa wiwi nanginta nginja ngirramini (questions) pili ngini nginja awarra (right person).

Ngawa karluwu palapi kangi nginja karri nimatakirayi ngawa nginjila ngirramini (personal information).

Karluwu click nimpami links kangi emails

Ngawa karluwu send ngimi nginja texts amintiya emails kiyi nanginta nginja ngini log nimpami kangi nginjila enhanced Income Management account kapi awarra link.

Api ngini nginja juwunga message ngini awarra link api nginja karluwu nimpirimajawu awarra, karluwu click nimpami kangi awarra, amintiya nuwunyawu (delete) awarra message.

Anapa, nimpakuluwunyi amintiya nimpamangi nginja lamiya

Ngini nga pirimungurumi amintiya nga pipungintayi karri nginja nimpakirayi nginjila kunawuni amintiya ngirramini ngini personal information.

Nimpakuluwunyi ngini nyoni ngirramini (signs) ngini scammer wuta nimarra kapi nginja. Api ngini nginja karluwu nimpirimajawu, say **no**, kiyi hang up, arrami jakumayi (delete) awarra message amintiya nimarra nimpami kapi ngawa kangi nginanki official website arrami phone number.

Api wanikawu tayamangi jalamiya ngini jirti ngirramini arrami scammer arramajawu ngini nginjila ngirramini (information).

Api ngini nginja ngu pipungintayi ngini arrami wuta scammer kunyani wurramamuliya Services Australia arrami Indue, api nimarra kangi awuta Services Australia kapi nanki **1800 252 604**.

Api ngini scammer wuta kunyani wurramamuliya wutalamiya TCU, nimarra nimpami kapi TCU kangi **1800 828 232**.

Ngini nimpirtimarti nginanki ngirramini (information) ngini scams, nuwuriyi kapi **servicesaustralia.gov.au/scams**

Api ngini nim pirimungurumi nginanki ngirramini ngini nginja waya scammed, nikiyi nuwuriyi kapi **scamwatch.gov.au**

How to protect yourself from scams

A scam is when someone tricks you and steals your money or personal information.

Scammers can do this face to face, on the phone, with emails and text messages, or through social media. They also make fake websites that look real.

They can even pretend to be from Services Australia, the Traditional Credit Union (TCU), or Indue.

They will try to trick you into giving them your enhanced Income Management account or SmartCard details.

There are some things you can do that will stop you from being scammed.

Check your emails

Emails from Services Australia, TCU and Indue always come from official email addresses. We do not use email addresses from Outlook, Hotmail or Gmail.

Be careful who you share your personal information with

If we call you, we will start by asking you some questions to make sure that we are talking to the right person.

We will not make threats to scare you into giving us your personal information or ask you to send it to us by email or text.

Do not click on links in emails

We will never send you texts or emails asking you to log into your enhanced Income Management account with a link.

If you get a message with a link you are not sure of, do not click on it, and delete the message.

Stop, check and protect yourself

Always remember to stop and think before you give someone your money or personal information.

Check for signs that it might be a scammer contacting you. If you are not sure, say **no**, hang up, or delete the message and contact us directly through an official website or phone number.

Act quickly to protect yourself if something feels wrong or a scammer has your information.

If you think you have been contacted by a scammer pretending to be from Services Australia or Indue, call Services Australia on **1800 252 604**.

If the scammer pretended to be from TCU, call the TCU on **1800 828 232**.

For more information about scams, go to **servicesaustralia.gov.au/scams**

To learn more about what to do if you have been scammed, go to **scamwatch.gov.au**