



Australian Government



Services
Australia

Eastside Kriol
ind029-2510

Hau bla lukaftum misel bram Skam

Scam im wen sambadi trai trik yu en stealim yu mani or yu personal infomashin leigi yu neim address en dat.

Scammers gin duimbat dis feis du feis, langa fone or garra imail en teks mesaj, en soshal midia. En im gin meigim gamman wan websait luk leuk rilwan.

Dislot scammer gin pretend im wek la Services Australia, the Traditional Credit Union (TCU), or Indue.

Dey maiti trai ba trik yu ba gibit them yu enhanced Income Management account or SmartCard details.

Sam ting yu gin du ba stabim scammer trikin yu.

Tjeck bla yu imail

Imail bram Services Australia, TCU en Indue, always jendim bram rilwan imail address. We noma jendim bram Outlook, Hotmail or Gmail.

Bi keyaful hu yu shea yu personal infomashin garrim

Ip Melabat kollim yu, wi garra stat by asgim yu sam kwestjin ba meigim showa mela toktokbat na rait person.

Melabat will noma meigim threat ba scare yu to gibit us yu personal infomashin or asgim yu to jendim na us garra imail or teks.

Noma click link langa eni email

Melabat will neba jendim yu teks or imail asgim yu ba log into yu enhanced Income Management account garra link.

Ip yu gajim mesaj garra link yu noma rigin rilwan, noma click im, en dilit dat mesaj strait away.

Stab, tjeck en lukaftum misel

Always rimimba, bla stab en jingabat bifo yu gibit sambadi yu mani, or personal infomashin.

Tjeck bla sign im mait be scammer wan kollimap yu. Ip yu noma sabi, della im **no**, hengap, en dilit jat mesaj en kontak Melamob directly through rilwan websait or fone numba.

Duimbat straitawei ba luganaftum miselp ip imin fil wrong or wan scammer bin gajim yu infomashin.

Ip yu rigin scammer maiti bin kontak yu liarwan imin wek na Services Australia or Indue, kollim Services Australia on **1800 252 604**.

Ip jat scammer bin rigin im wek la TCU, kollim TCU la **1800 828 232**.

Ba faindat mo infomashin gu na **servicesaustralia.gov.au/scams**

Ba lenim mo bla wanim yu gin du ip sambadi bin skam yu gu na **scamwatch.gov.au**

How to protect yourself from scams

A scam is when someone tricks you and steals your money or personal information.

Scammers can do this face to face, on the phone, with emails and text messages, or through social media. They also make fake websites that look real.

They can even pretend to be from Services Australia, the Traditional Credit Union (TCU), or Indue.

They will try to trick you into giving them your enhanced Income Management account or SmartCard details.

There are some things you can do that will stop you from being scammed.

Check your emails

Emails from Services Australia, TCU and Indue always come from official email addresses. We do not use email addresses from Outlook, Hotmail or Gmail.

Be careful who you share your personal information with

If we call you, we will start by asking you some questions to make sure that we are talking to the right person.

We will not make threats to scare you into giving us your personal information or ask you to send it to us by email or text.

Do not click on links in emails

We will never send you texts or emails asking you to log into your enhanced Income Management account with a link.

If you get a message with a link you are not sure of, do not click on it, and delete the message.

Stop, check and protect yourself

Always remember to stop and think before you give someone your money or personal information.

Check for signs that it might be a scammer contacting you. If you are not sure, say **no**, hang up, or delete the message and contact us directly through an official website or phone number.

Act quickly to protect yourself if something feels wrong or a scammer has your information.

If you think you have been contacted by a scammer pretending to be from Services Australia or Indue, call Services Australia on **1800 252 604**.

If the scammer pretended to be from TCU, call the TCU on **1800 828 232**.

For more information about scams, go to **servicesaustralia.gov.au/scams**

To learn more about what to do if you have been scammed, go to **scamwatch.gov.au**