



Australian Government



Services
Australia

Djambarrpuynu
ind029-2510

Nhaltjandhu protect nhunguwuy dhe scamsngur mala

Scamdja balanyamirriy ngula yoldhu nhunanydhu dhumbalmaram ga manangirr nhungu rrupiya wu personal information mala.

Scammersdhuny li bitjan face to face, phonegurr, emailsdhu ga text messagesdhu, wu social mediakurr. Ga buluny walal li nyal website djama nhakun yuwalknha.

Wiripuny walal li wananggum Services Australiyan, Traditional Credit Union (TCU), wu Indue.

Birkayun wala li baduwaduyunaraw nhungu gurrupanaraw walalanggal enhanced Income Management accountgu wu SmartCard detailsgu.

Some things mala ga ngorra dhe balang biyak marrka balang gulmarang nhunany scammedgu.

Check nhungu emails

Emails mala Services Australiawung, TCU ga Induewung marrtji lika official email addressesngur mala. Yaka limurrli baki email addresses Outlookngur, Hotmail wu Gmailngur.

Dharr biyak gi djakany yolkal dhe dhuka share nhungu personal information

Ngunhiyi limurrdhu ringimap nhungu, ngurruiyirryundja limurrdhu ngangthnaray some questions mala marrkadhu make sure limurr ga wanga rightgal yolnguwal.

Yaka limurrdhu burrakum nhunany barrari gurrupanaraw marrka nhedhu gurrupan limurruny nhungu personal informationgu wu ngangthun nhunany djuyyunaraw ngurukiya emailyu wu textdhu.

Yaka click on linksgu mala emailsngur

Bayngun yan limurrdhu djuyyun nhokal texts wu emails ngangthunaraw nhungu log ingu nhokal enhanced Income Management accountlil linkgurr.

Ngunhiyi dhe dhu message marram linkmirr ngunhiyi yaka dhe sure, yakan yan click ngunhiyi, ga deletenha messagedja.

Gulyurr, check ga protect nhunguwuy dhe

Biyak biliki guyanga gulyunaraw ga guyangaw yornha gurrupul bawalamirriny rrupiya nhungu wu personal information.

Check signsgu mala wanha balang ngunhiyi scammer nhungu ga contacting. Ngunhiyi dhe yaka sure, **yakayurr**, hang up, wu delete ngunhiyi message ga contact limurrun directly official websitengurr wu phone number.

Bondi act marrka protect nhunguwuy dhe ngunhiyi nheka dhakayngama something wrong wu scammer'y nhungu information marram.

Ngunhiyi nheka guyanga nhunany contacted scammer'y ngunhiyi ga wananggum Services Australia'ny wu Indue'ny, ringimap Services Australia'w dhipal **1800 252 604**lil.

Ngunhiyi ga scammer'y wananggum TCU'ny, ringimap TCU'w dhipal **1800 828 232**lil.

Bulu informationgu scamby, marrtji **servicesaustralia.gov.au/scams** lil

Bulu marngi dhinyaraw nhaltjandhu ngunhiyi balang nhunany scammed, marrtji **scamwatch.gov.au** lil

How to protect yourself from scams

A scam is when someone tricks you and steals your money or personal information.

Scammers can do this face to face, on the phone, with emails and text messages, or through social media. They also make fake websites that look real.

They can even pretend to be from Services Australia, the Traditional Credit Union (TCU), or Indue.

They will try to trick you into giving them your enhanced Income Management account or SmartCard details.

There are some things you can do that will stop you from being scammed.

Check your emails

Emails from Services Australia, TCU and Indue always come from official email addresses. We do not use email addresses from Outlook, Hotmail or Gmail.

Be careful who you share your personal information with

If we call you, we will start by asking you some questions to make sure that we are talking to the right person.

We will not make threats to scare you into giving us your personal information or ask you to send it to us by email or text.

Do not click on links in emails

We will never send you texts or emails asking you to log into your enhanced Income Management account with a link.

If you get a message with a link you are not sure of, do not click on it, and delete the message.

Stop, check and protect yourself

Always remember to stop and think before you give someone your money or personal information.

Check for signs that it might be a scammer contacting you. If you are not sure, say **no**, hang up, or delete the message and contact us directly through an official website or phone number.

Act quickly to protect yourself if something feels wrong or a scammer has your information.

If you think you have been contacted by a scammer pretending to be from Services Australia or Indue, call Services Australia on **1800 252 604**.

If the scammer pretended to be from TCU, call the TCU on **1800 828 232**.

For more information about scams, go to **servicesaustralia.gov.au/scams**

To learn more about what to do if you have been scammed, go to **scamwatch.gov.au**