



Australian Government



Services  
Australia

Eastside Kriol  
ind027-2510

# Hau bla kikum yu mani en SmartCard seif

Im brabli portenwan bla kikum yu mani en yu SmartCard seif.

## **Bla album kikum yu SmartCard seif noma:**

- gubit or len yu SmartCard na eniwan, ebin femili en fren
- shea yu paswed or PIN garra eniwan
- meigim isiwan paswed eniwan gin ges isibala wei
- raidimdan yu paswed or PIN weya enibodi gin luk
- leda eniwan luk yu PIN
- chugimat yu SmartCard
- figit en libum yu SmartCard la shop wen yu gu bek na kemp
- burremin yu SmartCard na yu digital wallet ip najalot gin yujim yu mobile fone.

Ip yu burremin yu SmartCard la yu digital wallet, kikum yu mobile close en seif leigi yu purse or wallet seim kain wei.

## **Dellim Services Australia, or Traditional Credit Union Strait awei ip:**

- yu SmartCard geddim los or stolen or imin break
- sambadi sabi yu anlain account paswed or SmartCard PIN
- yu bin lujim yu mobile
- yu noma sabi wan transaction.

## **Yu gin also log in la yu SmartCard or TCU SmartCard anlain account bla:**

- turnimon or blok yu SmartCard ip imin los or stolen
- setap alert ba della yu weh a transaction noma gu thru or yu garrim lil bit mani
- turnemon tep ba peiyim or off, or
- gajim replacement SmartCard.

## **Ip yu nidim mo infomashin or sambadi bla album yu:**

- gu na [servicesaustralia.gov.au/smartcard](https://servicesaustralia.gov.au/smartcard)
- kollim **1800 252 604**, yu gin asgim ba terpreda if you wandim
- bisid nanga service centre.

## **Ip yu garrim TCU SmartCard:**

- gu na [tcu.com.au/smartcard](https://tcu.com.au/smartcard)
- kollim TCU la **1800 828 232**
- bisid nanga TCU branch.



# How to keep your money and SmartCard safe

It's really important to keep your money and your SmartCard safe.

## To help keep your SmartCard safe, do not:

- give or lend your SmartCard to anyone, including family and friends
- share your password or PIN with anyone
- set a password or PIN that someone can guess easily
- write down your password or PIN where someone can easily find them
- let anyone else see your PIN
- throw your SmartCard away
- forget your SmartCard when you leave a store
- add your SmartCard to your digital wallet if you share a mobile phone.

If you add your SmartCard to your digital wallet, treat your device like your purse or wallet and always keep it close.

## Tell Services Australia, or the Traditional Credit Union, straight away if:

- your SmartCard is lost, stolen or damaged
- someone knows your online account password or SmartCard PIN
- you've lost your device, or
- there is a transaction you do not recognise.

## You can also log into your SmartCard or TCU SmartCard online account to:

- turn off or block your SmartCard if it is lost or stolen
- set up alerts to tell you when a transaction declines or if you have a low balance
- turn tap to pay on or off, or
- order a replacement SmartCard.

## If you need help or more information:

- go to [servicesaustralia.gov.au/smartcard](https://servicesaustralia.gov.au/smartcard)
- call **1800 252 604**, you can ask for an interpreter if you need one
- visit a service centre.

## If you have a TCU SmartCard:

- go to [tcu.com.au/smartcard](https://tcu.com.au/smartcard)
- call TCU on **1800 828 232**
- visit a TCU branch.

