



Australian Government



Services
Australia

Djambarrpuyngu
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Nhaltjan dhu ngayatham nhuṅu rrupiya ga SmartCard safe-kum

Mirithirr ṅayi important nhe dhu ngayatham ga nhuṅu rrupiya ga SmartCard safe yan.

Help-kuny ngayathanaraw nhuṅu SmartCard safe-kuny, yaka:

- gurrupul wo lend nhuṅu SmartCard bawalamirriwal, including gurruṭumirr ga lundumirrin-guwal mala
- share nhuṅu password wo PIN bawalamirriwal
- set password wo PIN ṅunhiyi balan bawalamirriy easily birrka'yurr
- wukirri nhuṅu password wo PIN ṅunhiyi balan easily Yolṅuy maṅ'maran
- let bawalamirriny nhānharaw nhuṅu PIN-gu
- ṅurrukun nhuṅu SmartCard
- mengun nhuṅu SmartCard balanyamirriy nhe dhu dhawaṭṭhuna store-ṅur
- add nhuṅu SmartCard nhokal digital wallet-lil ṅunhiyi nhe lika share nhuṅu mobile phone.

ṅunhiyi nhe dhu add nhuṅu SmartCard nhokal digital wallet-lildja, treat nhuṅu device nhakun nhuṅu purse wo wallet ga galki yan gi ngayathul.

Ḳakaran Services Australia-wal, wo Traditional Credit Union-wal, bondin yan, ṅunhiyi:

- nhuṅu SmartCard winya'yurr, mananjin wo damaged-puy
- Yolngu marṅgi nhuṅu online account password-ku wo SmartCard PIN-gu
- winya'yurr nhuṅu device
- transaction ga ṅorra ṅunhiyi nhe yaka ga dharanjan.

Nhe balan buluny log in nhokal SmartCard wo TCU SmartCard online account-lil, marrka dhu:

- off-gum wo block nhuṅu SmartCard ṅunhiyi balan winya'yurr wo mananji
- set up alerts mala marrka dhuka Ḳakaram nhokal balanyamirriy dhu transaction declines wo ṅunhiyi nhuṅu nyumukuniny balance
- tap to pay on-gum wo off-gum, wo
- order-n replacement SmartCard-nha.

ṅunhiyi nhe need ḡunḡa'yunaraw wo bulu information-gu:

- Marrtji servicesaustralia.gov.au/smartcard-lil
- Riṅimap **1800 252 604**-lil (manymak nhe balan ṅāṅ'thurr interpreter-w ṅunhiyi nhe need), wo
- Visit service centre-ny.

ṅunhiyi nhe ga ngayatham TCU SmartCard:

- Marrtji tcu.com.au/smartcard-lil
- Riṅimap TCU-w dhipal **1800 828 232**-lil, wo
- Visit TCU-w branch.



How to keep your money and SmartCard safe

It's really important to keep your money and your SmartCard safe.

To help keep your SmartCard safe, do not:

- give or lend your SmartCard to anyone, including family and friends
- share your password or PIN with anyone
- set a password or PIN that someone can guess easily
- write down your password or PIN where someone can easily find them
- let anyone else see your PIN
- throw your SmartCard away
- forget your SmartCard when you leave a store
- add your SmartCard to your digital wallet if you share a mobile phone.

If you add your SmartCard to your digital wallet, treat your device like your purse or wallet and always keep it close.

Tell Services Australia, or the Traditional Credit Union, straight away if:

- your SmartCard is lost, stolen or damaged
- someone knows your online account password or SmartCard PIN
- you've lost your device, or
- there is a transaction you do not recognise.

You can also log into your SmartCard or TCU SmartCard online account to:

- turn off or block your SmartCard if it is lost or stolen
- set up alerts to tell you when a transaction declines or if you have a low balance
- turn tap to pay on or off, or
- order a replacement SmartCard.

If you need help or more information:

- go to servicesaustralia.gov.au/smartcard
- call **1800 252 604**, you can ask for an interpreter if you need one
- visit a service centre.

If you have a TCU SmartCard:

- go to tcu.com.au/smartcard
- call TCU on **1800 828 232**
- visit a TCU branch.

