



Australian Government



Services
Australia

Warlpiri
ind025-2510

Nyarrpa-rlu yungunpa check-I mani nyuntu nyangu enhanced Income Management account balance-ji

Easy-ji check-I maninjaku nyajangu maniyiji kangku nguna nyuntu nyangu enhanced Income Management account-rla, ngulaju use-I manta SmartCard eIM app, TCU SmartCard eIM app manu marda online account.

Apps manu online account jurrku juku ka warrki jarrimi ngari kankulu jana nyanyi different.

Nyampurla example-rla kapurnalu nyarra milki-yirrarni SmartCard eIM app.

Open manta nyuntu nyangu SmartCard eIM app kapunpa nyanyi jalangu warnu available balance.

Current balance-ji ngulaju yangka transactions lawa jarrinja wangu wati. Kujaju yangka amount kuja ka show jarri nati marda available spend-I maninjaku.

Available maniyiji ngulaju nyajangu maniyiji kangku available-ju nguna spend-I maninjakuju.

Kaji kanpa check-I mani nyampuju ngulaju:

- Use-I manta SMS options purdangirli nyuntu nyangu SmartCard-rla.
- Use-I manta Westpac, Commonwealth, ANZ manu NAB, ATM wati. Manu panu karirlangu ATMs wati fees wangu manu marda yanta service centre kurra.
- Ring-I manta jana 1800 252 604 kurra manu yangka balance checking option. Kuja kuju mardaka palka Card ID manu CVV number, nyampuju purdangirli SmartCard-rla.

Kajinpa mardani TCU SmartCard ring-I manta jana 1800 828 232 kurra manu marda yanta TCU branch kirra.

Kajinpa wangka help-ki manu information-ki:

- yanta **servicesaustralia.gov.au/smartcard** kirra.
- ring-I manta jana **1800 252 604** kurra payika jana interpreter ku kapurnalu mani yapa jinta.
- yanta service centre kurra.

Kajinpa TCU SmartCard mardani:

- yanta **tcu.com.au/smartcard** kirra
- ring-I manta jana TCU **1800 828 232** kurra
- marda yanta TCU branch kirra.





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How to check your enhanced Income Management account balance

A simple way to check how much money you have in your enhanced Income Management account, is to use the SmartCard eIM app, TCU SmartCard eIM app or online account. The apps and online accounts work the same but just look a little bit different.

In this example, we will show you the SmartCard eIM app.

Open your SmartCard eIM app and you will see your current and available balance. The current balance includes pending transactions, which means the amount showing may not all be available for spending. The available balance is how much money you have available to spend straight away.

There are lots of ways you can check this:

- use the SMS option on the back of your SmartCard
- use any Westpac, Commonwealth, ANZ or NAB ATM or any other participating fee-free ATMs, or visit a service centre
- call **1800 252 604** and choose the balance checking option. To do this, you will need your Card ID and CVV number. This is on the back of your SmartCard
- if you have a TCU Smartcard, contact TCU on **1800 828 232** or visit a TCU branch.

If you need help or more information:

- go to servicesaustralia.gov.au/smartcard
- call **1800 252 604**, you can ask for an interpreter if you need one
- visit a service centre.

If you have a TCU SmartCard:

- go to tcu.com.au/smartcard
- call TCU on **1800 828 232**
- visit a TCU branch.

