



Australian Government



Services
Australia

Tiwi
ind025-2510

Karri nimpakuluwunyi ngijila enhanced Income Management account, api ngini awunganji nuwuni

Awunanki karri check nimi angunari kunawuni kangki enhanced Income Management account. SmartCard eIM app, TCU SmartCard eIM app arrami online account. TCU SmartCard eIM app yini karluwu awunganji online account.

Nginanki app amintiya online accounts wutiyati api kijanarra yirraparri ajirri.

Kangi nanki (example), ngawa wiya nguntawani nginja awarra SmartCard eIM app.

Takirrimina nginjila SmartCard eIM app amintiya nginja wiya nimpakuluwunyi nginjila ngirramini ngini current amintiya available balance.

Ngini awarra current balance awunganji nyoni ngirramini ngini nginjila transactions. Api awunganji ngininanki amount yita karluwu nuwuni karri spending nimpirimi.

Awarra nanki yipangini balance yita karri nuwuni kunawuni api nginja awarra nuwuni awarrawanga ngini spend nimpirimi.

Api awunganji nimpakuluwunyi ngini awarra nanki ngirramini:

- awunganji nuwuni SMS options kangki nginjila SmartCard jukutanfa
- awunganji nuwuni yingwapa Westpac, Commonwealth, ANZ arami NAB ATM. Arami yonga ATMs ngini karluwu fees, yini karluwu nuwuriyi kapi nuwa service centre
- nimarra kangki 1800 252 604 amintiya awunganji nuwuni checking option. Ngini ngimpitimarti ngininanki nginja nuwunga nginjila Card ID amintiya CVV number. Awarra nginjila kapi jukutanga kangki SmartCard.

Ngini nuwuni nimi TCU SmartCard nuwuriyi kapi TCU kangki nanki 1800 828 232 yini karluwu nuwuriyi kapi TCU branch.

Ngini nimpirtimarti wuta wiya wutawuni ngirramini (information):

- nuwuriyi kapi servicesaustralia.gov.au/smartcard
- nimarra kangki **1800 252 604**. Nanginta nimi interpreter ngini nimpirtimarti natinga
- api nimpapuriyi kapi service centre.

Ngini nginja nuwuni TCU SmartCard:

- nuwuriyi kapi tcu.com.au/smartcard
- nimarra kangki TCU kangki **1800 828 232**, yini karluwu
- nuwuriyi kangki TCU branch.



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How to check your enhanced Income Management account balance

A simple way to check how much money you have in your enhanced Income Management account, is to use the SmartCard eIM app, TCU SmartCard eIM app or online account. The apps and online accounts work the same but just look a little bit different.

In this example, we will show you the SmartCard eIM app.

Open your SmartCard eIM app and you will see your current and available balance. The current balance includes pending transactions, which means the amount showing may not all be available for spending. The available balance is how much money you have available to spend straight away.

There are lots of ways you can check this:

- use the SMS option on the back of your SmartCard
- use any Westpac, Commonwealth, ANZ or NAB ATM or any other participating fee-free ATMs, or visit a service centre
- call **1800 252 604** and choose the balance checking option. To do this, you will need your Card ID and CVV number. This is on the back of your SmartCard
- if you have a TCU Smartcard, contact TCU on **1800 828 232** or visit a TCU branch.

If you need help or more information:

- go to **servicesaustralia.gov.au/smartcard**
- call **1800 252 604**, you can ask for an interpreter if you need one
- visit a service centre.

If you have a TCU SmartCard:

- go to **tcu.com.au/smartcard**
- call TCU on **1800 828 232**
- visit a TCU branch.

