



Australian Government



Services
Australia

Eastside Kriol
ind025-2510

Hau bla tjeckim yu enhanced Income Management account balance

Wan isi wei bla tjeckim hau mach mani yu garrim la yu enhanced Income Management account, bla yujim the SmartCard eIM app, TCU SmartCard eIM app or anlain account.

Dubala app en anlain accounts wek saim saim but luk lil bit diffirin.

Iya andanith, we garra joim yu yujim SmartCard eIM app.

Openap yu SmartCard eIM app en yu will luk yu current en available balans.

Jat current balans im garrim sam mani maiti not bin clia yet. This min not alla mani yu luginat yu gin yujim.

Dijan availabal balans im hau mach mani yu gin yujim strait awei.

Yu gin tjeckim dis loda wei:

- yujim SMS opshin la bek pat langa yu SmartCard
- yujim eni Westpac, Commonwealth, ANZ or NAB ATM. Or najawan ATMs gat no fi, or yu gin bisit service centre
- kollim 1800 252 604 en jujim balans tjecking opshin. Bla duim dis yu nid yu Card ID en CVV numba. Dijan all na bek pat langa yu SmartCard.

If yu garrim TCU SmartCard, kollim TCU na 1800 828 232 or bisit TCU Branch.

If yu nid sambadi ba album yu or mo infomashin:

- gu na servicesaustralia.gov.au/smartcard
- kollim **1800 252 604**. Yu gin asgim blanga terpreda if yu nidim
- bisit na service centre.

If yu garrim a TCU SmartCard:

- gu na tcu.com.au/smartcard
- kollim TCU na **1800 828 232**
- bisit na TCU branch.





Australian Government



Services
Australia

English
ind025-2510

How to check your enhanced Income Management account balance

A simple way to check how much money you have in your enhanced Income Management account, is to use the SmartCard eIM app, TCU SmartCard eIM app or online account. The apps and online accounts work the same but just look a little bit different.

In this example, we will show you the SmartCard eIM app.

Open your SmartCard eIM app and you will see your current and available balance. The current balance includes pending transactions, which means the amount showing may not all be available for spending. The available balance is how much money you have available to spend straight away.

There are lots of ways you can check this:

- use the SMS option on the back of your SmartCard
- use any Westpac, Commonwealth, ANZ or NAB ATM or any other participating fee-free ATMs, or visit a service centre
- call **1800 252 604** and choose the balance checking option. To do this, you will need your Card ID and CVV number. This is on the back of your SmartCard
- if you have a TCU Smartcard, contact TCU on **1800 828 232** or visit a TCU branch.

If you need help or more information:

- go to **servicesaustralia.gov.au/smartcard**
- call **1800 252 604**, you can ask for an interpreter if you need one
- visit a service centre.

If you have a TCU SmartCard:

- go to **tcu.com.au/smartcard**
- call TCU on **1800 828 232**
- visit a TCU branch.

