



Australian Government



Services
Australia

Djambarrpuynu
ind025-2510

Nhaltjan dhu malngmaram nhungu enhanced Income Management account balance

Simpledja dhukarr malngmaranharaw nhamunha ga rrupiya nhungu ngorra enhanced Income Management accountngurdja, bakidhu SmartCard eIM app, TCU SmartCard eIM app wu online account.

Ngunhiyi apps ga online accountsdja bitjan bili lika djama yurr dhornha ga wiripuyirr.

Dhiyaldja examplengur, limurrdhu milkum nhokal SmartCard eIM app.

Lapmarang nhungu SmartCard eIM app bala nhe dhu nhaman nhungu current ga available balance.

Current balancedhun ga includes unfinished transactions mala. Dhuwandja mayali amount ngunhiyi ga milkum mak yaka balang available spendingguny.

Available balancedja nhamunha rrupiya ga ngorra spendinggu straight away.

Dharrwa dhukarr dhiyakkuny malngmaranharaw:

- baki SMS options ngarakangur nhokal SmartCardngur
- baki bawalamirr Westpac, Commonwealth, ANZ wu NAB ATM. Wu bawalamirr ATM's ngunhiyi fees miriw, wu marrtji service centreli
- ringimap 1800 252 604lil ga djarryurr balance checking option. Dhiyakkuny, needdja nhe nhungu Card ID ga CVV number. Dhuwandja ngarakangur nhokal SmartCardngur.

Ngunhiyi nhe TCU SmartCardmirr, contact TCU'w dhpal 1800 828 232 wu marrtji TCU branchlil.

Ngunhiy nhe bulu djal gungayunaraw wub ulu informationgu:

- marrtji **servicesaustralia.gov.au/smartcardlil**
- ringimap **1800 252 604lil**. Manymak balang nhe ngangthurr interpreter'w ngunhiyi nhe need
- marrtji service centreli.

Ngunhiyi nhe TCU SmartCardmirr:

- marrtji **tcu.com.au/smartcardlil**
- ringimap TCU'w dhpal **1800 828 232**
- marrtji TCU branchlil.





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How to check your enhanced Income Management account balance

A simple way to check how much money you have in your enhanced Income Management account, is to use the SmartCard eIM app, TCU SmartCard eIM app or online account. The apps and online accounts work the same but just look a little bit different.

In this example, we will show you the SmartCard eIM app.

Open your SmartCard eIM app and you will see your current and available balance. The current balance includes pending transactions, which means the amount showing may not all be available for spending. The available balance is how much money you have available to spend straight away.

There are lots of ways you can check this:

- use the SMS option on the back of your SmartCard
- use any Westpac, Commonwealth, ANZ or NAB ATM or any other participating fee-free ATMs, or visit a service centre
- call **1800 252 604** and choose the balance checking option. To do this, you will need your Card ID and CVV number. This is on the back of your SmartCard
- if you have a TCU Smartcard, contact TCU on **1800 828 232** or visit a TCU branch.

If you need help or more information:

- go to servicesaustralia.gov.au/smartcard
- call **1800 252 604**, you can ask for an interpreter if you need one
- visit a service centre.

If you have a TCU SmartCard:

- go to tcu.com.au/smartcard
- call TCU on **1800 828 232**
- visit a TCU branch.

