



Australian Government



Services
Australia

Burarra
ind025-2510

Ny-yinmiya barra nginyipa nyi-na barra mun-nginyipa enhanced Income Management account balance

Borijipa malaga barra nyi-na mun-nyinyipa mu-yinpa rrupiya mu-yurra nggula enhanced Income Management account gu-guyinda, gu-gata wenga luka yuchim nyi-ni barra SmartCard eIM App, TCU SmartCard eIM App o online account gu-guyinda.

Jama aburr-jirra mun-ngardapa apps rrapa online account, wurpa luka ngardapa ngardapa jama aburr-jirra aburr-workiya.

Gun-gunaga minypa aburr-ngunyangunyjiya barra mu-yinmiya mu-jarlapiya mu-workiya mun-nginyipa SmartCard eIM app.

Nyi-lakijuma barra mun-nginyipa SmartCard eIM app barra nyi-na barra mun-nyinyipa mu-ngoyurra rrapa mun-geka rrupiya balance mun-nika.

Mun-gata mu-ngoyurra rrapa jurdach balance mu-rrimanga mu-yurra transactions gu-guyinda. Mun-gata minypa mu-waya mu-yurra amount munika wurpa luka gala mu-yinmiya mu-ngurrja mu-yu bayim mun-gi ni.

Mun-gata mu-yinpa mu-weya mu-yurra balance rrupiya nginyipa gun-gata barra gun-nyinyipa jal bayim nyi-ni n-boy yibirrich.

Gun-gata minypa gu-weya gu-yurra gun-jaranga nginyipa nyi-na n-boy gun-guna:

- yuchim nyi-ni barra SMS gun-nika nyukurdanyja barra mun-jonama mun-nginyipa SmartCard
- yuchim nyi-ni barra gun-gaya gata Westpac, Commonwealth, ANZ o NAB ATM. O gun-gaya gata gun-nerranga ATM's gu-yurra gu-boya minypa fees gala mu-rrima, o gu-nerranga burr-na barra service centre
- burr-wenggana barra gun-guna 1800 252 604 rrapa jal nyi-nirra n-boy balance nyi-na gun-nika options. Jal nyi-nirra mun-nginyipa Card ID rrapa CVV gun-nika namba. Gu-weya gu-yurra mun-jonama mun-nginyipa SmartCard gu-guyinda.

Minyja nginyipa mun-gata n-dimanga TCU SmartCard, burr-wenggana barra TCU gun-gunaga 1800 828 232 o burr-na barra TCU branch.

Nginyipa jal nyi-nirra aburr-gungaja barra nguluwa o jal nyi-nirra information gun-guyinda:

- n-boy barra gun-gunaga **servicesaustralia.gov.au/smartcard**
- call nyi-ni barra gun-gunaga **1800 252 604**. Nginyipa burr-wenggana barra jal nyi-nirra interpreter an-ngardapa ny-ma an-gugunggaja nggula
- burr-na service centre.

Nyata nginyipa n-dimanga TCU SmartCard:

- n-boy gun-gunaga **tcu.com.au/smartcard**
- call nyi-ni TCU gun-gunaga **1800 828 232**
- burr-na n-boy TCU branch.



Australian Government



Services
Australia

English
ind025-2510

How to check your enhanced Income Management account balance

A simple way to check how much money you have in your enhanced Income Management account, is to use the SmartCard eIM app, TCU SmartCard eIM app or online account. The apps and online accounts work the same but just look a little bit different.

In this example, we will show you the SmartCard eIM app.

Open your SmartCard eIM app and you will see your current and available balance. The current balance includes pending transactions, which means the amount showing may not all be available for spending. The available balance is how much money you have available to spend straight away.

There are lots of ways you can check this:

- use the SMS option on the back of your SmartCard
- use any Westpac, Commonwealth, ANZ or NAB ATM or any other participating fee-free ATMs, or visit a service centre
- call **1800 252 604** and choose the balance checking option. To do this, you will need your Card ID and CVV number. This is on the back of your SmartCard
- if you have a TCU Smartcard, contact TCU on **1800 828 232** or visit a TCU branch.

If you need help or more information:

- go to **servicesaustralia.gov.au/smartcard**
- call **1800 252 604**, you can ask for an interpreter if you need one
- visit a service centre.

If you have a TCU SmartCard:

- go to **tcu.com.au/smartcard**
- call TCU on **1800 828 232**
- visit a TCU branch.

