



Australian Government



Services  
Australia

Warlpiri  
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## Crisis Payment

Kaji kanpa marda mani Crisis Payment-ji. Nyampuju maniyi yangka kuja karnalu nyarra yinyi. Yinyi karnalu jana yapaku kuja kalu jata nyanyi nyiya kanti-kantiki manu manyi wangu kuja kalu nyinami.

Yangka hard kuja ka karrimi yapaku marda:

- family manu domestic violence jangkaku
- prison jangka manu mental health care-ki
- manu marda emergency-ki.

Mardanpa jana nyangu family manu domestic violence kirra ngurrangka:

- marda-ngkulu yilyaja ngurra nyuntu nyangu ngurlu? Manu marda kanpa jata nyanyi ngurra jinta karirla nyinanja-kuju
- mardanpa ngurrangka juku nyinaja nyuntu nyangurla manu mardalu yilyajalku yapa yaliji kulu-parnta.

Marda-ngkulu charge-i manu crime-ki manu mardanpa nyinaja 2 weeks marda tarnnga:

- prison-rlaju
- mardanpa hospital-rla nyinaja nyuntu nyangu mental health kirli, warra-warra kanjaku.

Mardanpa yanu nyuntu nyangu ngurra ngurluju emergency puru:

- ngawarra-kujaku
- warlu wiri-kijaku
- marda manu trouble community-rla kujaku.

Manu yaninjarni pina wangu nyuntu nyangu ngurra kurraku, marda kaji kanpa nyinamirra juku, murnma juku pina yaninjarni wangu nyuntu nyangu ngurra kurra.

Kajingki happen jarrija kuja nyuntuku, important ka karri yungunpa nganpa ngarrirni 7 days puru juku.

Kaji kanpa nganpa ngarrirni manu marda kaji kanpa claim-i mani Crisis Payment-ji kajinpa yani local service centre kurra, manu kaji kanpa use-i mani nyuntu nyangu Centrelink online account, myGov-rla marda jana ring-i manta **132 850** kurra.

Ngarrika nganpa kajinpa ngampurra nyina interpreter-ku, kapurnalu mani jinta free-ki.

Maniyi kajinpa mani Crisis Payment-ki ngulaju ngari half nyuntu nyangu Centrelink payment-jangkaju. Nyampurluju kulangu yinyi extra payment-ji Rent Assistance kiji, lawa.

Crisis Payment-ji extra jintaku ngari payment kuja kalu add-i mani nyuntu nyangu normal fortnightly payment-kirra. Natilpa-npa tax pay-i mantarla nyampuku maniyi-kiji lawa.

Kaji kanpa milya pinyi nyampu kurluju English-rlangurla ngulaju **servicesaustralia.gov.au/crisispayment**

### Information-ki maya pina jarrinjaku, ngulaju:

- yanta nyuntu-nyangu local Services Australia (Centrelink) service centre kurra
- wangkaya jana Services Australia (Centrelink) ki, kajili yanirra nyuntu-nyangu community kirra
- ring-i manta jana Indigenous Call Centre ngulaju **1800 136 380**-rla.

Kajinpa nganpa ring-i mani, ngulaju nganpa ngarrika nyuntu-nyangu Customer Reference Number (CRN) manu yalu manta jana questions wati yangka nyuntu kurlu, yungurnalu milya-pinyi nyampuju nyuntu.

Kaji kanparla payirni interpreter-ku kajinpa nganpa yanirni nyanjaku. Kapurnangkulu mani jinta free-ki.





# Crisis Payment

A Crisis Payment is money you may be able to get from us if you have experienced an extreme circumstance and are in severe financial hardship.

An extreme circumstance can be:

- family and domestic violence
- prison and mental health care
- emergency events.

If you have experienced family and domestic violence at home and:

- you were forced to leave your home and are trying to start a new home somewhere or
- you stayed in your home and the violent person was taken away.

You have been charged with a criminal offence and had to spend 2 weeks or more:

- in prison or
- in hospital to look after your mental health.

If you were forced to leave your home because of an extreme circumstance like:

- flooding
- fire
- community unrest.

And you are unable to return to your home in the near future.

If any of these have happened to you, it is important that you tell us within 7 days.

You can tell us or claim a Crisis Payment by visiting your local service centre, using your Centrelink online account through myGov, or calling **132 850**. Let us know if you need an interpreter and we will arrange one for free.

The money you get for a Crisis Payment is half your normal Centrelink payment that does not include extra payments like Rent Assistance. Crisis Payment is an extra one-off non-taxable payment added to your normal fortnightly payment.

You can find out more in English at [servicesaustralia.gov.au/crisispayment](https://servicesaustralia.gov.au/crisispayment)

## If you need more information you can:

- visit your local Services Australia (Centrelink) service centre
- talk to Services Australia (Centrelink) when they visit your community
- call the Indigenous Call Centre on **1800 136 380**.

If you call us, you will need to tell us your Customer Reference Number (CRN) and answer some questions about who you are, so that we make sure it is you.

You can also ask for an interpreter when you call or visit us. We will provide one for free.