



Australian Government



Services
Australia

Tiwi
IND016.2507 twi

Crisis Payment

Nginja awunganji nginanki Crisis Payment. Awunanki kunawuni ngini ngawa ngantakirayi nginja. Ngawa ngimantakirayi awauta arukutumunuwi kuwapi wuta karluwu pupuni ngirramini amungali kapi wutalamiya aminitiya wuntawani kiyija kunawuni.

Karluwu pupuni ngirramini amungali kang:

- ngirimimpi amintiya domestic violence
- prison amintiya mental health care
- arrami ngirramini ngini emergency.

Aramikuta nginja nyoni ngirramini ngini family aminitiya domestic violence kapi nuwa jajuja:

- aramikuta nginja waya nimpamwariyi nginjila tangarrima amintiya nimpirtimarti arakini tangarrima kutamaka
- api arami nginja jajuja jimani kang nginjila tangarrima amintiya awuta violent arrukutumuni/arukutumununga kapi waya puruwunga.

Arrami kuta nginja charged ngini crime amintiya jimuwu 2 weeks (yirra wumunga):

- kapi prison
- api ngini wuta hospital puruwani wurimi kang nginjila mental health.

Arrami nginja waya jipumwariyi nginjila tangarrima pili emergency ngirramini ngini nginanji karri kukuni:

- yimanguwu (flood)
- yikwanamini (big fire)
- arami community nyoni ngirramini amungali.

Amintiya karri parlanginari nginja karluwunara nimpija kapi nginjila tangarrima.

Api ngini awarra nanki ngirramini nginjila, yita awarra nimarra kiyi nuwujira ngawa karri 7 days (walamani wumunga).

Nginja wiya nimpijiyara ngawa karri nuwunga Crisis Payment karri nimpiriyi kapi nuwa local service centre, arami wiya nuwuni nginjila Centrelink online account kang myGov, amukuta calling **132 850**. Nimpijiyara ngawa ngini nimpirtimarti interpreter amintiya wiya ngawa nuwuni natinga ngini nuwunga.

Nginnanki kunawuni ngini nginjila awarra Crisis Payment api awarra nuwunga kiyija kang nginjila Centrelink payment. Awarrananki karluwu awunganji nyoni payments ngini nginanji Rent Assistance. Crisis Payment awarra nyoni waya juwa natinga payment karri nuwunga fortnightly payment. Nginja karluwu payi nimi tax kang nanki kunawuni.

Nginja nimpakuluwunyi nginanki ngirramini in English kapi **servicesaustralia.gov.au/crisispayment**

Ngini nginja nuwurtumarti tuwanga nginanki ngirramini information nginja wiya:

- nuwurri awunganji kang nuwa local Services Australia (Centrelink) service centre
- nimarra kang Services Australia (Centrelink) karri wuta kapi nuwa community
- call kiyi nimarra kapi awuta Indigenous Call Centre kapi **1800 136 380**.

Ngini nginja call nimpirimi ngawa, nginja wiya nuwunga nginjila Customer Reference Number (CRN) amintiya answer awarra questions ngini nginjila ngirramini amintiya ngini ngurtumati awarra ngirramini ngini awarra nginja.

Nginja wiya nanginta awuta interpreter karri nginja nimarra or visit us. Ngawa nguntawani natinga ngini free.





Crisis Payment

A Crisis Payment is money you may be able to get from us if you have experienced an extreme circumstance and are in severe financial hardship.

An extreme circumstance can be:

- family and domestic violence
- prison and mental health care
- emergency events.

If you have experienced family and domestic violence at home and:

- you were forced to leave your home and are trying to start a new home somewhere or
- you stayed in your home and the violent person was taken away.

You have been charged with a criminal offence and had to spend 2 weeks or more:

- in prison or
- in hospital to look after your mental health.

If you were forced to leave your home because of an extreme circumstance like:

- flooding
- fire
- community unrest.

And you are unable to return to your home in the near future.

If any of these have happened to you, it is important that you tell us within 7 days.

You can tell us or claim a Crisis Payment by visiting your local service centre, using your Centrelink online account through myGov, or calling **132 850**. Let us know if you need an interpreter and we will arrange one for free.

The money you get for a Crisis Payment is half your normal Centrelink payment that does not include extra payments like Rent Assistance. Crisis Payment is an extra one-off non-taxable payment added to your normal fortnightly payment.

You can find out more in English at servicesaustralia.gov.au/crisispayment

If you need more information you can:

- visit your local Services Australia (Centrelink) service centre
- talk to Services Australia (Centrelink) when they visit your community
- call the Indigenous Call Centre on **1800 136 380**.

If you call us, you will need to tell us your Customer Reference Number (CRN) and answer some questions about who you are, so that we make sure it is you.

You can also ask for an interpreter when you call or visit us. We will provide one for free.