



Australian Government



Services
Australia

Pitjantjatjara
IND016.2507.pjt

Crisis Payment

Tjinguru nyuntula kutjupa-kutjupa wirkanu munu witu-witu nguwanpa nyuntumpa palyani munun putu nguwanpa kutjupa-kutjupa tjuṯa payamilani mani tjuku-tjukutarangu. Nganana Anangu alpamilara mani ungkupai ini Crisis Payment tjana payamilantjaku kutjupa-kutjupa tjuṯa.

Tjinguru nyanganpa nyuntula wirkanu munu witu-witu nguwanpa nyuntumpa palyani:

- tjinguru nyuntu miitangka pikaringanyi
- munta tjailangka tjarpangu, munta mental health hospital-angka tjarpangu
- munta tjinguru emergency kutjupa nyuntumpa ngarangu.

Tjinguru nyuntu ngurangka nyuntumpa miitangka munta walytja tjuṯangka pikaringanyi:

- tjinguru nyuntunya ngurangka nyinanyangka painu munun ngura kutjupakutu ananyi nyinantjikitja
- munta tjinguru nyuntu nyinangu ngurangka, palu Anangu panya nyuntula pikaringkuntjanya katingu.

Munta tjinguru nyuntunya pulitjumanungku witira katingu kan tjailangka 2 wiiki:

- munta 2 wiikingka munkara nyinangu
- munta tjinguru nyuntu mental health hospital-angka nyinangi palyaringkuntjaku.

Munta tjinguru nyuntu ngurangu:

- kapi pulkaku
- munta waju pulka kampanyangka
- munta kiminitangka pika pulkanya ngaranyangka ngulu anu.

Munu tjinguru nyuntu malaku ngurakutu putu nguwanpa ananyi.

Tjinguru nyanganpa nyuntula wirkanu, nyuntu ngananyanya wangka 7 day kuwaripangka kala nyuntunya alpamilalku.

Nyuntu Crisis Payment-paku mukuringkula ara Centrelink-kutu kayanta ilangku alpamilala munta nyawa internet-pangka Centrelink online account panya myGov-ta munta nampa nyangatja ringamilala **132 850**. Nyuntu tjinguru Inkilitja putu nguwanpa kulini, nganana palya interpreter lipulananyi nyuntumpa alpamilara wangkanytjaku.

Nyuntu tjinguru Centrelink payment mani mantjilkatipai titutjara 2 wiikinguru. Ka mani nyara paluru tjinguru pulka-pulka nguwanpa, ka mani nyanga Crisis Payment, mani nyara palu purunypa wiya, nyangatja, mani nyara palula tjuku-tjuku, panya apa nguwanpa. Munu nyanga paluru panya Rent Assistance-paku wiya. Nyanga Crisis Payment panya kutjuwara payamilani, nyuntumpa Centrelink maningka tjungu. Nyuntu mani nyanga palula tax payamilantja wiya.

Nyanga piruku kulintjikitja nyangatja website-pangka tjura **servicesaustralia.gov.au/crisispayment**

Nyuntu tjinguru mukuringanyi piruku kulintjaku information nyanga palunya:

- ara Services Australia (Centrelink) service centre-kutu ilangku kulintjaku
- nyuntumpa kiminitikutu Services Australia (Centrelink) waaka ma-pitjanyangka tjana tjapila kulintjaku
- ringamilala Indigenous Call Centre nampa nyangangka: **1800 136 380**.

Nyuntu ngananyanya ringamilara Customer Reference Number (CRN) ila kanyinma munu nganana question kutjupa-kutjupa tjuṯa nyuntunytjara tjapini lipula ngarantjaku.

Nyuntu mukuringanyi interpreter-taku, wangka utjingu kulintjaku, nganana wangka kala interpreter mantjila nyuntumpa.



Crisis Payment

A Crisis Payment is money you may be able to get from us if you have experienced an extreme circumstance and are in severe financial hardship.

An extreme circumstance can be:

- family and domestic violence
- prison and mental health care
- emergency events.

If you have experienced family and domestic violence at home and:

- you were forced to leave your home and are trying to start a new home somewhere or
- you stayed in your home and the violent person was taken away.

You have been charged with a criminal offence and had to spend 2 weeks or more:

- in prison or
- in hospital to look after your mental health.

If you were forced to leave your home because of an extreme circumstance like:

- flooding
- fire
- community unrest.

And you are unable to return to your home in the near future.

If any of these have happened to you, it is important that you tell us within 7 days.

You can tell us or claim a Crisis Payment by visiting your local service centre, using your Centrelink online account through myGov, or calling **132 850**. Let us know if you need an interpreter and we will arrange one for free.

The money you get for a Crisis Payment is half your normal Centrelink payment that does not include extra payments like Rent Assistance. Crisis Payment is an extra one-off non-taxable payment added to your normal fortnightly payment.

You can find out more in English at servicesaustralia.gov.au/crisispayment

If you need more information you can:

- visit your local Services Australia (Centrelink) service centre
- talk to Services Australia (Centrelink) when they visit your community
- call the Indigenous Call Centre on **1800 136 380**.

If you call us, you will need to tell us your Customer Reference Number (CRN) and answer some questions about who you are, so that we make sure it is you.

You can also ask for an interpreter when you call or visit us. We will provide one for free.