



Australian Government



Services
Australia

Djambarrpuynu
IND016.2507.duj

Crisis Payment

Mak balang nhe marrang Crisis Payment. Dhuwandja rrupiya limurr balang gurrupul nhunany. Limurli gurrupan Yolnguny ngunhiyi ga hard timesgurr martji ga bayngu ga gana rrupiya ngayatham.

Mirithirr hard timedja mak balang:

- family ga domestic violence
- dharrunggu ga mental health carepuy
- wu emergencyngur.

Ngula nhe experienced family ga domestic violence wangangur:

- Mak nhunany forced dhawatdhunaraw wangangur ga birrkayun nhe ka yutaw wangaw ngulawanha
- Wu mak nhe nhinan yan nhokal wangangur ga ngunhiyi violent nha Yolnguny djowyun.

Mak nhunany djartjim crimegu ga 2 weeks nhe garri:

- dharrunggungur
- Wu mak watjil lil garri djakaw nhungu mental healthgu.

Mak nhunany forced dhawatdhunaraw wangangur nhokal bili emergency nhakun:

- flood
- yindi gurtha
- wu communitypuy mari.

Ga bayngu balang nhe rongiyi nhokal wangalil bondiny.

Ngunhiyi ngula balanyany nhungu bitjan, importantdja nhe dhu lakaram limurrunggal yornha dhu djulkthun 7 walu.

Nhe balang lakarang limurrunggal wu claim Crisis Payment martjinaray nhokal local service centreli, wu baki balang nhe nhungu Centrelinkpuy online account myGovngur, wu ringimap **132 850**lil. Marngi gurrupul limurruny ngunhiyi nhe need interpreter'w ga limurrdja dhu djama ngunhiyi wunguliyuna miriw.

Rrupiyany nhedhu marram Crisis Paymentguny half ngunhiyi nha nhe lika marram normal Centrelink paymentngur. Yaka dhu include extra paymentsdja mala nhakun Rent Assistance. Crisis Paymentdja extra wanganyamirr yan payment ngunhiyi li manapan balayi nhokal normal fortnightly paymentlil. Yakan nhe dhu taxdja wunguliyun dhiyakuny rrupiyaw.

Nhe balang bulu malngmarang Englishgurr dhiyal **servicesaustralia.gov.au/crisispayment**

Ngunhiyi nhe bulu djal informationgu, nhe balang:

- visit nhungu local Services Australia (Centrelink) service centre balanyamirriy walal dhu doyyun nhokal communityngur
- wangi Services Australia (Centrelink) wal balanyamirriy walal dhu doyyun nhokal communityngur
- call Indigenous Call Centre'w dhipal **1800 136 380**.

Nhunhiyi nhe dhu calldja limurrung, lakaram nhe dhu limurrungal Customer Reference Number (CRN) ga bukubakmaram question mala lakaranhamirr yol nhe marrka dhu limurr make sure ngunhiyi nhe yuwalk.

Manymak balang nhe ngangthurr interpreter'w balanyamirriy nhe dhu call wu doyyundja limurrung. Limurrdja dhu gurrupan nhungu.



Crisis Payment

A Crisis Payment is money you may be able to get from us if you have experienced an extreme circumstance and are in severe financial hardship.

An extreme circumstance can be:

- family and domestic violence
- prison and mental health care
- emergency events.

If you have experienced family and domestic violence at home and:

- you were forced to leave your home and are trying to start a new home somewhere or
- you stayed in your home and the violent person was taken away.

You have been charged with a criminal offence and had to spend 2 weeks or more:

- in prison or
- in hospital to look after your mental health.

If you were forced to leave your home because of an extreme circumstance like:

- flooding
- fire
- community unrest.

And you are unable to return to your home in the near future.

If any of these have happened to you, it is important that you tell us within 7 days.

You can tell us or claim a Crisis Payment by visiting your local service centre, using your Centrelink online account through myGov, or calling **132 850**. Let us know if you need an interpreter and we will arrange one for free.

The money you get for a Crisis Payment is half your normal Centrelink payment that does not include extra payments like Rent Assistance. Crisis Payment is an extra one-off non-taxable payment added to your normal fortnightly payment.

You can find out more in English at servicesaustralia.gov.au/crisispayment

If you need more information you can:

- visit your local Services Australia (Centrelink) service centre
- talk to Services Australia (Centrelink) when they visit your community
- call the Indigenous Call Centre on **1800 136 380**.

If you call us, you will need to tell us your Customer Reference Number (CRN) and answer some questions about who you are, so that we make sure it is you.

You can also ask for an interpreter when you call or visit us. We will provide one for free.