

## **Ena Crisis Payment-langwa**

Nungkuwa kingedena-manja ena Crisis Payment, yirruwa kakuna-ma angwarnda keningerriburruwa karnumamalya. Yirruwa yirrakuna-ma wurribina warnumamalya nakarriyadina-ma akwa nakamadina-ma nara-baba awilyakama angwarnda.

Warnumamalya kakarriyadina-manja:

- mena awinyababa biya narrawiyabajina-ma akidijunguwa
- mena narringedena-ma warna mental health care
- dukwa ngarningka emergency.

Dukwa ningkena ngakabirrangarnu-ma awinyamba angalya-manja:

- ningkilalikama angalya kajungwa enikaduwa angalya kingebirrakini-yada kambilyada
- dukwa wurrakina warnumamalya kirrabawinyabakama narra-larrikama eminingkuwa angalya.

Ningikarriyakajunguma akwa bawiyabajuma akidijunguwa 2 weeks:

- akwa mukwala marringa ngarningka
- dukwa nikilikarnuma hospital-uwa karningabakajunguni-yada mena nungkwulyakina-ma mental health.

Ningkilalikama angalya mena ena emergency:

- wubirra ayarrda
- nadadinuma aruma angwura angalya-manja
- ngarningka ababurna awinyamba yakwujina community-manja.

Kembirra amirndakina-baba akwa nara kilawurradina angalyuwa.

Amirndaken kakabirranga-manja kamakina 7 days mena amikibiya ena.

Nungkuwa yikimakina yirruwawa yikingedena-manja Crisis Payment yikilikaja ngakurri-langwa local service centre umba nara-manja kawiyabena enuwa Centrelink-langwa online account yakwujina myGov-manja naramanja karndamajina **132 850**. Yikangkilabaja yikangedena-manja warna interpreter kembirra yirruwa yibarnimar dijini -yada warna erribirra kawardenam nara angwarnda abendinga-ma.

Ena angwarnda nungkuwa kimena-ma akini-yada Crisis Payment enena ekwara-langwa ebina angwarnda Centrelink payment ningkimena-ma. Nara ena Rent Assistance. Ngala ena Crisis Payment awilyaba-ma kimena-ma karrakbalijina-ma ebinuwa ningkimena-ma nara abendinga-ma tax ena kimena-manja angwarnda.

Ningena kabirrangkina-ma amirdakena English-uma yakwujina ena-manja servicesaustralia.gov.au/crisispayment

## Nungkuwa kabirrangkina-manja amirndakena-langwa ayakwa:

- kingarrena nungkwu-langwa Services Australia (Centrelink) service centre
- yikiyangbina warnuwa Services Australia (Centrelink) kalikaja-manja ababurnuwa community
- karndamajina warna Indigenous Call Centre 1800 136 380.

Yikarndamajina-manja nungkuwa yikimakina nungkurri-langwa Customer Reference Number (CRN) akwa yikimakinama ayakwa kangkilaba-ja-manja kajungwa yirruwa yirrakakurumiyada nungkuwa ningkakina.

Yikangadena-manja interpreter yikilikajamanja yirrawawa yikimakina kajungwa yikarndamajini-yada kabumamirrikajini-yada akilyelubukweni-yada.

Services Australia



## **Crisis Payment**

A Crisis Payment is money you may be able to get from us if you have experienced an extreme circumstance and are in severe financial hardship.

An extreme circumstance can be:

- family and domestic violence
- prison and mental health care
- emergency events.

If you have experienced family and domestic violence at home and:

- you were forced to leave your home and are trying to start a new home somewhere or
- you stayed in your home and the violent person was taken away.

You have been charged with a criminal offence and had to spend 2 weeks or more:

- in prison or
- in hospital to look after your mental health.

If you were forced to leave your home because of an extreme circumstance like:

- flooding
- fire
- community unrest.

And you are unable to return to your home in the near future.

If any of these have happened to you, it is important that you tell us within 7 days.

You can tell us or claim a Crisis Payment by visiting your local service centre, using your Centrelink online account through myGov, or calling **132 850**. Let us know if you need an interpreter and we will arrange one for free.

The money you get for a Crisis Payment is half your normal Centrelink payment that does not include extra payments like Rent Assistance. Crisis Payment is an extra one-off non-taxable payment added to your normal fortnightly payment.

You can find out more in English at servicesaustralia.gov.au/crisispayment

## If you need more information you can:

- visit your local Services Australia (Centrelink) service centre
- talk to Services Australia (Centrelink) when they visit your community
- call the Indigenous Call Centre on 1800 136 380.

If you call us, you will need to tell us your Customer Reference Number (CRN) and answer some questions about who you are, so that we make sure it is you.

You can also ask for an interpreter when you call or visit us. We will provide one for free.

Services Australia