



# Iwunhama Centrelink nominee nhanha

Unta relha nominee nhanha urraarama, era nganha help-emilitjina Centrelink unkwanganhaka.

Relha nominee-la nganha help-emilama:

- etna nurnanha pmarrama payment parta and service unkwanganha-ipenha
- nurnaka ilitjika nthaaakinha marra pmarritjina unkwanga
- nurna ilitjika yia unkwanganha-ipenha
- era ntarntarama payment parta unkwanga.

Unta marra pitjamala nurnaka-lela angkama Centrelink business unkwanganha-ipenha unta nama nominee-karta.

Unta paka antja nama nominee change-emilamala rretnya urrpaaritjika unta marra mpaarama.

## Unta paka relha arrpunha urraarama nominee unkwanganha nitjika

Nominee nhanha tnaakamala unta ingkairnama, era unkwanga rraatja angkama mpaaritjika.

Relha or organisation unta urraarama, etna laakinha unkwanga mpaaratjika:

- etna rraatja nthurra nganha wumala nurnaka ilama
- parta unkwanganha inamala era yultha initjika
- unta paka yultha inamala, pepa receipt nganha nthetnitjika
- nurnaka ilitjika nominee nhanha itja rraatja mpaaramanga.

Nominee unkwanganhala itja nthurra nhanha mpaaritjika:

- era itja use-emilitjika parta and bank account unkwanganha pay-emilitjika etnaka book up or yultha
- etna itja use-emilitjika Centrepay unkwanganha pay-emilitjika yultha etnakanha
- etna yaarna change-emilama income management-ka, unta itja eranha mpaaritjika nganha aramala etna change-emilama.

## Unta muntjala aramala angkama nominee unkwanganhala nthaaakintja mpaaratjika

Unta aritjika nominee unkwanganhala nganha help-emilitjika etna help-emilama nganha kuka waara or kngarra-ngerra:

- pmarrama Centrelink business unkwanganha-ipenha
- pmarramala rretnya pepala rraatja intamanga
- nitjina payment nominee or correspondence nominee nhanha tharrama kurta.

Payment nominee nhanha ilama unkwanganha payment irrputjina ekuranha bank account-ka itja unkwanganhaka. Unta antja nama payment nominee etnaka payment nitjina income managed or unkwanganha turta nitjina laakinha.

Unta paka student namanga mia-karta unkwanganhala inaka, unta itja bank account tnyinamanga nurnaka ilitjika unta inamanga bank account new one unkwanga.

Correspondence nominee nhanha ilama etna inama pepa unkwanganha mapa thunga etna paka change-emilitjina.

Thunga unta angkitjika urrkan-lela.

## Unta paka ingkairnitjika or urrpaaritjika nominee

Unta antja namala ingkairnitjika nominee unta pepaka intalhelitjika nhanhanga inamala:

- service centre unkwanganhanga
- nurna pitjamanga community pmara unkwanganha-urna.

Unta nominee urrpaaritjika, nhanha mpaaritjika:

- ring-emilitjika Indigenous Call Centre **1800 136 380**
- lhamala aritjika service centre unkwanganha
- nurnaka-lela angkitjika, nurna pitjamanga community pmara unkwanganha-urna.

Unta paka antja namala ingkairnitjika or urrpaaritjika use-emilitjika Centrelink online account myGov-lela.

Unta paka itja antja nama nominee unkwanganhala help-emilitjika, nurnaka ilitjika. Unta paka itja ilamalanga, etna kutatha aritjina payment parta unkwanganha-ipenha.

Thunga nominee unkwangala itja rraatja nganha ntarntarama unta nurnaka ilitjika laakinha:

- lhitjika service centre unkwanganha-urna
- nurnaka-lela angkitjika community unkwanganha-urna pitjamanga
- thunga ring-emilitjika social worker-lela angkitjinanga.

Unta paka wulhama nominee unkwangala imampurla nganha mpaaramanga unta ring-emilitjika phone-nga **000**.

Unta paka nurnanha ring-emilitjika, nganha pmarritjina unkwanga:

- Customer Reference Number (CRN) unkwanganhaka
- date of birth unkwanganhaka
- home address unkwanganhaka
- bank details unkwanganhaka.

Unta paka antja nama interpreter-ka, unta pitjamanga nurnanha aritjika, nurna inama unkwanga free one.





# What is a Centrelink nominee

A nominee is a person you pick to do your Centrelink business.

A nominee can help you:

- ask us questions about your payments and services
- tell us about changes to your circumstances
- update your details with us
- manage your payments for you.

You can still talk to us about your Centrelink business when you have a nominee.

You can cancel or change your nominee at any time.

## Picking someone to be your nominee

Your nominee should be someone you trust, who will do what is best for you.

The person or organisation you pick should always:

- act in your best interests
- use your payments only for your benefit
- keep records on how they spend your money
- tell us about any changes that make it hard for them to be your nominee.

Your nominee cannot:

- use your money or bank account to pay for their own debts such as a book up system at the local shop
- use Centrepay to pay for their bills
- change you to income management without your approval (you must be there in person for them to make these changes).

## Picking what your nominee can do for you

You can pick how you want your nominee to help you. They can help you a little bit or a lot by:

- asking about your Centrelink business
- asking about and updating your details
- being your payment nominee or a correspondence nominee, or both.

A payment nominee means your payment goes to their bank account, not yours. If you have a payment nominee, and their payments are income managed, yours will be too.

If you are a student and your parents were acting for you when you did not have your own bank account, let us know when you set up your own bank account so you can manage your own payments.

A correspondence nominee means they will get a copy of your letters and can make changes for you.

You can speak to our staff about which nominee arrangement is best for you.

## How to set up or cancel a nominee

To set up a nominee you need to fill out a form. You can get one:

- at your nearest service centre
- when we visit your community.

To cancel a nominee you can:

- call the Indigenous Call Centre on **1800 136 380**
- visit your nearest service centre
- speak with us when we visit your community.

You can also set up and cancel online using your Centrelink online account through myGov.

When you stop needing your nominee's help, tell us. If you do not, they will still have access to your information and payments.

If you think your representative is not doing right by you, you can tell us by:

- visiting your nearest service centre
- speaking to us when we visit your community
- calling us and speaking to a social worker.

If you feel your representative is putting you in danger, call **000** straight away.

When you call us, we will ask you some questions to make sure it is you. We might ask for your:

- Customer Reference Number (CRN)
- date of birth
- home address
- bank details.

You can also ask for an interpreter when you call or visit us. We will provide one for free.

