



Nyiya Centrelink nominee-ji

Nominee-ji yapa yangka kajinpa pick-i-mani Centrelink business help-i-maninjaku.

Nominee-rliji kapungku help-i-mani nyuntuju:

- kapu-nganpa payirni questions nyuntu-nyangu payments manu services-kirli
- ngarrirni kapu-nganpa changes-wati nyuntu-kurlu
- update-mani nyuntu-nyangu details nganimpa-kurlu
- manage-mani nyuntu-nyangu payments nganimpa-kurlu.

Kapunpa-nganpa wangkami-jiki Centrelink business-kirliji nominee-puruju.

Kaji kanpa cancel-maninjarla change-i-mani nominee-ji.

Pick-i-mani yapa nyuntu-nyangu nominee nyinanjaku

Nyuntu-nyangu nominee-ji kaji-ka yapa nyina yangka kanpa nyunturlurlu trust-i-mani.

Yapa marda organisation kajinpa pick-i-mani ngulangkuju yungungku:

- act-jarrimi nyuntuku best interests-ki
- use-i-mani nyuntu-nyangu payments nyuntu-nyangu benefit-ki-mipa
- record yungunpa mardani nyarrparlu kuja kalu maniyi spend-i-mani
- ngarrika-nganpa changes-kirli kuja kangku hard-karri ngana nominee maninja-kuju.

Nyuntu-nyangu nominee natilpa:

- use-i-mantarla nyuntu-nyangu maniyi marda bank account payi-maninja pinaku nyanungurra-nyangu debt-ki yangka book down pinkiki shop-ngkaku
- use-i-mantarla Centrepay bills-wati payi-maninjaku
- changes nyuntu-nyangu income management-ki nyuntu-nyangu approval-wangu. Palka nyinaya nyuntu nyampurraku changes-wati-kiji.

Pick-i-mani kaji kalu nyarrpa-jarrimi yungu nyuntu-nyangu nominee

Kaji kanpa pick-i-mani nyarrpa-jarrimi yungu nyuntu-nyangu nominee nyuntuku help-i-maninjaku. Kapungku help-i-mani wita ngari marda kankarlu, ngulaju kuja:

- payirni nyuntu-nyangu Centrelink business-ki
- payirni update-maninjaku nyuntu-nyangu details
- nyuntu-nyangu payment nominee nyinanjaku marda correspondence nominee, marda jirrama-juku.

Payment nominee-ji ngulaju nyuntu-nyangu payment-ji ka yani nyanungurra-nyangu bank account-kurra nati nyuntu-nyangu-kurra. Kajinpa payment nominee mardani manu kaji nyanungu-nyangu payment nyina income managed, wali kapu-karri kuja-yijala nyuntu-nyanguju.

If nyuntunpa nyinaja student manu nyuntuku-palangu-jarra-pala act-jarrija yangkanpa nyinaja bank account-wangu, ngarrika-nganpa yangkanpa bank account manu nyuntu-nyangu yungunpa manage-mani payments-wati.

Correspondence nominee-ji ngulaju yangka kapulu mani copy nyuntu-nyangu letters-jangka manu kapulu changes ngurrju-mani nyuntuku.

Wangkaya-jana nganimpa-nyangu staff-ki nyiya-piyaku nominee arrangement-ki kanpa ngampurrpaju nyina.

Nyarrpangku set up manu cancel-maninjaku nominee-ki

Set up-maninjaku nominee-ki ngulaju form wiya yirraka. Kaji kanpa jinta-mani:

- service centre-rla
- kajinpa yani community-kirra.

Cancel-maninjaku nominee-ki, ngulaju:

- ring-i-manta-jana Indigenous Call Centre 1800 136 380-rla
- yanta service centre-kurra
- wangkaya-nganpa kaji nalu yanirra community-kirra.

Kaji kanpa set up-mani manu cancel-mani online-ji kajinpa use-i-mani Centrelink online account myGov-wana.

Kajinpa lawa-jarrimi use-i-maninjaku nominee-kirlangu help-ki, ngarrika-nganpa, lawa ngarrininja-wanguju ngulaju mardani-jiki kali nyuntu-nyangu information manu payment-ji.

Kajinparla nyuntu-nyangu nominee-ki jumati jarrimi, ngarrika-nganpa:

- yanta service centre-kurra
- wangkaya-nganpa kaji nalu yanirra community-kirra
- ring-i-manta manu wangkayalurla social worker-ku.

Kajinpa feel-jarrimi nominee-ngki kangku danger-rla yirrarni ring-i-manta-jana **000** kapankurlu.

Kajinpa-nganpa ring-i-mani kapurnang-kulu payirni questions, nyuntu japanpa nyampuju, kapurnangkulu payirni:

- Customer Reference Number (CRN)
- date of birth-ki
- ngurra address-ki
- bank details-ki.

Payika-nganpa interpreter-ku kapurnalu mani jinta free-ki.





What is a Centrelink nominee

A nominee is a person you pick to do your Centrelink business.

A nominee can help you:

- ask us questions about your payments and services
- tell us about changes to your circumstances
- update your details with us
- manage your payments for you.

You can still talk to us about your Centrelink business when you have a nominee.

You can cancel or change your nominee at any time.

Picking someone to be your nominee

Your nominee should be someone you trust, who will do what is best for you.

The person or organisation you pick should always:

- act in your best interests
- use your payments only for your benefit
- keep records on how they spend your money
- tell us about any changes that make it hard for them to be your nominee.

Your nominee cannot:

- use your money or bank account to pay for their own debts such as a book up system at the local shop
- use Centrepay to pay for their bills
- change you to income management without your approval (you must be there in person for them to make these changes).

Picking what your nominee can do for you

You can pick how you want your nominee to help you. They can help you a little bit or a lot by:

- asking about your Centrelink business
- asking about and updating your details
- being your payment nominee or a correspondence nominee, or both.

A payment nominee means your payment goes to their bank account, not yours. If you have a payment nominee, and their payments are income managed, yours will be too.

If you are a student and your parents were acting for you when you did not have your own bank account, let us know when you set up your own bank account so you can manage your own payments.

A correspondence nominee means they will get a copy of your letters and can make changes for you.

You can speak to our staff about which nominee arrangement is best for you.

How to set up or cancel a nominee

To set up a nominee you need to fill out a form. You can get one:

- at your nearest service centre
- when we visit your community.

To cancel a nominee you can:

- call the Indigenous Call Centre on **1800 136 380**
- visit your nearest service centre
- speak with us when we visit your community.

You can also set up and cancel online using your Centrelink online account through myGov.

When you stop needing your nominee's help, tell us. If you do not, they will still have access to your information and payments.

If you think your representative is not doing right by you, you can tell us by:

- visiting your nearest service centre
- speaking to us when we visit your community
- calling us and speaking to a social worker.

If you feel your representative is putting you in danger, call **000** straight away.

When you call us, we will ask you some questions to make sure it is you. We might ask for your:

- Customer Reference Number (CRN)
- date of birth
- home address
- bank details.

You can also ask for an interpreter when you call or visit us. We will provide one for free.

