



## Kamini awarra Centrelink nominee

Awuta nominee kuwapi nginja jinuwunga kapi wutayamangi wurimi nginjila Centrelink ngirramini (business).

Wuta nominee wuntawani nginja:

- karri nanginta ngirramini (questions) ngini nginja tuwu payments amintiya services
- tajarra ngawa ngini nyoni ngirramini (circumstances)
- nimpakirimi arrakini ngirramini (details) kapi ngawa
- ngini nimpirtimarti ngawa ngapakirimani nginjila payments.

Nginja wayarri nimarra kangawa ngawa yati nimarra karri nimpuwunga nginjila nominee.

Nginja wayarri cancel ngini karluwu nimpirtimarti awuta nominee awunganji yingwapa nuwunga.

### Karri nimpiwunga awuta nominee

Nginjila nominee awuta kapi nginja puranji nimpurruwu kapi wuntakirayi pupuni ngirramini kang nginja.

Awuta arukutuni arrami nyonga milimika (organisation) kuwapi nimpirtimarti nimi api wuta:

- pupuwi wuta wutawuni nginja ngirramini (interests)
- wumatamangi nginjila kunawuni (payments) pili awarra nginjila ngirramini (benefit)
- wuta wuwuni pikaringini (records) karri wuta wuwuni kutakamini awurti kapi nginjila kunawuni
- api tajarra ngawa karri nyoni ngirramini (changes) ngini arrukulani karri waya karluwu nimpirtimarti awuta nominee.

Nginjila nominee wuta karluwu wayarri:

- ngumpuwunga nginjila kunawuni amintiya bank account karri payi wutatuwu debts ngininanji book up system kapi local shop
- awunganji Centrepay ngini payi nuwula bills
- ngini nyoni wupakirimi kapi nginjila income management api karluwu wunijiyarra piri nginja (ngini nginja awunganji) karri juwunayi awuta karri wupakirimi nyoni ngirramini (changes).

### Karri nuwunga nginjila nominee kapi wuta wupamangi nginja

Nginja lamiya nuwunga awuta nominee kuwapi wutawuni nginja yingapini yimpaja arrami:

- karri nanginta nginjila Centrelink ngirramini (business)
- karri nanginta wurumi nginja ngirramini ngini nginja amintiya karri wupakirimi ngirramini (updating) ngini nginjila ngirramini (details)
- ngini wuta awarra payment nominee arrami correspondence nominee wutiyati awarra.

Nginanki payment nominee awarra karri nginjila payment nuwuriyi kapi wuta bank account, karluwu nginjila. Karri nginja nuwuni payment nominee amintiya anguwunta kunawuni (payment) income managed.

Api ngini nginja student nginaniwunga karluwu nuwuni bank account api wuta narringa/rringani wunipamangi nginjila bank account tajarra ngawa kiya ngawa nguntawani nginja ngini arrakini bank account yini karluwu arrami karri nimpatakirimi nginjila bank account nginja lamiya.

Awarra nanki correspondence nominee wuta waya wuniwunga nginjila pikaringini ngirramini amintiya wukirimi nyoni ngirramini (changes).

Nginja wiya nimarra nimi kapi ngawila staff ngini awarra awuta nominee ngirramini (arrangement) ngini pupuni arikirimi nginja.

## Karri ngampuwan amintiya kapi karluwu waya nominee jirtimarti

Api karri nimpakirimi nominee (ngini nginjila) api nginja ngimpuwani awarra pikaringini (form). Ngini wiyi nuwuni natinga:

- api kapi nuwa yinkitayinara service centre
- karri nuwuriyi kapi nuwa tangarima (community).

Ngini karluwu nimpirtimarti nominee nginja wiyi:

- nimarra nimi kapi Indigenous Call Centre kangi **1800 136 380**
- nuwuriyi kapi yinkitay nuwa service centre
- nimarra kangi ngawa karri nguuriyi kapi nuwa tangarima (community).

Awunganji ngini nginja nimpirtimarti awarra yini karluwu kangi Centrelink online account kapi myGov.

Karri karluwu nimpirtimarti awuta nominee karri nguntawani api wiyi tajarra ngawa. Yini karluwu wuta wiyi awunganji kangi nginja ngirramini (information) amintiya kunawuni.

Ngini nginja karluwu kukunari nimi kapi awuta nominee karri karluwu pupuni ngirramini nguntaliwa nginja api tajarra ngawa:

- nuwuriyi awunganji kapi nuwa service centre
- nimarra kapi ngawa karri ngawa nguuriyi kapi nuwa tangarima (community)
- nimarra nimi kapi nuwa social worker.

Ngini nginja wariyi ngini nginjila nominee wuta jajuruwi ngirramini kangi nginjila api wiyi nimarra call **000** aningani.

Karri nginja call nimarra nimi kapi ngawa pili ngawa nimirra ngimi nuwa (questions) ngirramini ngini warnta awarra nginjila:

- Customer Reference Number (CRN)
- yumulungurumi ngirramini
- japuja yintanga ngirramini
- bank ngirramini details.

Nginja wayarri nanginta interpreter karri nimarra nimpirimi kangi ngawa karri nimpawuriyi kangawa. Ngawa wiyi nimpuwunga natinga ngini free.





# What is a Centrelink nominee

A nominee is a person you pick to do your Centrelink business.

A nominee can help you:

- ask us questions about your payments and services
- tell us about changes to your circumstances
- update your details with us
- manage your payments for you.

You can still talk to us about your Centrelink business when you have a nominee.

You can cancel or change your nominee at any time.

## Picking someone to be your nominee

Your nominee should be someone you trust, who will do what is best for you.

The person or organisation you pick should always:

- act in your best interests
- use your payments only for your benefit
- keep records on how they spend your money
- tell us about any changes that make it hard for them to be your nominee.

Your nominee cannot:

- use your money or bank account to pay for their own debts such as a book up system at the local shop
- use Centrepay to pay for their bills
- change you to income management without your approval (you must be there in person for them to make these changes).

## Picking what your nominee can do for you

You can pick how you want your nominee to help you. They can help you a little bit or a lot by:

- asking about your Centrelink business
- asking about and updating your details
- being your payment nominee or a correspondence nominee, or both.

A payment nominee means your payment goes to their bank account, not yours. If you have a payment nominee, and their payments are income managed, yours will be too.

If you are a student and your parents were acting for you when you did not have your own bank account, let us know when you set up your own bank account so you can manage your own payments.

A correspondence nominee means they will get a copy of your letters and can make changes for you.

You can speak to our staff about which nominee arrangement is best for you.

## How to set up or cancel a nominee

To set up a nominee you need to fill out a form. You can get one:

- at your nearest service centre
- when we visit your community.

To cancel a nominee you can:

- call the Indigenous Call Centre on **1800 136 380**
- visit your nearest service centre
- speak with us when we visit your community.

You can also set up and cancel online using your Centrelink online account through myGov.

When you stop needing your nominee's help, tell us. If you do not, they will still have access to your information and payments.

If you think your representative is not doing right by you, you can tell us by:

- visiting your nearest service centre
- speaking to us when we visit your community
- calling us and speaking to a social worker.

If you feel your representative is putting you in danger, call **000** straight away.

When you call us, we will ask you some questions to make sure it is you. We might ask for your:

- Customer Reference Number (CRN)
- date of birth
- home address
- bank details.

You can also ask for an interpreter when you call or visit us. We will provide one for free.

