



Nyaa Centrelink nominee

Nyuntu mukuringkula nominee ngurkantananyi ka paluru nyuntumpa arangka Centrelink-ta wangkanyi.

Nominee paluru nyuntunya nyanga alatji alpamilalku:

- ngananyanya question tjapini nyuntumpa payment munu services-tjara
- ngananyala tjakultjunanyi tjinguru kutjupa-kutjupa tjaintjiringkunyangka nyuntula
- nyuntumpa detail tjuṯa update-amilani ngananyala
- nyuntumpa payment wirura kanyini.

Nyuntu tjinguru nominee-tjara palu nyuntu kulu-kulu palya ngananyala wangkanyi mukuringkula nyuntumpa Centrelink-atjara.

Nyuntu palya wantinyi munta tjaintjamilani nyuntumpa nominee.

Ngurkantanyi nyuntumpa nominee ngaranytjaku

Nyuntu anyangu palya ngurkantara nominee nyinanytjaku, paluru mula-mulangku nyuntumpa wirura palyantjaku.

Anyangu munta organisation paluru alatji palyantjaku ngaranyi:

- nyuntumpa wirura palyani
- payment nyuntumpa kutjupa-kutjupa tjuṯa nyuntumpa kutju payamilantjaku
- nyuntumpa mani uti ngurira nyakunytjaku nyaa tjuṯa mani nyuntumpa payamilaningi
- nyuntu ngananyala wangka tjinguru witu-witu ngaranyi paluru nominee nyinanytjaku.

Nyuntumpa nominee-ngku alatji palyantja wiya:

- nyuntumpa maningka palumpa kutjupa-kutjupa tjuṯa payamilani tjinguru palumpa debt munta tiki tjuwangka
- palumpa Centrepay payamilani nyuntumpa maningka
- nyuntunya tjinguru income management-pangka tjunkuku, nyuntu wiya ngaranyangka. Nyanga purunypa tjuṯa tjaintjamilani nyuntu ila ngaranyangka kutju.

Yaaltji-yaaltji nyuntumpa nominee-ngku nyuntunya alpamilalku

Nyuntunku kulila yaaltji-yaaltji nyuntu mukuringanyi nominee paluru nyuntunya alpamilantjaku. Tjana tjinguru tjuku-tjuku munta pulkara alpamilalku, nyanga alatji:

- tjapini nyuntumpa Centrelink-tjara
- tjapini nyuntumpa details update-amilantjaku
- tjana tjinguru nyuntumpa payment nominee munta correspondence nominee munta kutjaratu.

Payment nominee panya wangkanyi, nyuntumpa payment palumpa bank account-pangka tjarpanyi, nyuntumpangka wiya. Tjinguru nyuntu payment nominee ngurkantananyi, ka palumpa payment panya income managed, ka nyuntu palu purunypatu ngaranyi.

Tjinguru nyuntu student ka nyuntumpa ngunytju mamangku nyuntumpa arangka kutjupa-kutjupa tjuṯa palyaningi nyuntu bank account kanyintja wiyangka. Nyuntu ngananyala wangka kala nyuntumpa bank account alala kan walytjangku kanyini payment atunymankuntjikitjangku.

Correspondence nominee panya wangkanyi paluru nyuntumpa lita tjuṯa mantjini munu tjinguru kutjupa-kutjupa nyuntumpa arangka tjaintjamilalku.

Nyuntu mukuringkula nganampa warka wangka kayanta alpamilara ngurkantara yaaltji-yaaltjingku nyuntumpa nominee-ngku wirura kanyilku nyuntumpa kutjupa-kutjupa tjuta.

Nyanga alatji nominee tjunanyi munta alatji wantiyirani

Nominee tjunkuntjaku pipa wara walkatjunanyi. Pipa nyanga palunya mantjini:

- service centre nyuntumpa ngurangka itingka
- nganana nyuntumpa kimitikutu ma-pitjanyangka.

Nominee palunya wantiyirantjaku, nyanga alatji palyani:

- ringamila Indigenous Call Centre nampa nyangangka **1800 136 380**
- service centre nyuntumpa ngurangka itingka
- Nganana wangka nganana nyuntumpa kimitikutu ma-pitjanyangka.

Nyuntu Centrelink online account, myGov-tawanu nyanga palunya alani munta wantinyi.

Nyuntu tjinguru kulini nominee-nya wantiyirantjikitja munu walytjangku kutjupa-kutjupa tjuta palyantjikitja, nyuntu nganana wangka. Wiyangka, paluru nyuntumpa information munu payment-tjara kuwaripatu nyanganyi.

Nyuntu ngukani nominee nyuntumpa munu tjinguru kulini paluru wiru wiya palyani. Nyuntu nyanganpa palyala nganana wangkanytjikitjangku:

- pitjama service centre-kutu nyuntumpa ngurangka itingka
- nganana wangka nganana nyuntumpa kimitikutu ma-pitjanyangka
- ngananya ringamilala munu wangka social worker-angka.

Nominee nyuntumpa tjinguru nyuntula pikaringanyi, nyuntu nguluringkula **000** ringamilala, wantintja wiyangu.

Nyuntu ngananya ringamilara nyanganpa ila kanyinma nganana question kutjupa-kutjupa tjuta tjapini nyuntunya ngurkantankuntjaku:

- nyuntumpa Customer Reference Number (CRN)
- nyuntumpa date of birth (tjintu itingarinytja)
- nyuntumpa ngura-ku ini
- nyuntumpa bank-iku ini munu account numpa-ku.

Nyuntu mukuringanyi interpreter-ku wangka utingku kulintjaku, nganana wangka kala interpreter free-ngku mantjini nyuntumpa.





What is a Centrelink nominee

A nominee is a person you pick to do your Centrelink business.

A nominee can help you:

- ask us questions about your payments and services
- tell us about changes to your circumstances
- update your details with us
- manage your payments for you.

You can still talk to us about your Centrelink business when you have a nominee.

You can cancel or change your nominee at any time.

Picking someone to be your nominee

Your nominee should be someone you trust, who will do what is best for you.

The person or organisation you pick should always:

- act in your best interests
- use your payments only for your benefit
- keep records on how they spend your money
- tell us about any changes that make it hard for them to be your nominee.

Your nominee cannot:

- use your money or bank account to pay for their own debts such as a book up system at the local shop
- use Centrepay to pay for their bills
- change you to income management without your approval (you must be there in person for them to make these changes).

Picking what your nominee can do for you

You can pick how you want your nominee to help you. They can help you a little bit or a lot by:

- asking about your Centrelink business
- asking about and updating your details
- being your payment nominee or a correspondence nominee, or both.

A payment nominee means your payment goes to their bank account, not yours. If you have a payment nominee, and their payments are income managed, yours will be too.

If you are a student and your parents were acting for you when you did not have your own bank account, let us know when you set up your own bank account so you can manage your own payments.

A correspondence nominee means they will get a copy of your letters and can make changes for you.

You can speak to our staff about which nominee arrangement is best for you.

How to set up or cancel a nominee

To set up a nominee you need to fill out a form. You can get one:

- at your nearest service centre
- when we visit your community.

To cancel a nominee you can:

- call the Indigenous Call Centre on **1800 136 380**
- visit your nearest service centre
- speak with us when we visit your community.

You can also set up and cancel online using your Centrelink online account through myGov.

When you stop needing your nominee's help, tell us. If you do not, they will still have access to your information and payments.

If you think your representative is not doing right by you, you can tell us by:

- visiting your nearest service centre
- speaking to us when we visit your community
- calling us and speaking to a social worker.

If you feel your representative is putting you in danger, call **000** straight away.

When you call us, we will ask you some questions to make sure it is you. We might ask for your:

- Customer Reference Number (CRN)
- date of birth
- home address
- bank details.

You can also ask for an interpreter when you call or visit us. We will provide one for free.

