



Australian Government



Services  
Australia

Djambarrpuyngu  
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## Nhä Centrelink nominee-ny

Nominee-ny Yolŋu nhe li djarr'yun djäma nhuŋu Centrelink business-ku.

Nominee-dja balanŋ nhunany guŋga'yurr:

- ŋäŋ'thunaraw limurrung questions-ku mala nhuŋu payments ga services-ku
- lakaranharaw limurrunggal djambiw mala nhokal circumstances-ŋur mala
- update-ku nhuŋu details-ku mala
- manage-ku nhuŋu payments-ku mala.

Nhe balanŋ manymak still limurrunggal waŋi nhokalanŋaw Centrelink business-ku balanyimirriy nhe nominee-mirr.

Bawalamirriy balanŋ nhe cancel wo djambi nhuŋu nominee.

### Djarr'yunaraw Yolŋu ŋunhiyi dhu nhuŋu nominee

Nhuŋu dhu nominee Yolŋu ŋunhiyi nhe ga trust, ŋunhiyi nhayi dhuka djäma nhä best nhuŋu.

Ŋunhiyi Yolŋu wo organisation nhe dhu djarr'yun always dhuka:

- act nhuŋu best interest-ku
- bäki dhuka payments nhuŋuwuy yan benefit-ku
- ŋayatham dhuka records nhaltjan nhayi dhuka bäki nhuŋu rrupiya
- lakaram dhuka limurrunggal djambi mala ŋunhiyi dhuka hard-kum nhanŋu nominee-dhinyaraw.

Nhokal nominee-dhu yaka:

- bäki nhuŋu rrupiya wo bank account wuŋuŋi'yunaraw nhanŋu debts-ku nhakun book up system-buy local shop-ŋur
- bäki Centrepay wuŋuŋi'yunaraw nhanŋuwuy bills-ku
- djambiw nhuŋu income management-lil ŋunhiyi nhe bäyŋu yoram (nhe dhu ŋunhili nhanŋu djambiw balanyarawdja).

### Djarr'yun ga nhä balanŋ gi djäma nhuŋu nhokal nominee

Nhe balanŋ djarr'yurr nhaltjan dhuka nhokal nominee guŋga'yun nhunany. Ŋayi balanŋ lurrkun'ku yan guŋga'yurr wo dharrwaw:

- ŋäŋ'thur balanŋ gi nhuŋu Centrelink business-ku
- ŋäŋ'thur balanŋ gi updating-gu nhuŋu details mala
- payment nominee balanŋ nhuŋu wo correspondence nominee wo rrambanjan yan.

Payment nominee-ny mayali' nhuŋu payments-tja balanŋ gi gärru nhanukal bank account-lil, yakan nhokaldja. Ŋunhiyi nhe payment nominee-mirr, ga nhanŋu payments lika income managed, nhuŋu dhu wiripuny bitjan.

Ŋunhiyi nhe student ga nhokal parents-thu lika acting nhuŋu balanyamirriy nhuŋu bäyŋu bank account, marŋgi gurrupul limurrung balanyamirriy nhe dhu own-dja set up bank account marrka nhe dhu gänan ga manage nhuŋuwuy payments.

Correspondence nominee-ny mayali' nhayi dhuka copy letters mala märram ga djambi mala djäma nhuŋu.

Nhe balanŋ manymak waŋi limurrunggal staff-kal yol balanŋ nominee manymakdja nhuŋu.

## Nhaltjan dhu set up wo cancel nominee

Set up-ku nominee-w form dhe dhu fill out. Märran balan dhe:

- nhokal galki service centre-ŋur
- balanyamirriy limurr dhu visit nhuŋu community.

Cancel-guny nhuŋu nominee-w dhe balan:

- riŋimap Indigenous Call Centre-w dhipal **1800 136 380**-lil
- visit nhuŋu galki service centre
- waŋi limurrungal balanyamirriy limurr dhu visit nhuŋu community.

Nhe balan wiripuny set up wo cancel online bäkiy nhuŋu Centrelink online account myGov-kurr.

Balanyamirriy dhe dhu bäyŋu ga needing nhuŋu nominee-w help-ku, lakaraŋ limurrungal. Nunhiyi bäyŋuny ŋayi dhuka baḍak ŋayatham access nhuŋu information-gu ga payments-puy.

Nunhiyi dhe ga guyaŋa nhokal nominee-y ga bäyŋu djäma right nhuŋu, dhe balan lakaraŋ limurrungal balanyaray:

- visting dhu nhuŋu galki service centre
- waŋi limurrungal balanyamirriy limurr dhu visit nhuŋu community
- riŋimap limurrungal ga waŋi social worker-wal.

Nunhiyi dhe ga dhäkay-ŋänhamirr nhokal nominee ga danger-lil nhunany galkan, riŋimap **000**-lil bondin yan.

Balanyamirriy dhe dhu riŋimaptja limurrungal, limurrdja dhu ŋän'thun nhunany questions mala marrka dhu make sure dhe nunhiyi. Limurr mak balan ŋän'thur nhunany nhuŋu:

- Customer Reference Number-w (CRN)-gu
- date of birth-ku
- wäŋapuy address
- bank-puy details.

Nhe balan wiripuny ŋän'thur interpreter-w balanyamirriy dhe dhu riŋimap wo visit limurrungal. Limurrdja dhu gurrupan wuŋuŋi'yunamiriw.





# What is a Centrelink nominee

A nominee is a person you pick to do your Centrelink business.

A nominee can help you:

- ask us questions about your payments and services
- tell us about changes to your circumstances
- update your details with us
- manage your payments for you.

You can still talk to us about your Centrelink business when you have a nominee.

You can cancel or change your nominee at any time.

## Picking someone to be your nominee

Your nominee should be someone you trust, who will do what is best for you.

The person or organisation you pick should always:

- act in your best interests
- use your payments only for your benefit
- keep records on how they spend your money
- tell us about any changes that make it hard for them to be your nominee.

Your nominee cannot:

- use your money or bank account to pay for their own debts such as a book up system at the local shop
- use Centrepay to pay for their bills
- change you to income management without your approval (you must be there in person for them to make these changes).

## Picking what your nominee can do for you

You can pick how you want your nominee to help you. They can help you a little bit or a lot by:

- asking about your Centrelink business
- asking about and updating your details
- being your payment nominee or a correspondence nominee, or both.

A payment nominee means your payment goes to their bank account, not yours. If you have a payment nominee, and their payments are income managed, yours will be too.

If you are a student and your parents were acting for you when you did not have your own bank account, let us know when you set up your own bank account so you can manage your own payments.

A correspondence nominee means they will get a copy of your letters and can make changes for you.

You can speak to our staff about which nominee arrangement is best for you.

## How to set up or cancel a nominee

To set up a nominee you need to fill out a form. You can get one:

- at your nearest service centre
- when we visit your community.

To cancel a nominee you can:

- call the Indigenous Call Centre on **1800 136 380**
- visit your nearest service centre
- speak with us when we visit your community.

You can also set up and cancel online using your Centrelink online account through myGov.

When you stop needing your nominee's help, tell us. If you do not, they will still have access to your information and payments.

If you think your representative is not doing right by you, you can tell us by:

- visiting your nearest service centre
- speaking to us when we visit your community
- calling us and speaking to a social worker.

If you feel your representative is putting you in danger, call **000** straight away.

When you call us, we will ask you some questions to make sure it is you. We might ask for your:

- Customer Reference Number (CRN)
- date of birth
- home address
- bank details.

You can also ask for an interpreter when you call or visit us. We will provide one for free.

