



Amiyabena ena Centrelink-langwa nominee

Warna nominee nungwerrikambilyama warnumamalya kayamini-yada amirdakakina Centrelink-langwa business.

Warna nominee kabimamurikajinina-ma nungkuwa:

yikabiyangkilabaja-ma ayakwa amirndakakina-langwa angwarnda akwa services

yikabimakina-ma yirruwa-wa kakwarrikwayejunguna-manja eningerribirra nungkwu-langwa

karruwadikina-ma nungkwu-langwa details yikabimakinama yirruwa-wa

karrungawekibirrakina-ma nungkwu-langwa angwarnda.

Nungkwa ngawa kiyangbina yirruwa-wa amirnakina-langwa Centrelink business kawilyakina-manja warna nominee.

Kingedena-manja nungkwa kakwarrikwajina-manja warnikaduwa-wa nominee kiyamina.

Nungwerrikambilyama warna nominee

Nungkwa-langwa nominee warna nungkwerrkilyelingmina-ma kayamini-yada amirndakakina eningabawiya.

Warna warnamalya ebina-langwa organisation nungkuwa nungwerrikambilyama kayamina-ma amirndakena:

- eningabawiya kaymina-ma
- karruwadikina-ma akwa kabedena-ma nungkwu-languma angwarnda ebina amirdajika ningkingadenama
- karringkina-ma angurra ngabuwa nungkwa-langwa angwarnda nalikaja-ma
- kamakina eningerribirra kingedena-manja kukwarrikwajini-yada wurrakina nominee naru-manja amarringkiraduma.

Warna nominee nara ayamama amirdakena:

- nara ajurrkwa-ma nungkwa-langwa angwarnda bank-manja abirri-langu-yada warnikibendinga amirdajika ena-manja book up system juba-manja
- nara abendinga-ma Centrepay nungkwu-langu-ma angwarnda
- nara akwarrikwajuma nungkwu-langwa income management mena adinibawiya kabiayangkilabajama akwa (ningkakina yakwujna kambilama karrikwarrikwajina-manja akina).

Nungwerrikambilyama amiyabena warna nominee kayamina-ma nungkwu-langwa

Kamakina warna nungkwa-langwa nominee kabumamurikajina nungkuwa awarnkiyukwijija dukwa akwali-yada awarnkababurna:

- nungkuwa kengkilabaja amirnakina-langwa Centrelink business
- kaminiyangbina-ma yirruwa-wa eningerribirra kingedena-manja kenikaduwakina-manja
- nungkwu-langwa payment nominee akwa correspondence nominee ambilyuma ena yirriyamina-ma.

Ena ngarrakumakinama payment nominee nayamina-ma nungkwu-langwa angwarnda karrawiyabajina-ma abirri-langu-wa bank account nara nungkwu-languwa. Nungkwa kawilyakina-manja warna payment nominee abirri-langwa angwarnda karrimena-manja ena income managed kebirra nungkwu-langwa angwarnda kakwarrikweyijunguna-ma abirra-langwa wubirra.

Nungkuwa ningkena ngawa kambarrina-manja akakirumaka biya dirndena akwa nungwena binimiyangbina-ma nara-baba awilyakama akina bank account kamakina kangurribalijina nungkwa-langwa kajungwa karrakumini-yada nungkwa-langwa angwarnda akinuwa.

Warna correspondence nominee karrimena-ma ena jurra wubirra nungkuwa ningkimena-ma kajungwa aburrwa karrikwarrikwajini-yada eningerribirra ningikingadenama.

Nungkuwa kiyangbina yirri-langwa warnumamalya kajungwa yikimakini-yada amiyabena nominee eningaba ningkingaden-ma.

Kiyamarrikina-ma kingebirrakina-ma akwa kangwanjajini-yada ena nominee

Kingebirrakina-manja ena nominee kimena jurra kilyangbirrukwajina:

- akudangwa nungkwu service centre
- yirruwa yikingarena-manja nungkurri-langwa angalya ena community.

Kungwanjajina-manja warna nominee kiyamina ena:

- karndamajina warna Indigenous Call Centre ena-manja **1800 136 380**
- kingarrena akudanga service centre
- kiyangbina yirruwawa yirruwa yikingarena-manja nungkwu-langwa community.

Nungkuwa kilyangekburrukwajina kajungwa kungwanjajina online-manja nungkuwa-langwa Centrelink online account akini-manja myGov.

Nungkuwa kingedena-manja kungwanjajina-manja wurrumirndakakina nominee wurribina bumamurekajina-ma yikimakina yirruwa. Nara-manja wurrakina nominees karruwilyakina-ma ngwa access nungkwu-langwa information akwa payments.

Ningkibina kenngkirraja nungwu-langwa nominee nara awarduma nungkwa-langwa ningkakina yikimakina-ma akina:

- karringarena akudanga service centre
- yikiyenbina yirruwa-wa yikingarrena-manja nungkwu-langwa angalya
- yikiyenbina yirruwa yikingarrena-manja akwa wurra kinuwa social worker.

Ninkibina kawerribikina-ma nungwu-langwa nominee wurribina kabukuna-ma awerrikawarriya karnda-majina **000** warenjibawiya.

Arakba yikarndangmajina yirruwawa yarna yibayengkilabajama ningkakina akwala ayakwa nungkuwa ningkakina-da:

Customer Reference Number (CRN)

- nungku-langwa ningkibina nungkurukwularrinuma-langwa
- angalya-langwa address
- bank-langwa ayakwa details.

Ningkakina kendabaja interpreter yikangedena-manja yikarndamajina-manja yirruwa-wa akwa yikingarrena-manja kembirra yibarnimardijina-ma.





What is a Centrelink nominee

A nominee is a person you pick to do your Centrelink business.

A nominee can help you:

- ask us questions about your payments and services
- tell us about changes to your circumstances
- update your details with us
- manage your payments for you.

You can still talk to us about your Centrelink business when you have a nominee.

You can cancel or change your nominee at any time.

Picking someone to be your nominee

Your nominee should be someone you trust, who will do what is best for you.

The person or organisation you pick should always:

- act in your best interests
- use your payments only for your benefit
- keep records on how they spend your money
- tell us about any changes that make it hard for them to be your nominee.

Your nominee cannot:

- use your money or bank account to pay for their own debts such as a book up system at the local shop
- use Centrepay to pay for their bills
- change you to income management without your approval (you must be there in person for them to make these changes).

Picking what your nominee can do for you

You can pick how you want your nominee to help you. They can help you a little bit or a lot by:

- asking about your Centrelink business
- asking about and updating your details
- being your payment nominee or a correspondence nominee, or both.

A payment nominee means your payment goes to their bank account, not yours. If you have a payment nominee, and their payments are income managed, yours will be too.

If you are a student and your parents were acting for you when you did not have your own bank account, let us know when you set up your own bank account so you can manage your own payments.

A correspondence nominee means they will get a copy of your letters and can make changes for you.

You can speak to our staff about which nominee arrangement is best for you.

How to set up or cancel a nominee

To set up a nominee you need to fill out a form. You can get one:

- at your nearest service centre
- when we visit your community.

To cancel a nominee you can:

- call the Indigenous Call Centre on **1800 136 380**
- visit your nearest service centre
- speak with us when we visit your community.

You can also set up and cancel online using your Centrelink online account through myGov.

When you stop needing your nominee's help, tell us. If you do not, they will still have access to your information and payments.

If you think your representative is not doing right by you, you can tell us by:

- visiting your nearest service centre
- speaking to us when we visit your community
- calling us and speaking to a social worker.

If you feel your representative is putting you in danger, call **000** straight away.

When you call us, we will ask you some questions to make sure it is you. We might ask for your:

- Customer Reference Number (CRN)
- date of birth
- home address
- bank details.

You can also ask for an interpreter when you call or visit us. We will provide one for free.

