



Australian Government



Services  
Australia

Natural disaster payments

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## Natural disaster mani

E gad tu dipren mani wea yu mait gedem prom Services Australia ip yu bin gede big damiz prom natural disaster.

Natural disaster e ken bi fire, plad, storm o cyclone.

Po gede dem mani yu mas aptu stap o wok wea dat eria wea dempla bin spik pipol ken ask po natural disaster mani.

### Australian Government Disaster Recovery Payment

Dis mani e samting yu mait gedem ip:

- yu bin kam sik prom aksident
- klostun pamle bin pasawei o gad sambodi yu kan painem
- da aus wea yu stap, o nada big ting blo yu wase car, caravan, treila, bot o shed e bin prapa damiz.

### Disaster Recovery Allowance

Yu mait go gede dis mani po 13 wiks ip yu no gede eni Centrelink mani o yu no bin gede eni mani prom wea yu wok bikoz prom da natural disaster.

E mait bi diskain:

- da ples wea yu wok e sat bikoz prom da damiz
- yu kan go wokples bikoz dem rod e blok prom da natural disaster.

Po gede mo inpomeisan, yu ken:

- bizit da Services Australia (Centrelink) service centre wea yu lib ip em open
- o tok po Services Australia (Centrelink) ip e gad wan wea komuniti blo yu
- o go po myGov po askem po mani
- o ring 1800 136 380.

Ip yu ring mipla, yu mas ansa sam kweston baut uda yu solong mipla sabe wi tok po da rait person.

Ip yu nidem, wen yu ring o tok po mipla yu ken ask po interpreta.

Yu no nid po pei po gede interpreta.



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# Natural disaster payments

There are two payments you might be able to get from Services Australia if you have been seriously affected by a natural disaster. A natural disaster can be a fire, flood, storm or cyclone.

To get these payments you must have worked or lived in an area declared for natural disaster payments.

## **Australian Government Disaster Recovery Payment**

This is a payment that you might get if:

- you have been badly hurt
- a close family member has passed away or gone missing
- the home you live in, or other big things you own like a car, caravan, trailer or shed have been badly damaged.

## **Disaster Recovery Allowance**

This is a payment you might be able to get for up to 13 weeks if you do not get a Centrelink payment and you lose money from work because of the natural disaster.

This could be:

- your place of work is closed due to damage
- you cannot get to work because the roads are closed from the natural disaster.

For more information, you can:

- visit your local Services Australia (Centrelink) service centre if it is open
- talk to Services Australia (Centrelink) if they are available in your community
- go to myGov to make a claim or
- call 1800 136 380.

If you call us, you will need to answer some questions about who you are, so that we make sure it is you.

You can also ask for an interpreter when you call or visit us. We will provide one for free.

