



Pilikama ngirramini (reasons) ngini karluwu nanginta child support

Nginja wiyi nipirtiyarra ngawa ngini kamini ngirramini nginjila amintiya ngini nimpirtimarti birth parent, ngini wuta kakirijuwi ngini child support, ngingingaji:

- cultural ngirramini
- ngirimipi amintiya nanki domestic violence
- karri nginja karluwu nimpirimajawu awarra child support api ngini arikirimi nginja feel unsafe
- tangarima violence
- nyoni ngirramini ngini pukumani.

Karri ngarikirmani pupuni ngirramini api nginja karluwu nanginta nanki child support kapi awuta kakirijuwi birth parent amintiya nginja wiyi nuwunga full families (Family Tax Benefit) nuwunga kunawuni.

Ngini ngawa nanki wiyi nimarra kapi Social Worker amintiya ngawurtiyarra ngirramini ngini karluwu nanginta kakirijuwi birth parent ngini awarra child support.

Awuta Social Workers wuta awarra wupamurrumi nanki culturally trained amintiya nginja nimarra kapi awuta remote services Social Worker.

Ngawa wiyi book ngarimi appointment ngini nginja nimarra kapi awuta ngini nginjila ngirramini.

Tayikwapi Social Workers wuta papurajuwi karri wupamirrimi amintiya nanginta questions ngini pilikama nginja karluwu nanginta birth parent angiwutawa kakirijuwi amintiya yingwapa kakirijuwi child support kunawuni.

Ngini nginja nuwurtumarti tuwanga awarra ngirramini (information)

Ngini nginja nuwurtumarti tuwanga nginanki ngirramini information nginja wiyi:

- nuwurri awunganji kangi nuwa local Services Australia (Centrelink) service centre
- nimarra kangi Services Australia (Centrelink) karri wuta kapi nuwa community
- call kiyi nimarra kapi awuta Indigenous Call Centre kapi 1800 136 380.

Ngini nginja call nimpirimi ngawa, nginja wiyi nuwunga nginjila Customer Reference Number (CRN) amintiya answer awarra questions ngini nginjila ngirramini amintiya ngini ngurtumati awarra ngirramini ngini awarra nginja.

Nginja wiyi nanginta awuta interpreter karri nginja nimarra or visit us. Ngawa nguntawani natinga ngini free.



Reasons stopping you from asking for Child Support

You can let us know if there are reasons stopping you from asking the other birth parent of your kid or kids for child support like:

- cultural reasons
- family and domestic violence
- if claiming child support makes you feel unsafe
- community violence
- other reasons that are sensitive.

Then we can look at putting things in place so you do not need to ask for child support from the other birth parent of your kid or kids and you can start getting full families (Family Tax Benefit) money again.

For us to do this you will need to talk to a Social Worker and tell them the reasons stopping you from asking the other birth parent of your kid or kids for child support.

All our Social Workers are culturally trained and you can speak to a remote services Social Worker.

We can book you an appointment to talk to them about your reasons.

All our Social Workers are respectful and will be careful how they ask you questions about why you cannot ask the birth parent of your kid or kids for child support money.

If you need more information you can:

- visit your local Services Australia (Centrelink) service centre
- talk to Services Australia (Centrelink) when they visit your community
- call the Indigenous Call Centre on 1800 136 380 and ask to speak to the Indigenous Child Support people.

If you call us, you will need to tell us your Customer Reference Number (CRN) and answer some questions about who you are, so that we make sure it is you.

You can also ask for an interpreter when you call or visit us. We will provide one for free.

