



Kutjupara nyanga palulanguru child support-paku tjapintja wiya

Nyuntu nganana wangkama tjinguru kutjupa-kutjupanguru nyuntu wantinyi child support-paku ngatjintja wiya nyuntumpa tjitjiku munta tjitji tjutaku ngunytju mamangka:

- cultural reasons-nguru
- family munu domestic violence-panguru
- tjinguru child support mantjintjaku nguluringanyi
- pika pulkanya punganyi kiminitingka
- kutjupa-kutjupa tjuta utira wangkantjaku wiya nguwanpa.

Munula nyuntunya alpamila_lku nyanga families (Family Tax Benefit) mani piruku mantjintjaku. Alatjingka nyuntu, nyuntumpa tjitji munta tjitji tjutaku ngunytju mamangka child support-paku ngatjintja wiya.

Paluru alatji ngarantjaku nganana nyuntunya wangkanyi Social Worker-angka tjakultjunktjaku nyuntumpa kulintja tjuta, panya, nyaangurun nyuntumpa tjitji munta tjitji tjutaku ngunytju mamangka child support-paku ngatjintja wiya, pala-palunya tjana munu kutjupa-kutjupa tjuta kulu.

Nganampa Social Worker tjuta tjana kulilpai ananguku ara munuya nintiringangi anangu araku. Nyuntu mukuringkula remote services Social Worker-angka wangkama.

Nganana nyuntumpa appointment palya_lku ka nyuntu tjanala wangkama nyuntumpa kulintja tjuta.

Nganampa Social Worker tjutangu purkarangku kulilpai munuya purkarangku nyuntunya kulini. Tjanapurkarangku nyuntula wangkanyi panya nyaaku nyuntu wantinyi nyuntumpa tjitjiku munta tjitji tjutaku ngunytju munta mama tjapintjaku child support maniku.

Piruku kulintjaku information nyanga palunya

Nyuntu tjinguru mukuringanyi piruku kulintjaku information nyanga palunya:

- ara Services Australia (Centrelink) service centre-kutu ilangku kulintjaku
- nyuntumpa kiminitikutu Services Australia (Centrelink) waaka ma-pitjanyangka tjanala tjapila kulintjaku
- ringamilala Indigenous Call Centre nampa nyangangka: 1800 136 380.

Nyuntu ngananya ringamilara Customer Reference Number (CRN) ila kanyinma munu nganana question kutjupa-kutjupa tjuta nyuntunytjara tjapini lipula ngarantjaku.

Nyuntu mukuringanyi interpreter-aku, wangka utingku kulintjaku, nganana wangka kala interpreter mantjila nyuntumpa.



Reasons stopping you from asking for Child Support

You can let us know if there are reasons stopping you from asking the other birth parent of your kid or kids for child support like:

- cultural reasons
- family and domestic violence
- if claiming child support makes you feel unsafe
- community violence
- other reasons that are sensitive.

Then we can look at putting things in place so you do not need to ask for child support from the other birth parent of your kid or kids and you can start getting full families (Family Tax Benefit) money again.

For us to do this you will need to talk to a Social Worker and tell them the reasons stopping you from asking the other birth parent of your kid or kids for child support.

All our Social Workers are culturally trained and you can speak to a remote services Social Worker.

We can book you an appointment to talk to them about your reasons.

All our Social Workers are respectful and will be careful how they ask you questions about why you cannot ask the birth parent of your kid or kids for child support money.

If you need more information you can:

- visit your local Services Australia (Centrelink) service centre
- talk to Services Australia (Centrelink) when they visit your community
- call the Indigenous Call Centre on 1800 136 380 and ask to speak to the Indigenous Child Support people.

If you call us, you will need to tell us your Customer Reference Number (CRN) and answer some questions about who you are, so that we make sure it is you.

You can also ask for an interpreter when you call or visit us. We will provide one for free.

