



# Centrepay

**说话人 1:** 你知道吗？ Services Australia 有一项免费服务，可以帮助你管理和支付账单。

**说话人 2:** 不知道啊。是什么样的服务？怎样提供帮助呢？

**说话人 1:** 这项服务叫做 Centrepay，是一项免费和自动的账单支付服务。你可以选择每两周从你的 Centrelink 津贴中扣除少量的钱用于支付账单。

**说话人 2:** Centrepay 怎样能够帮助到我？

**说话人 1:** Centrepay 是管理和支付常规家庭开支的一个绝佳方法，例如：

- 房租
- 电话费
- 水电煤账单
- 医疗服务
- 托儿费
- 学费，和其他账单等。

Centrepay 可帮助你按时支付账单。您可以决定：

- 通过 Centrepay 支付的账单
- 每两周从你的 Centrelink 津贴中扣除多少钱。

可以选择扣除的最低金额是每两周 10 澳元。

只能在经核准的商家处使用 Centrepay 来购买其所提供的商品和服务。

**说话人 2:** 如何查找经核准的商家信息？

**说话人 1:** 可以使用我们网站上的“**查找商家或机构**”搜索工具，搜索当地的商家信息。其中列出了经核准使用 Centrepay 的商家。

如果你要支付的商家或个人不在该名单上，请直接联系他们。询问他们是否接受 Centrepay 付款。如果他们不接受，则请他们考虑加入。

## **说话人 2: 如何设置 Centrepay 扣款呢?**

**说话人 1:** 你可以通过以下方式随时开始、改变、检查或停止 Centrepay 扣款。

- 要求商家为你设置
- 通过 myGov 使用 Centrelink 在线账户
- 使用移动设备上的 Express Plus Centrelink 应用程序
- 造访服务中心。
- 请致电 **131 202**，使用中文垂询。

## **说话人 2: 在哪里可以了解到更多关于 Centrepay 的信息?**

**说话人 1:** 更多英文信息，可以访问 [servicesaustralia.gov.au/centrepay](https://servicesaustralia.gov.au/centrepay) 或致电 **131 202** 使用中文咨询。还是同样的电话号码 --**131 202**。

通话费用可能因电话服务提供商的不同而有所不同。使用公共电话和手机致电的通话费用可能更高。

## **免责声明**

本出版物所包含信息仅用作福利金和服务指南。您有责任决定是否要申请福利金，并针对您的具体情况提出申请。



# Centrepay

**Person 1:** Did you know Services Australia has a free service to help you manage and pay your bills?

**Person 2: No, what is it called and how does it work?**

**Person 1:** It is called Centrepay. It is a free and voluntary bill paying service. You can choose to have small amounts of money deducted from your Centrelink payments each fortnight to pay your bills.

**Person 2: How can Centrepay help me?**

**Person 1:** Centrepay is a great way to manage and pay your regular household expenses, like:

- rent
- telephone
- electricity, gas and water
- medical services
- child care fees
- school fees, and many other bills.

Centrepay helps you pay your bills on time. You decide:

- the bills to pay through Centrepay
- how much to deduct from your Centrelink payments each fortnight.

The lowest amount you can deduct is \$10 per fortnight.

You can only use Centrepay for goods and services provided by approved businesses.

**Person 2: How do I find an approved business?**

**Person 1:** You can use the **find a business or organisation** search tool on our website to search for businesses in your area. It lists businesses approved to use Centrepay.

If a business or person you want to pay is not on the list, contact them. Ask them if they accept payments using Centrepay. If they do not, ask them to consider joining.

**Person 2: How do I set up a Centrepay deduction?**

**Person 1:** You can start, change, check or stop a Centrepay deduction at any time by:

- asking the business you want to pay, to set it up for you
- using your Centrelink online account through myGov
- using the Express Plus Centrelink app on your mobile device
- visiting a service centre
- calling us on **131 202** to speak to someone in your language.

**Person 2: Where can I find out more about Centrepay?**

**Person 1:** You can find out more in English at [servicesaustralia.gov.au/centrepay](https://servicesaustralia.gov.au/centrepay) or call **131 202** to speak to someone in your language. That number again – **131 202**.

Call charges may vary depending on the telephone service provider. There may be higher call charges from public telephones and mobile phones.

**Disclaimer**

The information contained in this publication is intended only as a guide to payments and services. It's your responsibility to decide if you wish to apply for a payment and to make an application with regard to your particular circumstances.