



# Centrepay

**甲：**您知道 Services Australia 提供免費服務助您管理和支付帳單嗎？

**乙：**不知道，這服務叫什麼？如何操作？

**甲：**這服務稱為Centrepay，是一項免費和自願參與的帳單支付服務。您可以選擇從您的 Centrelink 資助中每兩星期扣除少量款項來支付帳單。

**乙：**Centrepay 如何可以幫助我？

**甲：**Centrepay 是管理和支付日常家庭開支的好方法，例如：

- 租金
- 電話費
- 電、氣和水費
- 醫療服務費用
- 托兒費用
- 學費和許多其他帳單。

Centrepay 可幫助您按時支付帳單。您決定：

- 通過 Centrepay 支付什麼帳單
- 從您的 Centrelink 資助中每兩星期扣除多少款項。

您可以扣除的最低金額是每兩星期 10 澳元。

您只能使用 Centrepay 支付經批准的公司所提供的商品和服務。

**乙：**我如何找到已獲批准的公司？

**甲：**您可以使用我們網站上的**查找公司或組織**搜尋工具來搜尋您所在地區的公司。它列出了已獲批准使用 Centrepay 的公司。

若您要付款的公司或個人不在列表中，請聯繫他們。詢問他們是否接受使用 Centrepay 付款。若他們不接受，請要求他們考慮加入。

## **乙：如何設定使用 Centrepay 扣除款項？**

**甲：**您可以通過以下方式隨時開始、更改、檢查或停止使用 Centrepay 扣除款項：

- 要求您要付款的公司，為您設定
- 通過 myGov 使用您的 Centrelink 在線帳戶
- 在您的移動裝置上使用 Express Plus Centrelink 應用程式
- 到訪服務中心
- 請致電 **131 202**，您可以使用您的語言與我們聯繫。

## **乙：我在何處可以找到有關 Centrepay 的更多資訊？**

**甲：**您可以瀏覽 [servicesaustralia.gov.au/centrepay](https://servicesaustralia.gov.au/centrepay) 取得以英文提供的更多資訊，或致電 **131 202** 使用您的語言與我們聯繫。重覆電話號碼：**131 202**。

視乎電話服務提供商，通話費用可能因提供商而異。公共電話和移動電話的通話費用可能會更高。

## **免責聲明**

本刊物內的資訊僅為付款和服務指南。您有責任決定是否申請使用支付服務，並按您的具體情況提出申請。



# Centrepay

**Person 1:** Did you know Services Australia has a free service to help you manage and pay your bills?

**Person 2: No, what is it called and how does it work?**

**Person 1:** It is called Centrepay. It is a free and voluntary bill paying service. You can choose to have small amounts of money deducted from your Centrelink payments each fortnight to pay your bills.

**Person 2: How can Centrepay help me?**

**Person 1:** Centrepay is a great way to manage and pay your regular household expenses, like:

- rent
- telephone
- electricity, gas and water
- medical services
- child care fees
- school fees, and many other bills.

Centrepay helps you pay your bills on time. You decide:

- the bills to pay through Centrepay
- how much to deduct from your Centrelink payments each fortnight.

The lowest amount you can deduct is \$10 per fortnight.

You can only use Centrepay for goods and services provided by approved businesses.

**Person 2: How do I find an approved business?**

**Person 1:** You can use the **find a business or organisation** search tool on our website to search for businesses in your area. It lists businesses approved to use Centrepay.

If a business or person you want to pay is not on the list, contact them. Ask them if they accept payments using Centrepay. If they do not, ask them to consider joining.

**Person 2: How do I set up a Centrepay deduction?**

**Person 1:** You can start, change, check or stop a Centrepay deduction at any time by:

- asking the business you want to pay, to set it up for you
- using your Centrelink online account through myGov
- using the Express Plus Centrelink app on your mobile device
- visiting a service centre
- calling us on **131 202** to speak to someone in your language.

**Person 2: Where can I find out more about Centrepay?**

**Person 1:** You can find out more in English at [servicesaustralia.gov.au/centrepay](https://servicesaustralia.gov.au/centrepay) or call **131 202** to speak to someone in your language. That number again – **131 202**.

Call charges may vary depending on the telephone service provider. There may be higher call charges from public telephones and mobile phones.

**Disclaimer**

The information contained in this publication is intended only as a guide to payments and services. It's your responsibility to decide if you wish to apply for a payment and to make an application with regard to your particular circumstances.