



Services Australia Mataala i faiga taufa'asesē

O e silafia o loo taula'i faiga a le au taufaasesē i komiuniti o tagata e eseese uma aganuu?

E faafoliga o lo'o o latou fesoasoani atu ia te oe ia maua ni peimeni ma ni auaunaga mai le Services Australia ae o lo'o taumafai e gaoi ou faamaumauga faalilolilo.

O le a ofo atu e fesoasoani ia te oe ia maua peimeni mai le Centrelink e pei o le Australian Government Disaster Recovery Payment po'o le Pandemic Leave Disaster Payment pe fesoasoani foi e faia sau myGov account ma ia faafeso'ota'i. O nisi taimi o le a fai atu ia te oe e totogi se tupe latou te faia ai lau myGov account pe talosagaina se peimeni mo oe.

Afai latou te maua ou faamaumauga faalilolilo, o le a fa'aaogā e suia ai lou tuatusi po'o faamaumauga o lau tusitupe ma o latou gaoia ai loa au peimeni,

Ina ia alofia le fa'asesēina o oe, e tolu mea e lē tatau lava ona e faia.

- Muamua, 'aua ne'i tuuina iai ou faamaumauga faalilolilo po'o ni pepa faamaonia i tagata e te lē iloa.
- 'Aua ne'i faatagaina tagata e te lē iloa e fa'aaogā pe vaai i lau myGov po'o isi au accounts i luga o upega tafailagi.
- Ma le mea mulimuli, 'aua ne'i faasoaina iai au linking codes o lau myGov, passwords po'o tali mo au fesili faalilolilo.

Manatua, e lē taitai fai atu le Services Australia ia te oe **e totogi atu le latou auaunaga**. O lo'o iai a latou tagata faaliliu e fesoasoani ai ia te oe ia e malamalama ma fa'aaogā a latou auaunaga.

Afai e te manatu ua faasesēina oe, e mafai ona e vili i le Scams and Identity Theft Helpdesk i le **1800 941 126**. Afai e te mana'omia se faaliliu upu, faailoa iai ona o latou faatulaga lea o seisi mo oe e aunoa ma se totogi.

Ina ia e talanoa atu i le Services Australia i lau gagana, valaaui le **131 202**. Pe e te aga'i i le servicesaustralia.gov.au/scams mo nisi faamatalaga i lau gagana.



Services Australia Beware of scams

Do you know that scammers are targeting people from multicultural communities?

The scammers pretend to help you get Services Australia payments and services and they try to steal your personal information.

They will offer to help you claim Centrelink payments like the Australian Government Disaster Recovery Payment or Pandemic Leave Disaster Payment or to help set up and link your myGov account. Sometimes they will ask you to pay a fee for them to set up your myGov account or claim a payment on your behalf.

If they get your personal information, they can use it to change your address or bank account details and then they steal your payments.

To avoid being scammed, there are three things you should never do.

- Firstly, never give your personal information or identification documents to people you don't know.
- Never let people you do not know use or see your myGov or other online accounts.
- And finally, never share your myGov linking codes, passwords or answers to your secret questions.

Remember, Services Australia will **never ask you to pay for their services**. They have interpreters to help you understand and use their services.

If you think you have been scammed, you can call the Scams and Identity Theft Helpdesk on **1800 941 126**. If you need an interpreter, let them know and they will arrange one for free.

To speak to Services Australia in your language, call **131 202**. Or go to **servicessaustralia.gov.au/scams** for more information in your language.