

Services Australia 谨防诈骗

您知道吗?骗子现在专盯着多元文化社区的人下手行骗。

这些人假装帮您获得 Services Australia 的补助金和服务,试图骗取您的个人信息。 他们会提出帮您申请 Centrelink 补助金,例如 Australian Government Disaster Recovery Payment 或 Pandemic Leave Disaster Payment,或帮您建立和绑定 myGov 账户。

有时他们会为建立 MyGov 账户或代您申领补助金向您收费。

如果他们拿到您的个人信息,就可以用这些信息更改您的地址或银行账户资料,然后盗取您的款项

要避免上当受骗,有三件事千万不能做。

- 首先, 切勿把个人信息或身份文件给您不认识的人。
- 切勿让不认识的人使用或看到您的 myGov 或其他网上账户。
- 最后, 切勿分享您的 myGov 绑定码、密码或机密问题的答案。

请谨记,Services Australia 决不会要求您为其服务付费。他们有口译员帮您理解和使用他们的服务

如果您认为自己上当受骗了,可以拨打 **1800 941 126** 联络 Scams and Identity Theft Helpdesk。如果您需要口译员,请告知对方,他们会为您免费安排一位。

用您的语言跟 Services Australia 交流,请拨打 **131 202**。也可访问 **servicesaustralia.gov.au/scams,**用您的语言了解详情。





Services Australia Beware of scams

Do you know that scammers are targeting people from multicultural communities?

The scammers pretend to help you get Services Australia payments and services and they try to steal your personal information.

They will offer to help you claim Centrelink payments like the Australian Government Disaster Recovery Payment or Pandemic Leave Disaster Payment or to help set up and link your myGov account. Sometimes they will ask you to pay a fee for them to set up your myGov account or claim a payment on your behalf.

If they get your personal information, they can use it to change your address or bank account details and then they steal your payments.

To avoid being scammed, there are three things you should never do.

- Firstly, never give your personal information or identification documents to people you don't know.
- Never let people you do not know use or see your myGov or other online accounts.
- And finally, never share your myGov linking codes, passwords or answers to your secret questions.

Remember, Services Australia will **never ask you to pay for their services**. They have interpreters to help you understand and use their services.

If you think you have been scammed, you can call the Scams and Identity Theft Helpdesk on **1800 941 126**. If you need an interpreter, let them know and they will arrange one for free.

To speak to Services Australia in your language, call **131 202**. Or go to **servicesaustralia.gov.au/scams** for more information in your language.