**小心诈骗**

**人物 1:** 你知道吗？骗子现在专盯着多元文化和语言背景的社区下手行骗。

**人物 2:** 真的吗？他们是怎么做的？

**人物 1:** 这些人会打着帮人获得 Services Australia补助金和服务的幌子骗取个人信息。他们会提出帮你申请Centrelink 补助金、获取接种 COVD – 19 疫苗的证明，或帮你建立和绑定myGov账户。有时他们会为建立 myGov账户向你收费。

如果他们拿到你的个人信息，就会用这些信息更改申请和账户，盗取你的款项。

**人物 2:** 那我要怎么避免上当受骗呢？

**人物 1:** 要避免上当受骗，你应当：

千万不要把个人信息和身份证件给不认识的人，特别是不要通过 Facebook、微信或 Whatsapp 等社交媒体或平台给你不认识的人。

千万不要让你不认识的人使用或看到你的 myGov 或其他网上账户。

千万不要分享你的 myGov绑定码、密码或您秘密问题的答案。

请记住，Services Australia决不会要求你为其服务付费。他们有工作人员和口译员帮您理解和使用他们的服务

**人物 2:** 如果我上当受骗了该怎么办呢？

**人物 1:** 如果你认为自己上当受骗了，可以拨打**1800 941 126**联络Scams and Identity Theft Helpdesk。如果你需要口译员，请告知对方，他们会为你免费安排一位。

**人物 2:** 我可以到哪里找到更多信息？

**人物 1:** 要用您的语言跟我们交流，请拨打**131 202**。或者请您访问**servicesaustralia.gov.au/scams**用您的语言了解详情。

**Beware of scams**

**Person 1:** Do you know that scammers are targeting people from culturally and linguistically diverse communities?

**Person 2:** Really? What are they doing?

**Person 1:** They are pretending to help people get Services Australia payments and services. They are trying to get personal information from people. They will offer to help you claim a Centrelink payment, obtain proof of COVID -19 vaccination, or to help set up and link your myGov account. Sometimes they will ask for a fee to set up your myGov account.

If they get your personal information, they can use it to change your claim or accounts and steal your payment!

**Person 2:** How do I avoid these scams?

**Person 1:** To avoid being scammed you should:

Never give your personal information and identification documents to people you don’t know, especially via social media or platforms like Facebook, WeChat or Whatsapp.

Never let people you do not know use or see your myGov or other online accounts.

Never share your myGov linking codes, passwords or answers to your secret questions.

Remember,Services Australia will never ask you to pay for their services. They have staff and interpreters to help you understand and use their services.

**Person 2:** What do I do if I have been scammed?

**Person 1:** If you think you have been scammed you can call the Scams and Identity Theft Helpdesk on **1800 941 126**. If you need an interpreter, let them know and they will arrange one for free.

**Person 2:** Where can I find more information?

**Person 1:** To speak with us in your language, call **131 202**.Or go to **servicesaustralia.gov.au/scams** for more information in your language.