



## Income compliance program settlement payments

Services Australia 正在向參與 Income Compliance 或 robodebt 集體訴訟案嘅人寄送信件。

如果你有份參與呢個集體訴訟，咁你會喺 2021 年 11 月 19 日前收到一封信，說明你嘅債務類別同埋你係咪有資格獲得和解金。

呢封信件會發送到你嘅 myGov 收件箱或郵寄俾你，視乎你選擇以咩方式嚟到收取 Services Australia 嘅信件。

並唔係每個參與集體訴訟案嘅人士都會獲得和解金。

呢封信唔會話俾你知你會獲得幾多錢。如果你合資格，Services Australia 會喺 2022 年上半年再次寄送信件俾你，告知你金額係幾多，並隨後付款俾你。

大部分人唔會獲得大筆嘅和解金。大多數和解金會喺 50 至 300 澳幣之間。

我哋將為所有合資格嘅人士計算和解金，即使佢哋只償還咗一小部分債務。咁就意味著一啲人士嘅和解金會少於 10 澳幣。

如果你宜家攞緊 Centrelink 津貼，或最近收過 Income Compliance 債務嘅退款，咁你嘅和解金就會匯入同一個銀行賬戶。

如果你想更改你嘅銀行資料，你可以喺 myGov 嘅 Centrelink 網上賬戶進行更改。你必須喺 2022 年 2 月 11 日之前更新你嘅資料。

如果你有攞定期津貼，並且你仲未喺退款程序中向我哋提供你嘅銀行資料，咁你就必須向我哋提供呢啲資料先至可以獲得和解金。

如果你認為 Services Australia 嘅信中有包括你所有合資格嘅債務，或者你認為你嘅債務被歸為錯誤嘅類別，你可以要求進行複審。你需要喺 2021 年 12 月 10 日之前申請複審。

你亦可以喺你嘅 Centrelink 網上賬戶中完成「Class action settlement query」嚟申請複審。

想用你嘅語言獲得更多資訊，請瀏覽 [servicesaustralia.gov.au/classaction](https://servicesaustralia.gov.au/classaction)。

你亦可以致電 **1800 171 846**，向 Services Australia 查詢和解流程。如果你需要傳譯員，請話俾我哋知，我哋會免費為你安排。



# Income compliance program settlement payments

Services Australia is writing to people who are part of the Income Compliance or robodebt class action.

If you are part of the class action, you will get a letter by 19 November 2021 with information about your debt categories and if you are eligible for a settlement payment.

Your letter will be sent to your myGov inbox or by post, depending on how you choose to get letters from Services Australia.

Not every class action member will get a settlement payment.

The letter will not tell you how much money you will get. If you are eligible, Services Australia will write to you again in the first half of 2022 to let you know the amount before they pay you.

Most people will not get a large settlement payment. The majority of settlement payments will be between \$50 and \$300.

We'll calculate settlement payments for all eligible group members, even if they only repaid a small amount of their debt. This means some group members will get less than \$10.

If you currently get a Centrelink payment, or recently got a refund of your Income Compliance debt, your settlement payment will go into the same bank account.

If you want to change your bank details, you can do this using your Centrelink online account through myGov. You have until 11 February 2022 to update your details.

If you do not get a regular payment from us, and have not given us your bank details as part of the refund process, you must do this to get your settlement payment.

If you think Services Australia has not included all of your eligible debts in the letter, or you think your debts have been put in the wrong category, you can ask for a review. You need to ask for a review by 10 December 2021.

You can do this by completing the 'Class action settlement query' in your Centrelink online account.

For more information in your language, go to [servicessaustralia.gov.au/classaction](https://servicessaustralia.gov.au/classaction).

You can also call **1800 171 846** and speak to Services Australia about the settlement process. Let us know if you need an interpreter, and we will arrange one for free.