



Income compliance program settlement payments

Services Australia 正在写信给参与 Income Compliance 或 robodebt 集体诉讼的人。

参与这一集体诉讼的人会在 2021 年 11 月 19 日之前收到信件，告知您的欠款类别和您是否符合资格收到和解付款。

取决于您选择接收 Services Australia 信件的方式，信将会发到您的 myGov 收件箱或以邮寄方式发送给您。

并非所有参与集体诉讼的人都将获得和解付款。

信中不会通知您会得到的付款金额。如果您符合资格，Services Australia 会在 2022 年上半年再次给您发信，在付款前告知您具体金额。

大部分人不会收到大额的和解付款。绝大多数和解付款的金额在 50 到 300 澳元之间。

我们会计算出符合资格的所有团体成员的和解付款金额，即使他们仅偿还了很少的欠款。这意味着部分团体成员获得的金额将不到 10 澳元。

如果您正在领取 Centrelink 补助金，或者最近收到过 Income Compliance 欠款的退款，您的和解付款会付到相同的银行账户

如果您想更改银行信息，可以通过 myGov 使用您的 Centrelink 网上账户进行此项操作。您需要在 2022 年 2 月 11 日之前完成资料更新。

如果您不从我们这里定期领取补助金，也没有在退款过程中给过我们您的账户信息，您必须提供账户信息才能获得和解付款。

如果您认为 Services Australia 未在信中包括您符合资格获得的所有欠款，或者您认为自己的欠款类别有误，可以要求复查。您需要在 2021 年 12 月 10 日前提出重审要求。

您可以在 Centrelink 网上账户中填写“Class action settlement query”要求进行复查。

用您的语言了解详情，请访问 servicesaustralia.gov.au/classaction。

您还可以拨打 **1800 171 846**，与 Services Australia 就和解过程进行交流。如果您需要口译员，请告诉我们，我们会为您免费安排一位。



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Services Australia is writing to people who are part of the Income Compliance or robodebt class action.

If you are part of the class action, you will get a letter by 19 November 2021 with information about your debt categories and if you are eligible for a settlement payment.

Your letter will be sent to your myGov inbox or by post, depending on how you choose to get letters from Services Australia.

Not every class action member will get a settlement payment.

The letter will not tell you how much money you will get. If you are eligible, Services Australia will write to you again in the first half of 2022 to let you know the amount before they pay you.

Most people will not get a large settlement payment. The majority of settlement payments will be between \$50 and \$300.

We'll calculate settlement payments for all eligible group members, even if they only repaid a small amount of their debt. This means some group members will get less than \$10.

If you currently get a Centrelink payment, or recently got a refund of your Income Compliance debt, your settlement payment will go into the same bank account.

If you want to change your bank details, you can do this using your Centrelink online account through myGov. You have until 11 February 2022 to update your details.

If you do not get a regular payment from us, and have not given us your bank details as part of the refund process, you must do this to get your settlement payment.

If you think Services Australia has not included all of your eligible debts in the letter, or you think your debts have been put in the wrong category, you can ask for a review. You need to ask for a review by 10 December 2021.

You can do this by completing the 'Class action settlement query' in your Centrelink online account.

For more information in your language, go to servicessaustralia.gov.au/classaction.

You can also call **1800 171 846** and speak to Services Australia about the settlement process. Let us know if you need an interpreter, and we will arrange one for free.