



Income compliance program settlement payments

Services Australia cu Income Compliance asilole robodebt tazacuai piaknak ah aa telmi pawl sin ah ca a tial.

Tazacuai piaknak ah naa tel ahcun, na leiba phun pawl kong thawngthanhnak cu 19 Nohawng (November) 2021 ah cakuat na dong te lai i bawmhnak a hmu dingmi ah phung nih a awnhmi na si.

Na cakuat cu na myGov inbox chungah kuat a si te lai, asilole sateih in a sit e lai, Services Australia sin in cakuat pawl hmuh dingah naa thimmi ning chungah aa hngat lai.

Tazacuai piaknak ah aa telmi dihlak nih bawmhnak an hmu lai lo.

Cakuat nih tangka zeizat dah na hmuh lai timi an chim lai lo. Phung nih a awnhmi na si ahcun, an in pek hlan ah na hmuh ding zat theiher dingah Services Australia nih 2022 kum cheu hrawngah ca an rak tial than te lai.

Minung tampi nih bawmhnak a tumtlang in an hmu lai lo. Bawmhnak a tam-u cu \$50 le \$300 karlak a si lai.

An leiba caah a tlawmte lawng an pek than zongah, phung nih a awnhmi phu chungtel pawl dihlak caah bawmhnak pawl cu kan tuak lai. Hi a sullam cu cheukhat phu chungtel pawl nih \$10 nak tlawm deuh an hmu lai.

Atu lio ah Centrelink bawmhnak na hmuh, asilole your Income Compliance leiba pektuanm atu lio ah na hmuh ahcun, nangmah bawmhnak cu aa khatmi bank account chungah a kal lai.

Na bank kongkau ah thlen na duhmi a um ahcun, myGov he na Centrelink online account hmang in hihi na tuah khawh. Na konglam pawl tharchuah dingah 11 Nohawng (February) 2022 tiang caan na ngei.

Kanmah sin in punghmaan bawmhnak na hmuh lo i khirh thannak tuahto ning phun in na bank kongkau na kan pek lo ahcun, bawmhnak na hmuhnak dingah hihi na tuah hrimhrim lai.

Cakuat chungah phung nih a awnhmi na leiba pawl dihlak kha Services Australia nih a telh lo tiah na ruah, asilole na leiba pawl kha aa palhmi phun chungah chiah a si tiah na ruah ahcun, zohfelnak tuah dingah na hal khawh. 10 Dipa (December) 2021 ah zohfelnak tuah dingin na hal a hau lai.

Na Centrelink online chung i 'Class action settlement query' timi tling tein phitnak in hihi na tuah khawh.

Nanmah holh in thawngthanhmi tamdeuh hmuhnak caah, hika ah zo **servicesaustralia.gov.au/classaction**.

1800 171 846 kha na chawnh khawh fawn i bawmhnak tuahtoning kong kha Services Australia sin ah na chim khawh. Holhlettu na herh ahcun hun kan hngalhter law, cu ticun minung pakhat manlo in kan tawlrel lai.



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Services Australia is writing to people who are part of the Income Compliance or robodebt class action.

If you are part of the class action, you will get a letter by 19 November 2021 with information about your debt categories and if you are eligible for a settlement payment.

Your letter will be sent to your myGov inbox or by post, depending on how you choose to get letters from Services Australia.

Not every class action member will get a settlement payment.

The letter will not tell you how much money you will get. If you are eligible, Services Australia will write to you again in the first half of 2022 to let you know the amount before they pay you.

Most people will not get a large settlement payment. The majority of settlement payments will be between \$50 and \$300.

We'll calculate settlement payments for all eligible group members, even if they only repaid a small amount of their debt. This means some group members will get less than \$10.

If you currently get a Centrelink payment, or recently got a refund of your Income Compliance debt, your settlement payment will go into the same bank account.

If you want to change your bank details, you can do this using your Centrelink online account through myGov. You have until 11 February 2022 to update your details.

If you do not get a regular payment from us, and have not given us your bank details as part of the refund process, you must do this to get your settlement payment.

If you think Services Australia has not included all of your eligible debts in the letter, or you think your debts have been put in the wrong category, you can ask for a review. You need to ask for a review by 10 December 2021.

You can do this by completing the 'Class action settlement query' in your Centrelink online account.

For more information in your language, go to servicessaustralia.gov.au/classaction.

You can also call **1800 171 846** and speak to Services Australia about the settlement process. Let us know if you need an interpreter, and we will arrange one for free.