



Services Australia 对多元文化客户的支持

您知道 Services Australia 有多种服务和支持帮您用自己的语言联系我们吗？

想用您的语言咨询 Centrelink 的福利金和服务，请拨打 **131 202**，我们能说多种语言的电话接听人员可以回答您的问题。

如果您的疑问有关 Medicare 或 Child Support，请拨打 **131 450** 致电 Translating and Interpreting Service, TIS National。

这两条电话线都是周一到周五上午 8 点到下午 5 点提供服务。

您也可以在访问我们的服务中心时要求请口译员。只需告诉我们的工作人员，他们会免费为您安排一位。如果您需要翻译文件以帮助您申请某项福利金或服务，我们也可以为您安排免费翻译。您只需在访问或打电话时告诉我们。

我们的 Multicultural Service Officers 帮助移民和难民获得我们的信息、福利金和服务。这些工作人员还跟社区团体和支持组织合作，帮助民众使用我们的服务。

请访问 [servicesaustralia/your language](https://servicesaustralia.gov.au/your-language) 用超过 65 种语言阅读、收看或收听我们福利金和服务的相关信息。



Services Australia support for our multicultural customers

Do you know Services Australia has services and support to help you connect with us in your language?

To speak to someone in your language about Centrelink payments and services call **131 202**, and our multilingual phone staff can answer your questions.

If your enquiry is about Medicare or Child Support, call the Translating and Interpreting Service, TIS National, on **131 450**.

Both these phone lines are available Monday to Friday, from 8 am to 5 pm.

You can also ask for an interpreter when you visit our service centres. Just let our staff know and they will arrange one for free. If you need documents translated to help you claim a payment or service, we can also arrange it for free. Just let us know when you visit or call.

Our Multicultural Service Officers help connect migrants and refugees to our information, payments and services. They also work with community groups and support organisations to help people access our services.

Go to **servicesaustralia/your language** where you can read, watch or listen to information about our payments and services in over 65 languages.