



Piştgiriya Services Australia bo mişteriyên me yên pirrçand

Ma tu dizanî ku Services Australia xizmet û piştgirî hene da ku tu bi me re bi zimanê xwe têkildar bî?

Ji bo axaftina bi kesekî re li ser peredan û xizmetên Centrelink bi zimanê xwe telefona **131 202** bike, û karmendên me yên pirrziman dikarin bersîva pirsên te bidin.

Ger pirs te derbarê Medicare yan Child Support de be, telefone Translating and Interpreting Service, TIS National, li ser **131 450** bike.

Ev her du xetên têlefônê ji Duşem ta Îniyênê, ji 8-ê sibê ta 5ê êvarê hene.

Her weha dema diçî navendên me tu dikarî wergêr daxwaz bikî. Karmendên me agahdar bike û ew dê yekê/î belaş amade bikin. Heke hewcedarî bi wergerandina belgehên bo daxwaza peredan yan xizmetan hebe, em dikarin wê jî belaş amade bikin. Dema serdanê yan telefonkirinê me agahdar bike.

Karmendên me yên Multicultural Service Officers alîkariya koçber û penaberan dikin, derbarê agahdarî, peredan û xizmetên me de. Her weha bi komên civatan û rêxistinên piştgiriye re kar dikin da ku alîkariya xelkê ji bo bi destxistina xizmetên me bikin.

Biçe **servicesaustralia/your language** bo xwendina, temaşekirina yan guhdarkirina li agahdariyên derbarê peredan û xizmetên me de bi bêtir ji 65 zimanan.



Services Australia support for our multicultural customers

Do you know Services Australia has services and support to help you connect with us in your language?

To speak to someone in your language about Centrelink payments and services call **131 202**, and our multilingual phone staff can answer your questions.

If your enquiry is about Medicare or Child Support, call the Translating and Interpreting Service, TIS National, on **131 450**.

Both these phone lines are available Monday to Friday, from 8 am to 5 pm.

You can also ask for an interpreter when you visit our service centres. Just let our staff know and they will arrange one for free. If you need documents translated to help you claim a payment or service, we can also arrange it for free. Just let us know when you visit or call.

Our Multicultural Service Officers help connect migrants and refugees to our information, payments and services. They also work with community groups and support organisations to help people access our services.

Go to **servicesaustralia/your language** where you can read, watch or listen to information about our payments and services in over 65 languages.