



Social Security Agreement between Australia and Slovenia

Australia's social security system

Australia's social security system is different to most other developed countries. Each person's pension is paid by the Australian Government out of general funds, rather than through contributions paid by individuals and employers into a social insurance fund. For this reason, Australian pensions are income and asset tested.

The Department of Human Services (DHS) delivers Australian social security payments to individuals.

You'll have to tell us about all of your, and in some instances, your partner's¹ income and assets if you want to claim an Australian pension.

How does the agreement help you?

The agreement generally allows you to lodge a claim for payment from either country. It also allows you to add together your periods of residence in Australia and periods of social security coverage in the Slovenia, so you can meet the minimum requirements for payment.

Who can get an Australian payment?

If you live in Australia, Slovenia or another specified agreement country⁵, you can lodge a claim for the Australian Age Pension or Disability Support Pension in either country.

To qualify under the agreement, you need to meet the following basic requirements*:

Age Pension

You may be able to get Age Pension if:

- you're over the qualifying age (refer to humanservices.gov.au for details), and
- the total period of time you've lived in Australia and/or your periods of coverage in Slovenia add up to more than 10 years.

Disability Support Pension

You may be able to get Disability Support Pension if:

- you have a disability, or
- you're permanently blind, and your disability/blindness occurred while you were living in Australia, or
- the total period of time you've lived in Australia and/or your periods of coverage in Slovenia add up to more than 10 years.



Note: if you live outside Australia when you claim, you generally need at least 12 months Australian Working Life Residence², of which 6 months must be continuous.

* There may be additional requirements you need to meet before you can be paid.

Who can get a Slovenian payment?

Under the agreement, you can add periods of Australian Working Life Residence² to your periods of coverage in Slovenia to meet the minimum requirement for the Slovenian Old Age Pension, Invalidity Pension and Survivor's Pension.

The Slovenian pension authorities make all decisions about Slovenian payments. For more information about Slovenian payments, you should contact the Slovenian pension authorities³.

How do I claim?

If you're in Australia, to claim an Australian payment under the agreement, go to **humanservices.gov.au**

If you're in Australia, to claim a Slovenian payment, contact the department⁴. You can also lodge your claim at your nearest DHS Service Centre.

If you're in Slovenia, to claim a Slovenian payment, contact your local Slovenian social insurance office³.

If you're in Slovenia, to claim an Australian payment:

- contact your local Slovenian social insurance office³
- the department, or
- download the claim forms from **humanservices.gov.au**

You can also lodge your claim at any local Slovenian social insurance office³.

If you are in another specified agreement country⁵, to claim:

- an Australian payment contact the department, or
- download the claim forms from **humanservices.gov.au**

To get a claim for a Slovenian payment, contact the Slovenian pension authorities³. You'll need to lodge your claim for a Slovenian payment directly with the Slovenian pension authorities.

Claims for Australian payments can be lodged up to 13 weeks early. You must lodge your claim and all supporting documents at the same time. If you don't do this your claim may not be accepted.



For more information

If you'd like more detailed information you should contact us⁴ for free help and advice.

Disclaimer

The information contained in this publication is intended only as a guide to payments and services available.

The information in this factsheet is accurate as at July 2019. If you use this publication after that date, please check with us that the details are up to date.

Should I lodge a claim?

We can't be sure if you'll get a payment, until you lodge a claim and your circumstances are taken into account. It's your responsibility to decide whether you lodge a claim for payment or not.

From what date are the payments available?

Most government payments are paid from, or after the date on which the application is made so the sooner you lodge your application, the quicker you may be paid.

For Australian payments, you must lodge your claim and all supporting documents at the same time. If you don't your claim may not be accepted.

What do you need to do when dealing with a third party?

You may deal with a third party who isn't a member of our staff. If you do so, please remember that we haven't authorised any third parties to provide information or advice to you about payments.

Notes

Footnote	Information
1. Definition of a partner	<p>For our purposes, a person is considered to be your partner if you and the person are living together, or usually live together; are married, in a registered relationship (opposite or same-sex), or in a de facto relationship (opposite or same-sex).</p> <p>The department considers a person to be in a de facto relationship from the time they start living with another person as a member of a couple.</p> <p>The department recognises all couples, opposite-sex and same-sex.</p>



Footnote	Information
2. Australian residence	<p>'Australian residence' means periods when you were residing in Australia as an Australian citizen or Australian permanent visa holder.</p> <p>Australian residence at any time is used to qualify for an Australian payment.</p> <p>'Working Life Residence' is period/s of Australian residence between the ages of 16 and Australian Age Pension age only.</p>
3. Slovenian social insurance contact details	<p>Zavod za pokojninsko in invalidsko zavarovanje Slovenije Kolodvorska ulica 15 1518 Ljubljana SLOVENIA Call +38 61 474 5100 Fax +38 61 232 1265 Website zpiz.si</p>
4. Department of Human Services contact details	<p>Go to humanservices.gov.au</p> <p>Call 131 673 from within Australia.</p> <p>Call +61 3 6222 3455 from outside Australia.</p> <p>If you aren't able to use the Freecall™ number listed above, please contact us on +61 3 6222 3455.</p> <p>Note: call charges apply—calls from mobile phones may be charged at a higher rate.</p> <p>Fax +61 3 6222 2799</p> <p>Write to PO Box 7809, Canberra BC ACT 2610, Australia</p>
5. Specified agreement country	<p>Go to humanservices.gov.au</p>