



### When to use this form

This form is to be completed by health professionals where a claimant (the person who paid for the service) has not received their Medicare benefit that was claimed via the Medicare Easyclaim channel at that practice.

The claimant will be contacted by a Services Australia staff member. The claimant and patient may not always be the same person, for example when the patient is a child or someone who is not able to make their own decisions. In such instances, the claimant and not the patient will be contacted about the non-receipt of Medicare benefit.

### Important information

The Medicare Easyclaim enquiry cannot be submitted on the day the claim was sent. The enquiry can only be submitted the following business day after the claim was sent.

### For more information

For more information about Medicare Easyclaim, go to [servicessaustralia.gov.au/healthprofessionals](http://servicessaustralia.gov.au/healthprofessionals) or call **132 150** Monday to Friday, 8.30 am to 5 pm, Australian Eastern Standard Time.

Call charges may apply.

### Filling in this form

You can complete this form on your computer, print and sign it.

If you have a printed form:

- Use black or blue pen.
- Print in BLOCK LETTERS.

### Health professional's and/or practice details

**1** Provider number

**2** Dr  Mr  Mrs  Miss  Ms  Other

Family name

First given name

Second given name

**3** Practice address

  


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 Postcode

**4** Practice phone number

Mobile phone number

Fax number

Email

