

## GLOSSARY

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<b>ABN</b>	Australian Business Number
<b>ACIR</b>	Australian Childhood Immunisation Register
<b>Australian Standard Vaccination Schedule</b>	Recommendations made by the National Health and Medical Research Council which provide details of vaccinations and vaccines for all Australian children
<b>AWA</b>	Australian Workplace Agreement
<b>Balimed</b>	Assistance to victims of the Bali tragedy for medical treatment
<b>BI</b>	Business Improvement
<b>BMMS</b>	Better Medication Management System
<b>Budget</b>	Refers to Australian Government Budget
<b>Bulk billing</b>	When a medical practitioner bills Medicare directly, accepting the Medicare benefits as full payment for the service
<b>CAC Act</b>	<i>Commonwealth Authorities and Companies Act 1997</i>
<b>Consumer Advisory Committee</b>	Stakeholders who advise HIC on key consumer health issues
<b>Clinical Advisory Groups</b>	Medical practitioners who are responsible for identifying indicators of best practice that can be supported using HIC data
<b>CPI</b>	Consumer Price Index
<b>CPSU</b>	Community and Public Sector Union
<b>CTS</b>	Claims Transmission System
<b>DC</b>	Distribution centre
<b>eBusiness</b>	The application of electronic communication methods such as the internet or computer networks to conduct business transactions between HIC and other stakeholders
<b>eLearning</b>	Electronic means (intranet, internet, CD ROM) to deliver course content
<b>EFT</b>	Electronic funds transfer
<b>EHR</b>	Electronic health record
<b>FASAC</b>	Fraud and Service Audit Committee
<b>FOI</b>	Freedom of Information
<b>GP</b>	General practitioner
<b>GPII</b>	General Practice Immunisation Incentives scheme
<b>GST</b>	Goods and Services Tax
<b>HALO</b>	Health Analysis Online project
<b>HeSA</b>	Health eSignature Authority Pty Ltd
<b>HIC</b>	<i>Health Insurance Commission</i>
<b>HIC Act</b>	Health Insurance Commission Act 1973
<b>IBIS</b>	Integrated Business Information system
<b>IBM GSA</b>	International Business Machines Global Services Australia
<b>IBNR</b>	Incurred But Not Reported
<b>IME</b>	Improved Monitoring of Entitlements

<b>Immunisation provider</b>	Registered medical practitioner or ancillary providers such as hospitals, local councils and immunisation clinics
<b>Inappropriate practice</b>	Where a Professional Services Review Committee could reasonably conclude a medical practitioner's conduct in relation to the rendering or initiation of a service would be unacceptable to their general body of peers
<b>Information management</b>	Management of the acquisition, organisation, storage, retrieval, and distribution of health information in order to improve health outcomes
<b>ISB</b>	Information Services Branch
<b>IT</b>	Information technology
<b>KM</b>	Knowledge Management
<b>LSPN</b>	Location Specific Practice Number
<b>MDOs</b>	Medical Defence Organisations
<b>Medicare easyclaim</b>	Provides customers with the option of lodging Medicare claims from locations other than a Medicare office
<b>NACCHO</b>	National Aboriginal Community Controlled Health Organisations
<b>OH&amp;S</b>	Occupational health and safety
<b>Output Pricing Agreement</b>	An agreement that defines the financial relationship between HIC and another government agency
<b>PBS</b>	Pharmaceutical Benefits Scheme
<b>PHARIA</b>	Pharmacy Accessibility / Remoteness Index of Australia
<b>PIP</b>	Practice Incentives Program
<b>Professional Services Review Committee</b>	An independent committee comprising a medical practitioner's peers formed to determine if a medical practitioner has engaged in inappropriate practice
<b>PKI</b>	Public Key Infrastructure provides a secure method for the electronic transfer of data or information
<b>Reciprocal Health Care Agreement</b>	An agreement between the Australian Government and another nation to provide immediately necessary medical treatment to overseas visitors
<b>RPBS</b>	Repatriation Pharmaceutical Benefits Scheme
<b>Stakeholder</b>	Any individual or organisation with an interest, stake or ownership in the outcome of an activity conducted by HIC
<b>SWIM</b>	Senior Women in Management program
<b>UMP</b>	United Medical Protection Limited