



Crisis Payment (Malipo ya Kipeo) kwa Wahamiaji wa Hisani

Tunaelewa kuwa kunaweza kuwa na nyakati ambazo wewe unahitaji usaidizi zaidi kutoka sisi. Crisis Payment (Malipo ya Kipeo) ni malipo maalum yanayolipwa mara moja ili kusaidia mahitaji ya mara moja kwa makao yako kama wewe ni mhamiaji wa hisani aliyewasili upya.

Nani anaweza kupata malipo haya?

Malipo haya yanapatwa kama ikiwa wewe umetuzwa Australian Humanitarian Visa (Viza la Hisani la Australia) kabla ya kuwasili hapa nchini Australia.

Ili kupokea Crisis Payment (Malipo ya Kipeo), ni lazima wewe:

- uwe unastahili pensheni au manufaa ya Centrelink
- uwe katika ugumu mbaya wa kifedha katika siku ya kudai
- uwe nchini Australia katika siku ya kudai
- uwe na mojawapo ya viza za hisani zinazostahili:
 - subclass 200—Refugee
 - subclass 201—In Country Special Humanitarian
 - subclass 202—Global Special Humanitarian
 - subclass 203—Emergency Rescue
 - subclass 204—Woman at Risk
- udai ndani ya siku saba za kuwasili nchini Australia katika viza ya hisani inayostahili (au uwasiliane nasi ukiwa na kusudi la kudai ndani ya siku saba na utie ombi ndani ya siku 14 baada ya kuwasiliana na sisi).

Crisis Payment (Malipo ya Kipeo) ni kiasi ngani?

Kiasi cha Crisis Payment (Malipo ya Kipeo) ni sawa na malipo yako ya wiki moja ya pensheni au manufaa ya kawaida ya Centrelink. Hii haimbatani na malipo ya nyongeza kama vile Rent Assistance (Usaidizi wa Kodi) au Pharmaceutical Allowance (Manufaa ya Famasia). Malipo haya ni nyongeza ya mara moja kwa malipo yako ya kawaida ya wiki mbili.

Hardship Advance (Malipo ya Ugumu wenye Kuendeshwa Mbele)

Zaidi ya Crisis Payment (Malipo ya Kipeo), wewe unaweza pia kutia ombi la kupata fungu la pensheni au manufaa yako ya kwanza kulipwa mapema kama ukistahili. Hii inaitwa Hardship Advance (Malipo ya Ugumu wenye Kuendeshwa Mbele)

Kwa Maelezo zaidi

Laini ya Ujira	132 850
Laini ya WaAustralia Wazee	132 300
Ulemavu pamoja na Watunzaji	132 717

Laini ya Jamii pamoja na Wazazi **136 150**

Vijana pamoja na Wanafunzi **132 490**

Utafiti wa TTY*

Simubure 1800 810 586

*TTY ni kwa watu pekee ambao ni viziwi au wanaulemavu wa kusikia au kuongea. Simu yenye TTY inahitajika ili kutumika kwa huduma hii.

Kwa maelezo katika lugha zingine tembelea tuvuti yetu katika **humanservices.gov.au** na ubwenyeze kwenye 'maelezo katika lugha yako' au pigia simu huduma yetu ya simu ya lugha nyingi kwenye **131 202**.

Gharama za kupiga simu kutoka simu yako ya nyumbani kwa nambari zinazoanza na '13' inabadilika kulingana na huduma yako ya mtoaji simu. Simu kutoka simu za umma pamoja na simu za mkono zinagharamika bei ya juu zaidi.

MALIPO YA KIPEO KWA WAHAMIAJI WA HISANI



Crisis Payment for Humanitarian Entrants

We understand there may be times when you need additional support from us. Crisis Payment is a special one-off payment to assist with your immediate settlement needs if you are a newly arrived humanitarian entrant.

Who can receive the payment?

This payment is only available if you were issued with an Australian Humanitarian Visa before your first arrival in Australia.

To receive Crisis Payment, you must:

- be eligible for a Centrelink pension or benefit
- be in severe financial hardship on the day of claim
- be in Australia on the day of claim
- hold one of the following qualifying humanitarian visas:
 - subclass 200—Refugee
 - subclass 201—In Country Special Humanitarian
 - subclass 202—Global Special Humanitarian
 - subclass 203—Emergency Rescue
 - subclass 204—Woman at Risk
- claim within seven days of your first arrival in Australia on a qualifying humanitarian visa (or contact us with an intent to claim within seven days and lodge a claim within 14 days of that contact), and

How much is the Crisis Payment?

The amount of Crisis Payment is equal to one week's payment of your basic Centrelink pension or benefit. This doesn't include additional payments such as Rent Assistance or Pharmaceutical Allowance. This payment is a one-off addition to your regular fortnightly payment.

Hardship Advance

In addition to Crisis Payment, you may also apply to have part of your first instalment of pension or benefit paid early if eligible. This is called a Hardship Advance.

For more information

Employment line	132 850
Older Australians line	132 300
Disability and Carers	132 717
Families and Parents line	136 150
Youth and Students	132 490
TTY* enquiries	Freecall 1800 810 586

*TTY is only for people who are deaf or have a hearing or speech impairment. A TTY phone is required to use this service.

For information in other languages visit our website at humanservices.gov.au and click on 'Information in your language' or call our multilingual phone service on **131 202**.

Charges for calls from your home phone to the department's '13' numbers vary depending on your telephone service provider. Calls from public and mobile phones are charged at a higher rate.