



Crisis Payment (Lacag-bixinta Waqtiga Shidada) loogu talagalay Soogalootiga Bani-adamnimada

Waxaan fahamsanahay inay jiri karaan waqtiyo aad nooga baahan tahay taageero dheeraad ah. Crisis Payment waa lacag-bixin hal-mar ah oo kugu caawin karta baahiyahaaga dejineed oo degdegga ah haddii aad tahay soogalooti baniadamnimo dhawaantan yimid. .

Kumaa heli kara lacag-bixintan?

Lacag-bixintan waxaa keliya oo heli kartaa haddii lagu siiyey fiisada Australian Humanitarian Visa (Fiisada Bani-adamnimada Australia) ka-hor imaanshahaaga kowaad ee Australia.

Si aad u qaadato Crisis Payment, waa inaad:

- Xaq u leedahay lacagta hawlgabka ama manfaca Centrelink
- Ku jirtaa dhibaato maaliyadeed oo daran maalinta aad codsanayso
- Tahay Australia maalinta aad codsanayso
- Haysataa mid ka mid ah fiisoyinka bani-adamnimo oo soo-socda:
 - subclass 200—Refugee (Qaxootiga)
 - subclass 201—In Country Special Humanitarian (Bani-adanimada Gaarka ee Waddanka ah)
 - subclass 202—Global Special Humanitarian (Bani-adanimada Gaarka ee Caalamaka ah)
 - subclass 203—Emergency Rescue (Badbaadinta Degdegga ah)
 - subclass 204—Woman at Risk (Haweenka Qatarta ku Jira)
- inaad codsato toddobada beri ee imaanshahaaga Australia markii kowaad oo aad ku soo-gashay fiisada bani-adamnimada (ama nala soo-xiriir ayadoo ujeeddadu tahay inaad codsato toddobo beri gudahooda aadna xareyso codsiga 14 beri ee xiriirkaas), iyo

Waa immisa Crisis Payment?

Xadiga Crisis Payment wuxuu la mid yahay lacag-bixinta hal asbuuc ee lacagta hawlgabkaaga asaasiga ah ama manfacaaga Centrelink. Taasna kuma jiraan lacag-bixinta sida Rent Assistance (Cawimaadda Kirada) ama Pharmaceutical Allowance (Gunnada Daawooyinka). Lacag-bixintan waa lacag-bixin hal-mar ah oo ka dheeraad ah lacag-bixintaadaa laba-toddobaadlaha oo joogtada ah.

Hardship Advance (Lacagta Horumarinta ee Dhibaatada)

Ayadoo ka dheeraad ka ah Crisis Payment, waxaad kaloo codsan kartaa in qayb ka mid ah haftada kowaad ee lacagtaada hawlgabka ama manfaca in hore lagu siiyo haddaad u xaq leedahay. Taasna waxaa loo yaqaan Hardship Advance (Lacagta Horumarinta ee Dhibaatada).

Wixii macluumaad dheeraad ah

Adeegyada Shaqo-siinta	132 850
Khadka Australian-ka da'daa	132 300
Iinta iyo Daryeeleyaasha Disability and Carers	132 717
Khadka Qoysaska iyo Waalidiinta	136 150

Dhalin-yarada iyo Ardayda

132 490

Wax-weydiimaha TTY*

1800 810 586 waa Lacag-la'aan

*TTY waxaa loogu talagalay oo keliya dadka dhagoolka ah ama ay hayso dhantaalaan maqal iyo ama hadal. Taleefanka TTY waxaa looga baahday in lagu isticmaalo adeeggan.

Wixii macluumaad luqadaha kale ah ka eeg website-kayaga ah **humanservices.gov.au** waxaadna riixdaa 'Macluumaadka luqaddaada' ama wac adeegyaga taleefanka luqadaha-badan oo ah **131 202***.

Dulsaarada laga qaado wicitaanada taleefankaaga guriga oo la Waco Wasaaradda lambaradeeda '13' way kala duwantahay hadba ayadoo ku xiran bixiyaha adeegga taleefanka. Wicitaannada laga sameeyo taleefanada dadweynaha ama moobaylada waxaa laga qaadaa qiyaas sare.

CRISIS PAYMENT FOR HUMANITARIAN ENTRANTS



Crisis Payment for Humanitarian Entrants

We understand there may be times when you need additional support from us. Crisis Payment is a special one-off payment to assist with your immediate settlement needs if you are a newly arrived humanitarian entrant.

Who can receive the payment?

This payment is only available if you were issued with an Australian Humanitarian Visa before your first arrival in Australia.

To receive Crisis Payment, you must:

- be eligible for a Centrelink pension or benefit
- be in severe financial hardship on the day of claim
- be in Australia on the day of claim
- hold one of the following qualifying humanitarian visas:
 - subclass 200—Refugee
 - subclass 201—In Country Special Humanitarian
 - subclass 202—Global Special Humanitarian
 - subclass 203—Emergency Rescue
 - subclass 204—Woman at Risk
- claim within seven days of your first arrival in Australia on a qualifying humanitarian visa (or contact us with an intent to claim within seven days and lodge a claim within 14 days of that contact), and

How much is the Crisis Payment?

The amount of Crisis Payment is equal to one week's payment of your basic Centrelink pension or benefit. This doesn't include additional payments such as Rent Assistance or Pharmaceutical Allowance. This payment is a one-off addition to your regular fortnightly payment.

Hardship Advance

In addition to Crisis Payment, you may also apply to have part of your first instalment of pension or benefit paid early if eligible. This is called a Hardship Advance.

For more information

Employment line	132 850
Older Australians line	132 300
Disability and Carers	132 717
Families and Parents line	136 150
Youth and Students	132 490
TTY* enquiries	Freecall 1800 810 586

*TTY is only for people who are deaf or have a hearing or speech impairment. A TTY phone is required to use this service.

For information in other languages visit our website at humanservices.gov.au and click on 'Information in your language' or call our multilingual phone service on **131 202**.

Charges for calls from your home phone to the department's '13' numbers vary depending on your telephone service provider. Calls from public and mobile phones are charged at a higher rate.