PORTFOLIO additional

ESTIMATES STATEMENTS 2013-14

SOCIAL SERVICES PORTFOLIO

(DEPARTMENT OF HUMAN SERVICES)

Explanations of additional estimates 2013-14

© Commonwealth of Australia 2014

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President of the Senate

Australian Senate

Parliament House

CANBERRA ACT 2600

Speaker

House of Representatives

Parliament House

CANBERRA ACT 2600

Dear Mr President

Dear Madam Speaker

I hereby submit Portfolio Additional Estimates Statements in support of the  
2013-14 Additional Estimates for the Human Services portfolio.

These statements have been developed, and are submitted to the Parliament, as a statement on the funding requirements being sought for the portfolio.

I present these statements by virtue of my ministerial responsibility for accountability to the Parliament and, through it, the public.

Yours sincerely

(Signed)

**MARISE PAYNE**

Abbreviations and conventions

The following notations may be used:

NEC/nec not elsewhere classified

‑ nil

.. not zero, but rounded to zero

na not applicable (unless otherwise specified)

nfp not for publication

$m $ million

$b $ billion

Figures in tables and in the text may be rounded. Figures in text are generally rounded to one decimal place, whereas figures in tables are generally rounded to the nearest thousand. Discrepancies in tables between totals and sums of components are due to rounding.

Enquiries

Should you have any enquiries regarding this publication please contact Emily Canning, Acting Chief Financial Officer in the Department of Human Services on phone number (02) 6223 4350.

A copy of this document can be located on the Australian Government Budget website at: [budget.gov.au](http://www.budget.gov.au/).

User Guide  
to the  
Portfolio Additional  
Estimates Statements

# User Guide

The purpose of the Portfolio Additional Estimates Statements (PAES), like that of the Portfolio Budget Statements (PB Statements), is to inform Senators and Members of Parliament of the proposed allocation of resources to government outcomes by agencies within the portfolio. The focus of the PAES differs from the PB Statements in one important aspect. While the PAES include an Agency Resource Statement to inform Parliament of the revised estimate of the total resources available to an agency, the focus of the PAES is on explaining the changes in resourcing by outcome since the Budget. As such, the PAES provide information on new measures and their impact on the financial and non‑financial planned performance of programmes supporting those outcomes.

The PAES facilitate understanding of the proposed appropriations in Appropriation Bills (Nos. 3 and 4) 2013-14. In this sense the PAES are declared by the Additional Estimates Appropriation Bills to be a ‘relevant document’ to the interpretation of the Bills according to section 15AB of the *Acts Interpretation Act 1901*.

Whereas the *Mid‑Year Economic and Fiscal Outlook (MYEFO) 2013-14* is a mid‑year budget report which provides updated information to allow the assessment of the government’s fiscal performance against its fiscal strategy, the PAES update the most recent budget appropriations for agencies within the portfolio.

## Structure of the Portfolio Additional Estimates Statements

The PAES are presented in three parts with subsections, plus a glossary.

| **Part/Subsection** | **Description** |
| --- | --- |
| **User Guide** | Provides a brief introduction explaining the purpose of the PAES. |
| **Portfolio Overview** | Provides an overview of the portfolio, including a chart that outlines the outcomes for agencies in the portfolio. |
| **Agency Additional Estimates Statements** | A statement (under the name of the agency) for each agency affected by Additional Estimates. |
| Section 1: Agency Overview and Resources | This section details the total resources available to an agency, the impact of any measures since Budget, and impact on Appropriation Bills Nos. 3 and 4. |
| Section 2: Revisions to Outcomes and Planned Performance | This section details **changes** to Government outcomes and/or **changes** to the planned performance of agency programmes. |
| Section 3: Explanatory Tables and Budgeted Financial Statements | This section contains updated explanatory tables on special account flows and staffing levels and revisions to the budgeted financial statements. |
| Glossary | Explains key terms relevant to the portfolio. |

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Portfolio Overview

# Portfolio Overview

## Minister and Portfolio Responsibilities

Human Services is a portfolio within the Social Services portfolio. The Department of Human Services (the department) provides policy advice on service delivery matters to government to ensure effective, innovative and efficient implementation of government service delivery. The department delivers a range of government and other payments and services to Australians, including through its three main programmes:

* **Centrelink** delivers a range of government payments and services for retirees, the unemployed, families, carers, parents, students, people with disabilities, Indigenous Australians, people from diverse cultural and linguistic backgrounds, and provides services at times of major change.
* **Medicare** looks after the health of Australians through efficient services and payments such as Medicare, the Pharmaceutical Benefits Scheme, the Australian Childhood Immunisation Register, and the Australian Organ Donor Register.
* **Child Support** provides support to separated parents to provide the financial and emotional support necessary for their children’s wellbeing.

The department also delivers other programmes including CRS Australia, the Healthcare Identifiers Service and Early Release of Superannuation.

The Human Services portfolio also includes Australian Hearing which is a non-General Government Sector entity. As such, Australian Hearing is not consolidated into the Commonwealth general government sector fiscal estimates. Accordingly, Australian Hearing is not reported in the Portfolio Budget Statements or Portfolio Additional Estimates Statements.

More comprehensive information on the department’s activities is available at the following website:

[humanservices.gov.au](http://www.humanservices.gov.au/)

The Social Services portfolio also includes the Department of Social Services. The Department of Human Services is administered separately to the Department of Social Services. Detail of the allocation of resources for the Department of Social Services can be found in the Social Services Portfolio Additional Estimates Statements.

Figure 1: Human Services portfolio structure and outcome

**Minister for Human Services**

Senator the Hon Marise Payne

## Portfolio Resources

**Department of Human Services**

**Secretary: Ms Kathryn Campbell, CSC**

**Outcome 1**

Support individuals, families and communities to achieve greater self-sufficiency; through the delivery of policy advice and high quality accessible social, health and child support services and other payments; and support providers and businesses through convenient and efficient service delivery.

Table 1 shows for those agencies reporting under the Human Services portfolio in these PAES, the additional resources provided in the 2013-14 budget year, by agency.

Table 1: Portfolio Resources 2013-14

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | AppropriationBill No. 3 | AppropriationBill No. 4 | Special  Appropriation | Receipts | Total |
|  | $m | $m | $m | $m | $m |
| **Department of Human Services** |  |  |  |  |  |
| Administered appropriations | .. | - | - | 24.0 | 24.0 |
| Departmental appropriations | 78.0 | 4.3 | - | - | 82.3 |
| **Total:** | **78.0** | **4.3** | **-** | **24.0** | **106.3** |
|  |  |  |  |  |  |
| **Portfolio total** |  |  |  |  | **106.3** |
|  |  |  |  |  |  |
| **Additional resources available within portfolio:** | | | | | **106.3** |

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# Department of Human Services

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# Department of Human Services

## Section 1: Agency Overview and Resources

### 1.1 Strategic Direction

There have been no changes to the department’s strategic direction since the publication of the 2013-14 Portfolio Budget Statements.

The department is seeking an additional $78.0 million in departmental operating funding and $0.047 million in administered funding through Appropriation Bill (No. 3) 2013-14.

The department is seeking additional equity injections of $4.3 million for capital measures and other variations through Appropriation Bill (No. 4) 2013-14.

### 1.2 Agency Resource Statement

The Agency Resource Statement details the resourcing for the Department of Human Services at Additional Estimates. Table 1.1 outlines the total resourcing available from all sources for the 2013-14 Budget year, including variations through Appropriation Bill Nos. 3 and No. 4, Special Appropriations and Special Accounts.

Table 1.1: Department of Human Services Resource Statement — Additional Estimates for 2013-14 as at Additional Estimates February 2014

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  |  | **Estimate as**  **at Budget**  **2013-14** | **+** | **Proposed**  **Additional Estimates**  **2013-14** | **=** | **Total**  **estimate**  **at Additional**  **Estimates**  **2013-14** |  | **Total**  **available**  **appropriation**  **2012-13** |
|  |  | $'000 |  | $'000 |  | $'000 |  | $'000 |
| **Ordinary annual services1** |  |  |  |  |  |  |  |  |
| **Departmental appropriation** |  |  |  |  |  |  |  |  |
| Prior year departmental appropriation2 |  | 745,768 |  | - |  | 745,768 |  | 685,104 |
| Departmental appropriation3 |  | 4,008,936 |  | 77,987 |  | 4,086,923 |  | 4,039,132 |
| s31 Relevant agency receipts4 |  | 284,724 |  | (24,080) |  | 260,644 |  | 428,170 |
| **Total** |  | **5,039,428** |  | **53,907** |  | **5,093,335** |  | **5,152,406** |
|  |  |  |  |  |  |  |  |  |
| **Administered expenses** |  |  |  |  |  |  |  |  |
| Prior year administered appropriation2 |  | 719 |  | - |  | 719 |  | 652 |
| Outcome 1 5 |  | 16,958 |  | 47 |  | 17,005 |  | 10,273 |
| **Total** |  | **17,677** |  | **47** |  | **17,724** |  | **10,925** |
|  |  |  |  |  |  |  |  |  |
| **Total ordinary annual services** | **A** | **5,057,105** |  | **53,954** |  | **5,111,059** |  | **5,163,331** |
|  |  |  |  |  |  |  |  |  |
| **Other services6** |  |  |  |  |  |  |  |  |
| **Departmental non-operating** |  |  |  |  |  |  |  |  |
| Prior year departmental appropriation2 |  | - |  | - |  | - |  | 7,515 |
| Equity injections |  | 39,161 |  | 4,279 |  | 43,440 |  | 46,245 |
| **Total** |  | **39,161** |  | **4,279** |  | **43,440** |  | **53,760** |
|  |  |  |  |  |  |  |  |  |
| **Total other services** | **B** | **39,161** |  | **4,279** |  | **43,440** |  | **53,760** |
|  |  |  |  |  |  |  |  |  |
| **Total available annual** |  |  |  |  |  |  |  |  |
| **appropriations** |  | **5,096,266** |  | **58,233** |  | **5,154,499** |  | **5,217,091** |
|  |  |  |  |  |  |  |  |  |
| **Special appropriations** |  |  |  |  |  |  |  |  |
| **Special appropriations limited** |  |  |  |  |  |  |  |  |
| **by criteria/entitlement** |  |  |  |  |  |  |  |  |
| *Child Support (Registration and*  *Collection) Act 1988 -* |  |  |  |  |  |  |  |  |
| *Section 77 - unremitted deductions* |  | 83,137 |  | (11,030) |  | 72,107 |  | 69,184 |
| *Section 78 - unexplained remittances* |  | 50 |  | - |  | 50 |  | - |
| **Total special appropriations** | **C** | **83,187** |  | **(11,030)** |  | **72,157** |  | **69,184** |
|  |  |  |  |  |  |  |  |  |
| **Total appropriations excluding** |  |  |  |  |  |  |  |  |
| **Special accounts** |  | **5,179,453** |  | **47,203** |  | **5,226,656** |  | **5,286,275** |
| **Special Accounts** |  |  |  |  |  |  |  |  |
| Opening balance2,7 |  | 57,072 |  | **-** |  | 57,072 |  | 58,838 |
| Appropriation receipts8 |  | 85,327 |  | (10,992) |  | 74,335 |  | 70,451 |
| Non-appropriation receipts to |  |  |  |  |  |  |  |  |
| Special accounts9 |  | 1,350,444 |  | 23,966 |  | 1,374,410 |  | 1,261,995 |
| **Total Special Account** | **D** | **1,492,843** |  | **12,974** |  | **1,505,817** |  | **1,391,284** |
|  |  |  |  |  |  |  |  |  |
| **Total resourcing** |  |  |  |  |  |  |  |  |
| A+B+C+D |  | **6,672,296** |  | **60,177** |  | **6,732,473** |  | **6,677,559** |
| Less appropriations drawn from |  |  |  |  |  |  |  |  |
| annual or special appropriations above |  |  |  |  |  |  |  |  |
| and credited to special accounts |  | 85,327 |  | (10,992) |  | 74,335 |  | 70,451 |
| **Total net resourcing for the**  **Department of Human Services** |  | **6,586,969** |  | **71,169** |  | **6,658,138** |  | **6,607,108** |

Table 1.1: Department of Human Services Resource Statement — Additional Estimates for 2013-14 as at Additional Estimates February 2014 *(continued)*

1. *Appropriation Act (No.1) 2013‑14* and Appropriation Bill (No.3) 2013-14.
2. The ‘Estimate as at Budget’ has been updated to reflect the actual balance carried forward from previous year for annual appropriations.
3. Includes an amount of $115.2 million in 2013-14 for the Departmental Capital Budget (refer to Table 3.2.5 for further details). The actual for 2012-13 includes an amount of $131.8 million for the Departmental Capital Budget. For accounting purposes this amount is designated as 'contributions by owners'.
4. Section 31 Relevant Agency receipts — estimate.
5. The Department of Human Services does not have an Administered Capital Budget for 2013-14.
6. *Appropriation Act (No.2) 2013‑14* and Appropriation Bill (No. 4) 2013-14.
7. Actual opening balance for Special Accounts (excluding ‘Special Public Money’ held in accounts such as Services for Other Entities and Trust Moneys Special Accounts). For further details on special accounts see Table 3.1.1.
8. Includes appropriation receipts from the Department of Human Services annual Administered appropriation relating to Child Support payments and special appropriations for 2013-14 included above.
9. Includes receipts from non-custodial parents through the Child Support Account and compensation recoveries in 2012-13 actuals.

Reader note: All figures are GST exclusive.

Table 1.1: Department of Human Services Resource Statement — Additional Estimates for 2013-14 as at Additional Estimates February 2014 *(continued)*

Third Party Payments on behalf of and receipts from other agencies

|  |  |  |
| --- | --- | --- |
|  | **Estimate as**  **at Budget**  **2013-14** | **Estimate at**  **Additional**  **Estimates**  **2013-14** |
|  | $'000 | $'000 |
| **Payments made on behalf of other agencies1,2** |  |  |
| (disclosed in the respective Agency Resource Statement) |  |  |
|  |  |  |
| **Department of Social Services** |  |  |
| Special Appropriation - *Social Security (Administration) Act 1999* | 81,058,347 | 82,169,070 |
| Special Appropriation - *A New Tax System (Family Assistance)*  *(Administration) Act 1999* | 21,362,101 | 21,300,955 |
| Special Appropriation - *Paid Parental Leave Act 2010* | 1,609,306 | 1,615,274 |
| Special Appropriation - *Student Assistance Act 1973* | 294,025 | 779,687 |
| Annual Appropriation - Ex Gratia and Act of Grace Payments | 3,775 | 3,775 |
| Annual Appropriation - Compensation and Debt Relief | 198 | 198 |
| Special Appropriation - *Aged Care Act 1997* (Total) | 9,853,374 | 9,937,391 |
| Special Appropriation - *National Health Act 1953* - Continence  Aids Payment | 76,864 | 67,676 |
| Total | 114,257,990 | 115,874,026 |
|  |  |  |
| **Department of Industry** |  |  |
| Annual Appropriation - Liquefied Petroleum Gas Vehicle Scheme | 21,818 | 21,818 |
| Total | 21,818 | 21,818 |
|  |  |  |
| **Attorney-General's Department** |  |  |
| Special Appropriation - *Social Security (Administration) Act 1999 -*  National Security and Criminal Justice | 8,000 | 8,000 |
| Special Appropriation - *Social Security (Administration) Act 1999* -  Disaster Recovery Allowance | - | 5,000 |
| Annual Appropriation - Ex Gratia assistance - New Zealand citizens | 1,000 | 1,000 |
| Annual Appropriation - Disaster Income Recovery Subsidy | 1,000 | 1,000 |
| Total | 10,000 | 15,000 |
|  |  |  |
| **Department of Infrastructure and Regional Development** |  |  |
| Annual Appropriation - Bass Strait Passenger Vehicle Equalisation  Scheme | 42,000 | 37,000 |
| Annual Appropriation - Tasmanian Freight Equalisation Scheme | 114,300 | 114,300 |
| Annual Appropriation - Tasmanian Wheat Freight Scheme | 1,050 | 1,050 |
| Total | 157,350 | 152,350 |
|  |  |  |
| **Department of Education** |  |  |
| Special Appropriation -*A New Tax System (Family Assistance)*  *(Administration) Act 1999* | 5,048,234 | 5,442,663 |
| Annual Appropriation - Child Care For Eligible Parents Undergoing  Training | 82,941 | 82,941 |
| Total | 5,131,175 | 5,525,604 |
|  |  |  |
| **Department of Agriculture** |  |  |
| Annual Appropriation - Transitional Farm Family Payment | 7,608 | 7,542 |
| Special Appropriation - *Farm Household Support Act 1992*- s57(3) | - | 50 |
| Total | 7,608 | 7,592 |

Table 1.1: Department of Human Services Resource Statement — Additional Estimates for 2013-14 as at Additional Estimates February 2014 *(continued)*

Third Party Payments on behalf of and receipts from other agencies *(continued)*

|  |  |  |
| --- | --- | --- |
|  | **Estimate as**  **at Budget**  **2013-14** | **Estimate at**  **Additional**  **Estimates**  **2013-14** |
|  | $'000 | $'000 |
| **Payments made on behalf of other agencies1 (continued)** |  |  |
|  |  |  |
| **Department of Veterans' Affairs** |  |  |
| Special Appropriation - *Veterans’ Entitlements Act 1986* & Related  Acts | 4,046,737 | 4,046,737 |
| Special Appropriation - *Military Rehabilitation and Compensation*  *Act 2004* | 16,587 | 21,465 |
| Special Appropriation - *Australian Participants in British Nuclear*  *Tests (Treatment) Act 2006* | 274 | 420 |
| Total | 4,063,598 | 4,068,622 |
| **Department of Health** |  |  |
| Special Appropriation - *Health Insurance Act 1973* - Medical Benefits | 18,838,215 | 19,009,267 |
| Special Appropriation - *Dental Benefits Act 2008* | 244,034 | 244,034 |
| Special Appropriation - *National Health Act 1953* - Pharmaceutical  Benefits | 9,882,989 | 9,253,606 |
| Special Appropriation - *National Health Act 1953* - Aids and  Appliances | 300,095 | 302,765 |
| Special Appropriation - *Private Health Insurance Act 2007* | 4,916,721 | 5,338,097 |
| Special Appropriation - *Medical Indemnity Agreement Act 2002* | 98,602 | 98,602 |
| Special Appropriation *- Midwife Professional Indemnity*  *(Commonwealth Contribution) Scheme Act 2010* | 1,391 | 1,391 |
| Special Account - Australian Childhood Immunisation Register | 9,388 | 9,388 |
| Total | 34,291,435 | 34,257,150 |
|  |  |  |
| **Australian Bureau of Statistics** |  |  |
| Annual Appropriation - Australian Health Survey | 5 | 1 |
| Total | 5 | 1 |
|  |  |  |
| **Total third party payments** | **157,940,979** | **159,922,163** |

Table 1.1: Department of Human Services Resource Statement — Additional Estimates for 2013-14 as at Additional Estimates February 2014 *(continued)*

Third Party Payments on behalf of and receipts from other agencies *(continued)*

|  |  |  |
| --- | --- | --- |
|  | **Estimate as**  **at Budget**  **2013-14** | **Estimate at**  **Additional**  **Estimates**  **2013-14** |
|  | $'000 | $'000 |
| **Receipts received from other agencies for the provision of services2** |  |  |
| (disclosed above within Departmental section 31) |  |  |
| Attorney-General's Department | 1,183 | 1,539 |
| Australian Electoral Commission | 4,058 | 4,058 |
| Australian Taxation Office | 997 | 1,120 |
| Department of Communications | 451 | 451 |
| Department of Employment3 | 155,150 | 134,010 |
| Department of Social Services | 6,660 | 3,895 |
| Department of Foreign Affairs and Trade | 5,458 | 6,349 |
| Department of Health4 | 15,876 | 21,096 |
| Department of Immigration and Border Protection | 291 | 291 |
| Department of Industry | 25 | - |
| Department of Veterans' Affairs | 35,339 | 31,084 |
| **Total s31 relevant agency receipts received for the provision of services** | **225,488** | **203,893** |

1. Third party payments reported in the Human Services 2013-14 Portfolio Budget Statements have been affected by the Administrative Arrangements Order (AAO) dated 12 December 2013 as summarised below:

* Payments made on behalf of the Department of Families, Housing, Community Services and Indigenous Affairs are now made on behalf of the Department of Social Services.
* Payments made on behalf of the Department of Industry, Innovation, Climate Change, Science, Research and Tertiary Education (DIICCSRTE) under the *Social Security (Administration) Act 1999* were transferred to the Department of Social Services. Payments made on behalf of DIICCSRTE in respect of the Liquefied Petroleum Gas Vehicle Scheme are now made on behalf of the Department of Industry.
* Payments made on behalf of the Department of Infrastructure and Transport are now made on behalf of the Department of Infrastructure and Regional Development.
* Payments made on behalf of the Department of Education, Employment and Workplace Relations(DEEWR) under the Special Appropriation *- A New Tax System (Family Assistance) (Administration) Act 1999* and Child Care Payments for Eligible Parents Undergoing Training are now made on behalf of the Department of Education. Payments previously made on behalf of DEEWR under the Special Appropriation - *Social Security (Administration) Act 1999;* Special Appropriation - *Student Assistance Act 1973;* and Annual Appropriation - Compensation and Debt Relief, are now made on behalf of the Department of Social Services.
* Payments made on behalf of the Department of Agriculture, Fisheries and Forestry are now made on behalf of the Department of Agriculture.
* Payments made on behalf of the Department of Health and Ageing for continence aids under the *National Health Act 1953* and Special Appropriation payments made under the *Aged Care Act 1997,* are now made on behalf of the Department of Social Services.

1. Agencies’ names have been restated to reflect the AAO dated 12 December 2013.
2. Comprises receipts related to the “services to help people with disabilities obtain employment” function, which will be transferred to the Department of Social Services consistent with the AAO dated 12 December 2013.The revised arrangement will be reflected in the next PB Statement.
3. Includes receipts related to the “aged care” function, which will be transferred to the Department of Social Services consistent with the AAO dated 12 December 2013.The revised arrangement will be reflected in the next PB Statement.

### 1.3 Agency Measures Table

Table 1.2 summarises new Government measures taken since the 2013-14 Budget. The table is split into revenue, expense and capital measures, with the affected programme identified.

Table 1.2: Agency 2013-14 Measures since Budget

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | Programme | 2013-14 | 2014-15 | 2015-16 | 2016-17 |
|  |  | $'000 | $'000 | $'000 | $'000 |
| **Expense measures1** |  |  |  |  |  |
| Call Centre - supplementation |  |  |  |  |  |
| Departmental expenses | 1.1 | - | 20,000 | 20,000 | 20,000 |
| **Attorney-General's Department** |  |  |  |  |  |
| Australian Victims of Terrorism Overseas  Payment |  |  |  |  |  |
| Departmental expenses | 1.1 | 2,776 | 274 | 162 | 13 |
| **Department of Employment** |  |  |  |  |  |
| Job Commitment Bonus - establishment |  |  |  |  |  |
| Departmental expenses | 1.1 | 1,200 | 3,971 | 2,010 | 2,546 |
| Relocation Assistance to Take up a Job  programme - establishment |  |  |  |  |  |
| Departmental expenses | 1.1 | 606 | 35 | 11 | 11 |
| **Department of the Environment** |  |  |  |  |  |
| Green Army - establishment |  |  |  |  |  |
| Departmental expenses | 1.1 | 4,389 | 38 | (1,013) | (1,555) |
|  |  |  |  |  |  |
| **Department of Health** |  |  |  |  |  |
| Medicare Benefits Schedule  - new and amended listings |  |  |  |  |  |
| Departmental expenses | 1.2 | (24) | (11) | 1 | 14 |
| Pharmaceutical Benefits Scheme |  |  |  |  |  |
| - new and amended listings 2 |  |  |  |  |  |
| Departmental expenses | 1.2 | 893 | 303 | 466 | 668 |
| **Medicare Benefits Schedule**  **- new and amended listings** |  |  |  |  |  |
| 2013-14 Humanitarian Programme |  |  |  |  |  |
| Departmental expenses | 1.1, 1.2 | (3,558) | (6,876) | (9,134) | (12,111) |
| Addressing the Backlog and Reintroducing  Temporary Protection Visas |  |  |  |  |  |
| Departmental expenses | 1.1 | 4,143 | - | - | - |
| **Department of Social Services** |  |  |  |  |  |
| Addressing the Backlog and Reintroducing  Temporary Protection Visas |  |  |  |  |  |
| Departmental expenses | 1.1 | - | 2,568 | 2,538 | 2,563 |

Prepared on a Government Financial Statistics (fiscal) basis.

Table 1.2: Agency 2013-14 Measures since Budget (*continued*)

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | Programme | 2013-14 | 2014-15 | 2015-16 | 2016-17 |
|  |  | $'000 | $'000 | $'000 | $'000 |
| **Expense measures1** |  |  |  |  |  |
| **Department of Social Services** |  |  |  |  |  |
| Improved operating environment for small  and medium enterprises3 |  |  |  |  |  |
| Departmental expenses | 1.1 | 4,507 | 996 | 791 | 798 |
| Living Longer. Living Better |  |  |  |  |  |
| - Homeless Supplement |  |  |  |  |  |
| Departmental expenses | 1.1 | 1,120 | - | - | - |
| - Improved consistency in leave  arrangements for residential care |  |  |  |  |  |
| Departmental expenses | 1.1 | 558 | - | - | - |
| Paid Parental Leave  - removing the mandatory obligation for  employers to administer payments |  |  |  |  |  |
| Departmental expenses | 1.1 | (1,345) | (204) | (246) | (254) |
| Repeal of the Minerals Resource Rent  Tax - cessation of certain social security  payments |  |  |  |  |  |
| Departmental expenses | 1.1 | 7,567 | (3,014) | (3,578) | (5,042) |
|  |  |  |  |  |  |
| **Department of the Treasury** |  |  |  |  |  |
| Improved operating environment for small  and medium enterprises3 |  |  |  |  |  |
| Departmental expenses | 1.1 | 2,651 | 907 | 515 | 649 |
| Reducing superannuation compliance  costs for small business |  |  |  |  |  |
| Departmental expenses | 1.1 | (1,182) | (6,099) | (6,210) | (6,186) |
| **Expense measures1** |  |  |  |  |  |
| **Cross Portfolio** |  |  |  |  |  |
| Efficiency Dividend - temporary increase  in the rate |  |  |  |  |  |
| Departmental expenses | 1.1, 1.2 | - | (38,339) | (82,562) | (128,750) |
| Public Service efficiencies4 |  |  |  |  |  |
| Departmental expenses | 1.1, 1.2 | (888) | (3,604) | (7,943) | (11,012) |
| Reforms to APS management and  efficient procurement of agency  software |  |  |  |  |  |
| Departmental expenses | 1.1, 1.2 | (5,992) | (8,874) | (13,215) | (11,012) |
| **Total expense measures** |  |  |  |  |  |
| Administered |  | - | - | - | - |
| Departmental |  | 17,421 | (37,929) | (97,407) | (148,660) |
| **Total** |  | **17,421** | **(37,929)** | **(97,407)** | **(148,660)** |

Prepared on a Government Financial Statistics (fiscal) basis.

Table 1.2: Agency 2013-14 Measures since Budget (*continued*)

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | Programme | 2013-14 | 2014-15 | 2015-16 | 2016-17 |
|  |  | $'000 | $'000 | $'000 | $'000 |
| **Capital measures1** |  |  |  |  |  |
|  |  |  |  |  |  |
| **Department of Employment** |  |  |  |  |  |
| Job Commitment Bonus - establishment |  |  |  |  |  |
| Departmental Capital | 1.1 | 361 | 2,896 | 833 | - |
| **Department of Social Services** |  |  |  |  |  |
| Improved operating environment for small  and medium enterprises3 |  |  |  |  |  |
| Departmental Capital | 1.1 | 3,188 | - | - | - |
| Paid Parental Leave  - removing the mandatory obligation for  employers to administer payments |  |  |  |  |  |
| Departmental Capital | 1.1 | (1,328) | - | - | - |
| Repeal of the Minerals Resource Rent  Tax - cessation of certain social security  payments |  |  |  |  |  |
| Departmental Capital | 1.1 | - | (282) | - | - |
| **Department of the Treasury** |  |  |  |  |  |
| Improved operating environment for small  and medium enterprises3 |  |  |  |  |  |
| Departmental Capital | 1.1 | 39 | - | - | - |
| **Cross Portfolio** |  |  |  |  |  |
| Efficiency Dividend - temporary increase  in the rate - Departmental Capital Budget |  |  |  |  |  |
| Departmental Capital | 1.1, 1.2 | - | (2,016) | (4,579) | (6,985) |
| **Total capital measures** |  |  |  |  |  |
| Administered |  | - | - | - | - |
| Departmental |  | 2,260 | 598 | (3,746) | (6,985) |
| **Total** |  | **2,260** | **598** | **(3,746)** | **(6,985)** |

Prepared on a Government Financial Statistics (fiscal) basis.

1. Measures are listed by lead portfolio agency where applicable.
2. Includes decisions made after Mid-Year Economic and Fiscal Outlook 2013-14.
3. Responsibility for this measure is shared between the Department of Social Services and the Department of the Treasury.
4. This is a measure announced in the 2013-14 Budget but not previously reported in a portfolio statement.

### 1.4 Additional Estimates and Variations

The following tables detail the changes to the resourcing for the Department of Human Services at Additional Estimates, by outcome. Table 1.3 details the Additional Estimates and variations resulting from new measures since the 2013-14 Budget in Appropriation Bills Nos. 3 and 4. Table 1.4 details Additional Estimates or variations through other factors, such as parameter adjustments.

Table 1.3: Additional Estimates and Variations to Outcomes from Measures since 2013-14 Budget

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | Programme | 2013-14 | 2014-15 | 2015-16 | 2016-17 |
|  | impacted | $'000 | $'000 | $'000 | $'000 |
| **Outcome 1** |  |  |  |  |  |
|  |  |  |  |  |  |
| **Increase in estimates (departmental)** |  |  |  |  |  |
| Call Centre - supplementation | 1.1 | - | 20,000 | 20,000 | 20,000 |
| Australian Victims of Terrorism Overseas  Payment | 1.1 | 2,776 | 274 | 162 | 13 |
| Job Commitment Bonus - establishment | 1.1 | 1,561 | 6,867 | 2,843 | 2,546 |
| Relocation Assistance to Take up a Job  programme - establishment | 1.1 | 606 | 35 | 11 | 11 |
| Green Army - establishment | 1.1 | 4,389 | 38 | (1,013) | (1,555) |
| Pharmaceutical Benefits Scheme  - new and amended listings | 1.2 | 893 | 303 | 466 | 668 |
| Living Longer. Living Better  - Homeless Supplement | 1.1 | 1,120 | - | - | - |
| - Improved consistency in leave  arrangements for residential care | 1.1 | 558 | - | - | - |
| Addressing the Backlog and Reintroducing  Temporary Protection Visas | 1.1 | 4,143 | - | - | - |
| Fraud Prevention and Compliance  - increase compliance of  customers with earned income | 1.1 | - | 2,568 | 2,538 | 2,563 |
| Improved operating environment for small  and medium enterprises | 1.1 | 10,385 | 1,903 | 1,306 | 1,447 |

Table 1.3: Additional Estimates and Variations to Outcomes from Measures since 2013-14 Budget (*continued*)

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | Programme | 2013-14 | 2014-15 | 2015-16 | 2016-17 |
|  | impacted | $'000 | $'000 | $'000 | $'000 |
| **Outcome 1** |  |  |  |  |  |
|  |  |  |  |  |  |
| **Decrease in estimates (departmental)** |  |  |  |  |  |
| Medicare Benefits Schedule  - new and amended listings | 1.2 | (24) | (11) | 1 | 14 |
| 2013-14 Humanitarian Programme | 1.1, 1.2 | (3,558) | (6,876) | (9,134) | (12,111) |
| Paid Parental Leave  - removing the mandatory obligation for employers to administer payments | 1.1 | (2,673) | (204) | (246) | (254) |
| Reducing superannuation compliance costs for small business | 1.1 | (1,182) | (6,099) | (6,210) | (6,186) |
| Efficiency Dividend - temporary increase in the rate | 1.1, 1.2 | - | (38,339) | (82,562) | (128,750) |
| Efficiency Dividend - temporary increase in the rate - Departmental Capital Budget | 1.1, 1.2 | - | (2,016) | (4,579) | (6,985) |
| Public Service efficiencies | 1.1, 1.2 | (888) | (3,604) | (7,943) | (11,012) |
| Reforms to APS management and efficient procurement of agency software | 1.1, 1.2 | (5,992) | (8,874) | (13,215) | (11,012) |
| Repeal of the Minerals Resource Rent Tax - cessation of certain social security payments | 1.1 | 7,567 | (3,296) | (3,578) | (5,042) |
|  |  |  |  |  |  |
| **Net impact on estimates** |  |  |  |  |  |
| **for Outcome 1 (departmental)** |  | **19,681** | **(37,331)** | **(101,153)** | **(155,645)** |

Table 1.4: Additional Estimates and Variations to Outcomes from Other Variations

|  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | Programme | 2013-14 | | 2014-15 | | 2015-16 | | 2016-17 | |
|  | impacted | $'000 | $'000 | | $'000 | | $'000 | |
| **Outcome 1** |  |  |  | |  | |  | |
| **Increase in estimates (administered)** |  |  |  | |  | |  | |
| Economic parameter update | 1.1 | 9 | 15 | | - | | - | |
| Other changes in programme specific parameters | 1.3 | 38 | 28 | | 22 | | 18 | |
|  |  |  |  | |  | |  | |
| **Net impact on estimates** |  |  |  | |  | |  | |
| **for Outcome 1 (administered)** |  | **47** | **43** | | **22** | | **18** | |
|  |  |  |  | |  | |  | |
| **Increase in estimates (departmental)** |  |  |  | |  | |  | |
| Top up funding for Call Centres | 1.1 | 4,147 | - | | - | | - | |
| Changes in workload volumes | 1.1 | 50,119 | 55,355 | | 9,739 | | 1,839 | |
| More convenient access to online government services | 1.1 | 220 | 220 | | 220 | | 220 | |
| Early Release of Superannuation  Benefit - adjustment to match  levy determination | 1.1 | 31 | - | | - | | - | |
| Funding adjustment to implement  Family payments reform – replacing the Baby Bonus |  |  |  | |  | |  | |
| Expense | 1.1 | 6,049 | 550 | | 502 | | 1,214 | |
| Capital | 1.1 | 2,019 | 126 | | 101 | | - | |
|  |  |  |  | |  | |  | |
| **Decrease in estimates (departmental)** |  |  |  | |  | |  | |
| Economic parameter update |  |  |  | |  | |  | |
| - Expenses | 1.1, 1.2 | - | (10,768) | | (17,184) | | (20,702) | |
| Economic parameter update |  |  |  | |  | |  | |
| - Departmental Capital Budget | 1.1, 1.2 | - | (586) | | (980) | | (1,156) | |
| **Net impact on estimates** |  |  |  | |  | |  | |
| **for Outcome 1 (departmental)** |  | **62,585** | **44,897** | | **(7,602)** | | **(18,585)** | |

### 1.5 Breakdown of Additional Estimates by Appropriation Bill

The following tables detail the Additional Estimates sought for the Department of Human Services through Appropriation Bills Nos. 3 and 4.

Table 1.5: Appropriation Bill (No. 3) 2013-14

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | 2012-13  Available | 2013-14  Budget | 2013-14  Revised | Additional  Estimates | Reduced  Estimates |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **ADMINISTERED ITEMS** |  |  |  |  |  |
| **Outcome 1** |  |  |  |  |  |
| Support individuals, families and communities to achieve greater self-sufficiency; through the delivery of policy advice and high quality accessible social, health and child support services and other payments; and support providers and businesses through convenient and efficient service delivery. | 10,273 | 16,958 | 17,005 | 47 | - |
| **Total** | **10,273** | **16,958** | **17,005** | **47** | **-** |
|  |  |  |  |  |  |
| **DEPARTMENTAL PROGRAMMES** |  |  |  |  |  |
| **Outcome 1** |  |  |  |  |  |
| Support individuals, families and communities to achieve greater self-sufficiency; through the delivery of policy advice and high quality accessible social, health and child support services and other payments; and support providers and businesses through convenient and efficient service delivery. | 4,039,132 | 4,008,936 | 4,086,923 | 90,976 | (12,989) |
| **Total** | **4,039,132** | **4,008,936** | **4,086,923** | **90,976** | **(12,989)** |
|  |  |  |  |  |  |
| **Total administered and** |  |  |  |  |  |
| **departmental** | **4,049,405** | **4,025,894** | **4,103,928** | **91,023** | **(12,989)** |

Table 1.6: Appropriation Bill (No. 4) 2013-14

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
|  | 2012-13  Available | 2013-14  Budget | 2013-14  Revised | Additional  Estimates | Reduced  Estimates | |
|  |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **Non-operating** |  |  |  |  |  |
| Equity injections | 46,245 | 39,161 | 43,440 | 5,607 | (1,328) |
| **Total non-operating** | **46,245** | **39,161** | **43,440** | **5,607** | **(1,328)** |
| **Department of Human Services** |  |  |  |  |  |
| **Total** | **46,245** | **39,161** | **43,440** | **5,607** | **(1,328)** |

## Section 2: Revisions to Outcomes and Planned Performance

### 2.1 Resources and Performance Information

There have been no changes to the Department of Human Services outcome since the publication of the 2013-14 Portfolio Budget Statements.

The department’s programme structure has been updated since the 2013-14 Budget to meet updated requirements from the Department of Finance. Details of the changes are provided below. Further details on the original programme structure can be found in the 2013-14 Portfolio Budget Statements.

Outcome 1

#### Outcome 1 Strategy

The department’s programme structure has been adjusted since the 2013-14 Budget. Services to the community is now divided into two separate programmes:

* Programme 1.1 – Services to the Community – Social Security and Welfare; and
* Programme 1.2 – Services to the Community – Health.

Changes to programme objectives, deliverables and key performance indicators are detailed under the relevant programme headings in this section.

Expenses in Section 2 have been restated based on the revised programme structure.

Figure 2: Transition Table

| **2013-14 Budget** | **Change** | **2013-14 Additional Estimates** |
| --- | --- | --- |
| **Programme 1.1**  Services to the Community | Split into two programmes – 1.1 and 1.2 | **Programme 1.1**  Services to the Community – Social Security and Welfare |
|  |  | **Programme 1.2**  Services to the Community – Health |
| **Programme 1.2**  Child Support | renumbered | **Programme 1.3**  Child Support |

Table 2.1 Budgeted Expenses and Resources for Outcome 1

|  |  |  |
| --- | --- | --- |
| **Outcome 1:** Support individuals, families and communities to achieve greater self-sufficiency; through the delivery of policy advice and high quality accessible social, health and child support services and other payments; and support providers and businesses through convenient and efficient service delivery. | 2012-13  Actual 3  expenses | 2013-14  Revised  estimated  expenses |
|  | $'000 | $'000 |
| **Programme 1.1: Services to the Community - Social Security and Welfare** |  |  |
| Administered expenses |  |  |
| Ordinary annual services (Appropriation Bill No. 1 & 3) | 10,196 | 14,827 |
| Special accounts | 11,964 | - |
| Expenses not requiring appropriation in the Budget year 1 | 942 | 234 |
| Departmental expenses |  |  |
| Departmental Appropriation 2 | 3,564,240 | 3,574,169 |
| Expenses not requiring appropriation in the Budget year 1 | 226,785 | 225,717 |
|  |  |  |
| **Total for Programme 1.1** | **3,814,127** | **3,814,947** |
|  |  |  |
| **Programme 1.2: Services to the Community - Health** |  |  |
| Departmental expenses |  |  |
| Departmental Appropriation 2 | 625,462 | 644,596 |
| Expenses not requiring appropriation in the Budget year 1 | 39,522 | 36,010 |
|  |  |  |
| **Total for Programme 1.2** | **664,984** | **680,606** |
|  |  |  |
| **Programme 1.3: Child Support** |  |  |
| Administered expenses |  |  |
| Ordinary annual services (Appropriation Bill No. 1 & 3) | 1,330 | 2,178 |
| Special appropriations | 69,119 | 72,157 |
| Special accounts | 1,259,097 | 1,354,617 |
| Expenses not requiring appropriation in the Budget year 1 | 170,613 | 135,118 |
| **Total for Programme 1.3** | **1,500,159** | **1,564,070** |
|  |  |  |
| **Outcome 1 Totals by appropriation type** |  |  |
| Administered Expenses |  |  |
| Ordinary annual services (Appropriation Bill No. 1 & 3) | 11,526 | 17,005 |
| Special appropriations | 69,119 | 72,157 |
| Special accounts | 1,271,061 | 1,354,617 |
| Expenses not requiring appropriation in the Budget year 1 | 171,555 | 135,352 |
| Departmental expenses |  |  |
| Departmental Appropriation 2 | 4,189,702 | 4,218,765 |
| Expenses not requiring appropriation in the Budget year 1 | 266,307 | 261,727 |
|  |  |  |
| **Total expenses for Outcome 1** | **5,979,270** | **6,059,623** |
|  |  |  |
|  | 2012-13 | 2013-14 |
| **Average Staffing Level (number)** | 31,795 | 30,895 |

1. Administered expenses not requiring appropriation in the Budget year include depreciation expense and net write down of assets. Departmental expenses not requiring appropriation in the Budget year comprise expenses such as unfunded depreciation expense, amortisation expense, resources consumed free of charge and operating results.
2. Departmental Appropriation combines expenses funded by ‘Ordinary annual services’ (‘Appropriation Act No. 1’, ‘Appropriation Bill No. 3’ and ‘Revenue from independent sources’ (s31)).
3. Actual 2012-13 expenses have been restated to reflect the new programme structure.

##### Programme 1.1 Services to the Community – Social Security and Welfare

##### 

##### Programme 1.1 Objective

Individuals, families and communities are supported to achieve greater self-sufficiency.

* Policy development and decision-making is supported by the provision of information and service delivery policy advice.
* Efficient and responsive service delivery.
* People have access to high quality social services and payments appropriate to their circumstances.
* Providers and businesses are supported by a service delivery system that facilitates payment transfers, referrals and other services.

Linked to:

Links to the outcomes and programmes of other agencies have been updated to reflect the impact of the Administrative Arrangements Order (AAO) dated 12 December 2013.

* Attorney-General’s Department: 1.2, 1.7
  + AUSTRAC: 1.1
  + CRIMTRAC: 1.1
  + Family Court and Federal Circuit Court: 1.1
  + Commonwealth Director of Public Prosecutions: 1.1
* Department of Agriculture: 1.1, 1.11
  + Australian Fisheries Management Authority: 1.1
* Department of Communications: 1.3
* Department of Defence:
  + Department of Veterans’ Affairs: 1.1, 1.2, 1.3, 1.4, 1.5, 2.1, 2.2, 2.3, 2.4, 2.5, 2.6
* Department of Education: 1.1, 1.2, 1.3, 3.7
* Department of Employment: 1.1
* Department of Social Services: 1.2, 1.3, 2.1, 3.1, 3.3, 3.4, 3.5, 4.1, 4.2, 5.2, 5.3, 5.4, 5.5, 8.4, 8.5, 8.6, 11.2, 11.3

##### Programme 1.1 Objective *(continued)*

Linked to *(continued)*:

* Department of the Prime Minister and Cabinet: 2.1
  + Torres Strait Regional Authority: 2.1
* Department of Finance:
  + Australian Electoral Commission: 1.1, 1.2, 1.3
* Department of Foreign Affairs and Trade: 2.1, 2.2
* Department of Immigration and Border Protection: 2.1, 4.1, 6.1
* Department of Infrastructure and Regional Development: 2.2
* Department of Industry: 1.1, 3.5
* Department of the Treasury:
  + Australian Bureau of Statistics: 1.1
  + Australian Taxation Office: 1.1, 1.16
  + Australian Securities and Investments Commission: 1.1

##### Programme 1.1 Expenses

Total programme expenses are forecast to decrease by $440.0 million over the estimates period. This is mainly due to the impact of cross portfolio savings measures and economic parameters.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | 2012-13 Actual 3 | 2013-14 Revised budget | 2014-15 Forward year 1 | 2015-16 Forward year 2 | 2016-17 Forward year 3 |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| Annual administered expenses: |  |  |  |  |  |
| Income Management BasicsCard | 2,617 | 5,006 | 3,000 | - | - |
| Future Workforce | 7,579 | 9,821 | 8,853 | - | - |
| Special account expenses | 11,964 | - | - | - | - |
| Administered expenses not requiring |  |  |  |  |  |
| appropriation in the Budget year 1 | 942 | 234 | 234 | 198 | 198 |
| Annual departmental expenses |  |  |  |  |  |
| funded by: |  |  |  |  |  |
| Ordinary annual services  (Appropriation Bills No. 1 & 3) | 3,336,657 | 3,370,626 | 3,232,737 | 3,006,147 | 2,962,391 |
| Revenues from other sources | 227,583 | 203,543 | 196,013 | 200,856 | 197,625 |
| Departmental expenses not requiring |  |  |  |  |  |
| appropriation in the Budget year 2 | 226,785 | 225,717 | 195,364 | 205,921 | 214,766 |
| **Total programme expenses** | **3,814,127** | **3,814,947** | **3,636,201** | **3,413,122** | **3,374,980** |

1. Administered expenses not requiring appropriation in the Budget year include depreciation expense and net write down of assets.
2. Departmental expenses not requiring appropriation in the Budget year comprise expenses such as unfunded depreciation expense, amortisation expense, resources consumed free of charge and operating results.
3. Actual 2012-13 expenses have been restated to reflect the new programme structure.

##### Programme 1.1 Deliverables

The department supports individuals, families and communities to achieve greater self‑sufficiency by providing access to payments and services on behalf of government. The department provides access through service centres (including one-stop-shop co-located offices) located across Australia; online services; call centres; and systems that support the delivery of services by providers and business.

The department also provides access to tailored services including:

* Translated information on payments and services, interpreter services and Multicultural Service Officers.
* Access points that deliver self-help facilities.
* Agents located in rural and remote communities and remote access service centres that deliver face-to-face services.
* Australian Government Mobile Offices which provide services in rural, remote and disaster-affected communities.
* Indigenous Service Officers who connect Indigenous Australians and communities with departmental services.
* Community Engagement Officers who deliver services to people who are homeless or at risk of homelessness.
* Referrals to support services and the provision of specialist services through the department’s health and allied health professionals which include psychologists, social workers, occupational therapists, registered nurses, physiotherapists, exercise physiologists and rehabilitation counsellors.
* The delivery of expert assessment, injury management, vocational rehabilitation and employment services to assist people who have a disability, injury or health condition to get and keep a job through CRS Australia.

The department also supports policy development through the provision of service delivery policy advice and the coordination and development of specific initiatives on behalf of government.

##### Programme 1.1 Key Performance Indicators (KPIs)

The department’s KPIs have been reordered to reflect the new programme structure. Individual KPIs have not changed since the publication of the 2013-14 Portfolio Budget Statements. KPIs that include department wide results are reported under this programme and will be reviewed in preparing the 2014-15 Portfolio Budget Statements.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Key Performance  Indicators | 2012-13  Actual 1 | 2013-14  Revised | 2014-15  Forward  year 1 | 2015-16  Forward  year 2 | 2016-17  Forward  year 3 |
|  |  |  |  |  |  |
| **Minister is satisfied with the quality, relevance and timeliness of ministerial briefing, correspondence and other departmental advice.** | Satisfied | Satisfied | Satisfied | Satisfied | Satisfied |
|  |  |  |  |  |  |
| **Achievement of customer satisfaction standards.** |  |  |  |  |  |
| National | 74% | ≥85% | ≥85% | ≥85% | ≥85% |
| Medicare | 87% |  |  |  |  |
| Child Support | 84% |  |  |  |  |
| Centrelink | 72% |  |  |  |  |
|  |  |  |  |  |  |
| **Achievement of payment quality**  **standards.** |  |  |  |  |  |
| Centrelink: Delivery of correct payments. | 98% | ≥95% | ≥95% | ≥95% | ≥95% |
|  |  |  |  |  |  |
| **Key initiatives delivered within timeframes and on budget and outcomes are achieved.** |  |  |  |  |  |
| Service Delivery Reform. | Achieved | Achieved | Achieved | Achieved | Achieved |
| Income Management Budget measures. | Achieved | Achieved | Achieved | Achieved | N/A |
| Fraud Prevention and Compliance Budget measures. | Achieved | Achieved | Achieved | Achieved | Achieved |
| Household Assistance Package. | Achieved | Achieved | Achieved | Achieved | Achieved |
|  |  |  |  |  |  |
| **Effective working arrangements with other government departments are in place which support the department's contribution to policy development through service delivery policy advice.** |  |  |  |  |  |
| Strategies in place to ensure reporting against MOU and Bilateral Management arrangements are effective. | Effective | Effective | Effective | Effective | Effective |
| Government stakeholder assessment of the portfolio’s agility, flexibility and responsiveness. | 3.3 | 3.8 | 4.0 | 4.0 | 4.0 |

##### Programme 1.1 Key Performance Indicators *(continued)*

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Key Performance  Indicators | 2012-13  Actual 1 | 2013-14  Revised | 2014-15  Forward  year 1 | 2015-16  Forward  year 2 | 2016-17  Forward  year 3 |
| **Support economic and social participation of Indigenous Australians through the timely delivery of appropriate departmental payments and services.** |  |  |  |  |  |
| Centrelink: Delivery of correct payments for Indigenous Australians. | 99% | ≥95% | ≥95% | ≥95% | ≥95% |
|  |  |  |  |  |  |
| **CRS Australia to maximise workforce participation rates for government at or above the market average for job seekers that remain in employment for 13 weeks.** | 75% | ≥70% | ≥70% | ≥70% | ≥70% |
|  |  |  |  |  |  |
| **Increase in the proportion of self-managed transactions and electronic interactions.** | Achieved | 1% increase on 2012-13 | 1% increase on 2013-14 | 1% increase on 2014-15 | 1% increase on 2015-16 |
|  |  |  |  |  |  |
| **Achievement of face-to-face, call and processing service level standards.** |  |  |  |  |  |
| Face-to-face: Average wait time. | 14 minutes 9 seconds | ≤15 minutes | ≤15 minutes | ≤15 minutes | ≤15 minutes |
| Telephony: Average speed of answer -  service users. | 10 minutes 2 seconds | ≤16 minutes | ≤16 minutes | ≤16 minutes | ≤16 minutes |
| Processing: Percentage of claims processed within standard - service users. | 97% | ≥82% | ≥82% | ≥82% | ≥82% |
|  |  |  |  |  |  |
| **Achievement of payment integrity standards.** |  |  |  |  |  |
| Centrelink: Debt under recovery. | 61% | ≥60% | ≥60% | ≥60% | ≥60% |

1. Refer to the Department of Human Services 2012-13 Annual Report for more detailed results.

##### Programme 1.2 Services to the Community – Health

##### Programme 1.2 Objective

The department supports individuals, families and communities to achieve greater   
self-sufficiency by providing access to health payments and services on behalf of government. The department provides access through service centres (including one-stop-shop co-located offices) located across Australia; online services; call centres; and systems that support the delivery of services by providers and business.

* Policy development and decision-making is supported by the provision of information and service delivery policy advice.
* Efficient and responsive service delivery.
* People have access to high quality health services and payments appropriate to their circumstances.

Providers and businesses are supported by a service delivery system that facilitates payment transfers, referrals and other services.Linked to:

##### Links to the outcomes and programmes of other agencies have been updated to reflect the impact of the Administrative Arrangements Order (AAO) dated 12 December 2013.

* Department of Health: 1.1, 1.5, 2.1, 2.2, 2.4, 3.1, 3.2, 5.2, 5.3, 7.1, 8.1, 9.1, 10.2, 11.1, 12.1, 13.1, 13.2
  + Australian Organ and Tissue Donation and Transplantation Authority: 1.1
  + Professional Services Review: 1.1

##### Programme 1.2 Expenses

Total programme expenses are forecast to decrease by $41.3 million over the estimates period. This is mainly due to the impact of cross portfolio savings measures and economic parameters.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | 2012-13 Actual 2 | 2013-14 Revised budget | 2014-15 Forward year 1 | 2015-16 Forward year 2 | 2016-17 Forward year 3 |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| Annual departmental expenses |  |  |  |  |  |
| funded by: |  |  |  |  |  |
| Ordinary annual services  (Appropriation Bills No. 1 & 3) | 571,716 | 588,175 | 559,071 | 546,644 | 565,249 |
| Revenues from other sources | 53,746 | 56,421 | 35,571 | 37,321 | 37,375 |
| Departmental expenses not requiring appropriation in the Budget year 1 | 39,522 | 36,010 | 30,264 | 33,190 | 36,666 |
| **Total programme expenses** | **664,984** | **680,606** | **624,906** | **617,155** | **639,290** |

1. Departmental expenses not requiring appropriation in the Budget year comprise expenses such as unfunded depreciation expense, amortisation expense, resources consumed free of charge and operating results.
2. Actual 2012-13 expenses have been restated to reflect the new programme structure..
3. Departmental expenses not requiring appropriation in the Budget year comprise expenses such as unfunded depreciation expense, amortisation expense, resources consumed free of charge and operating results.
4. Actual 2012-13 expenses have been restated to reflect the new programme structure.

##### Programme 1.2 Deliverables

The department pays benefits to health providers and other eligible customers which are accurate, appropriate and timely through convenient and efficient service delivery.

The department also supports policy development through the provision of service delivery policy advice and the coordination and development of specific initiatives on behalf of government.

##### Programme 1.2 Key Performance Indicators (KPIs)

The department’s KPIs have been reordered to reflect the new programme structure. Individual KPIs have not changed since the publication of the 2013-14 Portfolio Budget Statements.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Key Performance  Indicators | 2012-13  Actual 1 | 2013-14  Revised | 2014-15  Forward  year 1 | 2015-16  Forward  year 2 | 2016-17  Forward  year 3 |
|  |  |  |  |  |  |
| **Satisfaction with Medicare provider service delivery.** | 90% | ≥70% | ≥70% | ≥70% | ≥70% |
|  |  |  |  |  |  |
| **Achievement of payment quality**  **standards.** |  |  |  |  |  |
| Medicare: Delivery of accurate medical and pharmaceutical benefits and services. | 98% | ≥98% | ≥98% | ≥98% | ≥98% |
|  |  |  |  |  |  |
| **Achievement of call service level**  **standards.** |  |  |  |  |  |
|  |  |  |  |  |  |
| Telephony: Average speed of answer - providers. | 33 seconds | ≤30 seconds | ≤30 seconds | ≤30 seconds | ≤30 seconds |
|  |  |  |  |  |  |
| **Achievement of payment integrity**  **standards.** |  |  |  |  |  |
| Medicare: Completed audit and review cases. | 2,819 | 2,500 | 2,500 | 2,500 | 2,500 |

1. Refer to the Department of Human Services 2012-13 Annual Report for more detailed results.

##### Programme 1.3 Child Support

##### Programme 1.3 Objective

The Child Support programme was previously reported in the 2013-14 Portfolio Budget Statements as programme 1.2. There have been no changes to the Child Support programme objective since the publication of the 2013-14 Portfolio Budget Statements.

##### Linked to:

Department of Social Services: 1.2, 1.3.

##### Programme 1.3 Expenses

Total programme expenses increase by $121.5 million over the estimates period, mainly due to forecast increases in amounts of child support being transferred between parents through the Child Support Account.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | 2012-13  Actual | 2013-14  Revised  budget | 2014-15  Forward  year 1 | 2015-16  Forward  year 2 | 2016-17  Forward  year 3 |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| Annual administered expenses: |  |  |  |  |  |
| Child Support dishonoured cheques and other shortfalls | 1,330 | 2,178 | 2,222 | 2,271 | 2,323 |
| Special Appropriations: |  |  |  |  |  |
| *Child Support Act* 1 |  |  |  |  |  |
| - s77 - unremitted deductions | 69,119 | 72,107 | 73,566 | 75,176 | 76,894 |
| - s78 - unexplained remittances | - | 50 | 50 | 50 | 50 |
| Special Account Expenses: |  |  |  |  |  |
| Child Support Account | 1,259,097 | 1,354,617 | 1,363,833 | 1,393,816 | 1,425,825 |
| Administered expenses not requiring |  |  |  |  |  |
| appropriation in the Budget year 2 | 170,613 | 135,118 | 172,973 | 176,595 | 180,462 |
| **Total programme expenses** | **1,500,159** | **1,564,070** | **1,612,644** | **1,647,908** | **1,685,554** |

1. *Child Support (Registration and Collection) Act 1988*.
2. Expenses not requiring appropriation in the Budget year include net write-down of Child Support receivable.

##### Programme 1.3 Deliverables

The Child Support programme was previously reported in the 2013-14 Portfolio Budget Statements as programme 1.2. There have been no changes to the Child Support programme deliverables since the publication of the 2013-14 Portfolio Budget Statements.

##### Programme 1.3 Key Performance Indicators (KPIs)

The Child Support programme was previously reported in the 2013-14 Portfolio Budget Statements as programme 1.2. There have been no changes to the Child Support programme KPIs since the publication of the 2013-14 Portfolio Budget Statements.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Key Performance  Indicators | 2012-13  Actual | 2013-14  Revised | 2014-15  Forward  year 1 | 2015-16  Forward  year 2 | 2016-17  Forward  year 3 |
| Total amount of child support transferred between parents. | $3.4 billion | $3.2 billion | $3.2 billion | $3.2 billion | $3.2 billion |
| Child support collection rate (Child Support collect only). | 93% | ≥91.7% | ≥91.7% | ≥91.7% | ≥91.7% |
| Percentage of private collect cases to total active cases (Child Support collect and private collect cases). | 54% | ≥52% | ≥52% | ≥52% | ≥52% |
| Percentage of domestic active paying parents without debt. | 77% | ≥73.5% | ≥73.5% | ≥73.5% | ≥73.5% |

## Section 3: Explanatory Tables and Budgeted Financial Statements

### 3.1 Explanatory Tables

#### Estimates of Special Account Flows

Special accounts provide a means to set aside and record amounts used for specified purposes. Table 3.1.1 shows the expected additions (receipts) and reductions (payments) for each account used by the department. The corresponding table in the 2013-14 Portfolio Budget Statements is Table 3.1.2.

Table 3.1.1: Estimates of Special Account Flows and Balances

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
|  |  | Opening  balance | Receipts | Payments | Adjustments | Closing  balance |
|  |  | **2013-14** | **2013-14** | **2013-14** | **2013-14** | **2013-14** |
|  |  | *2012-13* | *2012-13* | *2012-13* | *2012-13* | *2012-13* |
|  | Outcome | $'000 | $'000 | $'000 | $'000 | $'000 |
| Child Support Account 1 (A) | 1 | 57,072 | 1,448,745 | (1,448,745) | - | 57,072 |
|  |  | *58,838* | *1,320,482* | *(1,322,248)* | *-* | *57,072* |
|  |  |  |  |  |  |  |
| Recovery of Compensation  for Health Care & Other  Services Special Account 2 (A) | 1 | 93,296 | 295,102 | (272,057) | - | 116,341 |
|  |  | *75,029* | *296,523* | *(278,256)* | *-* | *93,296* |
|  |  |  |  |  |  |  |
| Superannuation Clearing | 1 | 13,617 | 1,041,043 | (1,032,332) | - | 22,328 |
| House Special Account 3 (A) |  | *8,948* | *665,926* | *(661,257)* | *-* | *13,617* |
|  |  |  |  |  |  |  |
| Services for Other Entities  and Trust Moneys –  Department of Human  Services Special Account 4  (A) & (D) | 1 | - | - | - | - | - |
|  |  | *-* | *-* | *-* | *-* | *-* |
|  |  |  |  |  |  |  |
| **Total special accounts**  **2013-14 Budget Estimate** |  | **163,985** | **2,784,890** | **(2,753,134)** | **-** | **195,741** |
|  |  |  |  |  |  |  |
| *Total special accounts* |  |  |  |  |  |  |
| *2012-13 Actual* |  | *142,815* | *2,282,931* | *(2,261,761)* | *-* | *163,985* |

(A) = Administered

(D) = Departmental

1. Child Support Account - s73 *Child Support (Registration and Collection) Act 1988* Purpose: For the receipt of maintenance payments and the making of regular and timely payments to custodial parents
2. Recovery of Compensation for Health Care and Other Services Special Account - s20 FMA ActDetermination 2005/24 Purpose: To credit monies for the purpose of recovery of compensation following a judgement or settlement under the *Health and Other Services (Compensation) Act 1995* and;

(a) to pay the claimant, or the claimant’s authorised representative, amounts credited to the Special Account; and

(b) to reduce the balance of the special account (and, therefore, the available appropriation for the special account) without making a real or notional payment; and

(c) to repay amounts where an Act or other law requires or permits the repayment of an amount received

Table 3 1 1: Estimates of Special Account Flows and Balances (*Continued*)

1. Superannuation Clearing House Special Account - s20 FMA ActDetermination 2010/05 Purpose: To receive amounts for the purpose of the Superannuation Clearing House and:

(a) make payments to superannuation funds on behalf of small business employers in performance of the functions of the Superannuation Clearing House;

(b) repay to the original payer, amounts credited to the special account, including the residual after any necessary payments are made for the purpose mentioned in paragraph (a);

(c) reduce the balance of the special account (and, therefore the available appropriation for the special account) without making a real or notional payment; and

(d) repay amounts where an Act or other law requires or permits the repayment of an amount received

1. Services for Other Entities and Trust Moneys - Department of Human Services Special Account - s20 FMA ActDetermination 2011/13 Purpose: To credit and debit monies for the purpose of:
2. disbursing amounts held on trust or otherwise for the benefit of a person other than the Commonwealth;
3. disbursing amounts in connection with services performed on behalf of other governments and bodies that are not FMA Act agencies;
4. repaying amounts where an Act or other law requires or permits the repayment of an amount received; and
5. reducing the balance of the special account (and, therefore, the available appropriation for the Account) without making a real or notional payment

### 3 2 Budgeted Financial Statements

#### 3 2 1 Analysis of Budgeted Financial Statements

**Departmental comprehensive income statement (Table 3 2 1)**

Since the 2013-14 Budget, revenue from government in 2013-14 has increased by $78 0 million, mainly due to new expense measures of $17 4 million (refer Table 1 2), plus other expense variations of $60 6 million (refer Table 1 4) Over the estimates period, revenue from government decreases by $431 2 million

Estimates of own-source income have decreased by $24 9 million since the 2013-14 Budget reflecting changes in revenue from service agreements with other agencies including the Departments of Employment; Social Services; Health; and Veterans’ Affairs The decrease of $24 8 million in own source income over the estimates period reflects changes in services to be delivered over that period

Expenses in 2013-14 have increased by $82 5 million since the 2013-14 Budget, consistent with increased estimated revenue combined with revised estimates for depreciation and amortisation expenses

**Departmental balance sheet (Table 3 2 2)**

The budgeted net asset position at 30 June 2014 has increased by $73 4 million since the 2013-14 Budget to $473 6 million The revised estimates take into account the flow on effect of the 30 June 2013 audited financial accounts

**Departmental statement of changes in equity (Table 3 2 3)**

Total equity has increased by $73 4 million since the 2013-14 Budget estimate mainly due to differences between the 2012-13 estimated actual for equity items at the 2013-14 Budgetand the actual2012-13 balances as at 30 June 2013

**Departmental cash flow (Table 3 2 4)**

Since the 2013-14 Budget, cash flows have been affected by new measures, changes in expenses and changes in own-source revenue Estimated cash held at 30 June 2014 has increased by $3 0 million since the 2013-14 Budget, to $27 6 million

**Departmental Capital Budget Statement (Table 3 2 5)**

Since the 2013-14 Budget total new capital appropriations have increased by $4 3 million, as a result of equity injections for new measures and other variations (refer Tables 1 2 and 1 4 ) The Departmental Capital Budgetfor asset replacement remains relatively stable over the forward years

**Statement of departmental asset movements (Table 3 2 6)**

The net book value of land, buildings, property, plant and equipment and intangible assets has increased by $44 5 million since the 2013-14 Budget This is mainly due to the 2012-13 actual balances being $46 2 million higher than estimated The $79 4 million decrease between opening and closing net book value for 2013-14 is due to depreciation expenses and asset impairments exceeding total asset additions

#### Schedule of administered activity

**Administered income and expenses (Table 3 2 7)**

Since the 2013-14 Budget administered revenue and expenses have increased by about $94 million in 2013-14 mainly reflecting a change in accounting treatment for Child Support penalty remissions Previously, Child Support penalty debt remittances were recorded as an offset against revenue Going forward, these remittances will be recognised as expenses This has resulted in an increase to both the administered revenue and expense estimates

**Administered assets and liabilities (Table 3 2 8)**

Since the 2013-14 Budget, the estimated closing asset balances have increased mainly due to higher Child Support receivables resulting from lower write-offs of past debts This has led to a consequential increase in Other Provisions for Child Support accrued expenses, which is estimated, based on the level of Child Support receivables

#### 3 2 2 Budgeted Financial Statements

##### Departmental Financial Statements

Table 3 2 1: Budgeted Departmental Comprehensive Income Statement (Showing Net Cost of Services) for the period ended 30 June

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | Actual  2012-13 | Revised  budget  2013-14 | Forward  estimate  2014-15 | Forward  estimate  2015-16 | Forward  estimate  2016-17 |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **EXPENSES** |  |  |  |  |  |
| Employee benefits | 2,885,372 | 2,843,929 | 2,727,586 | 2,568,783 | 2,549,757 |
| Supplier expenses | 1,295,709 | 1,359,339 | 1,275,450 | 1,202,742 | 1,194,532 |
| Depreciation and amortisation | 260,334 | 266,955 | 230,243 | 242,898 | 254,097 |
| Write-down and impairment of assets | 7,002 | 3,896 | 7,322 | 7,322 | 7,322 |
| Losses from asset sales | 1,204 | - | 1,918 | 1,918 | 1,918 |
| Finance costs | 1,352 | 894 | 725 | 564 | 514 |
| Other expenses | 5,036 | 5,479 | 5,776 | 5,852 | 5,932 |
| **Total expenses** | **4,456,009** | **4,480,492** | **4,249,020** | **4,030,079** | **4,014,072** |
| **LESS:** |  |  |  |  |  |
| **OWN-SOURCE INCOME** |  |  |  |  |  |
| **Own-source revenue** |  |  |  |  |  |
|  |  |  |  |  |  |
| Sale of goods and rendering of services | 280,738 | 259,185 | 231,136 | 237,948 | 234,900 |
| Rental income | 591 | 679 | 348 | 129 | - |
| Other revenue | - | 100 | 100 | 100 | 100 |
| **Total own-source revenue** | **281,329** | **259,964** | **231,584** | **238,177** | **235,000** |
| **Gains** |  |  |  |  |  |
| Net Foreign Exchange Gains | 2 | - | - | - | - |
| Other gains | 2,701 | 2,743 | 2,779 | 2,817 | 2,859 |
| **Total gains** | **2,703** | **2,743** | **2,779** | **2,817** | **2,859** |
| **Total own-source income** | **284,032** | **262,707** | **234,363** | **240,994** | **237,859** |
| **Net cost of (contribution by)** |  |  |  |  |  |
| **services** | **4,171,977** | **4,217,785** | **4,014,657** | **3,789,085** | **3,776,213** |
| Revenue from Government | 3,908,373 | 3,958,801 | 3,791,808 | 3,552,791 | 3,527,640 |
| **Surplus (Deficit) before income tax** | **(263,604)** | **(258,984)** | **(222,849)** | **(236,294)** | **(248,573)** |
| Income tax expense | 315 | **-** | **-** | **-** | **-** |
| **Surplus (Deficit) after income tax** | **(263,919)** | **(258,984)** | **(222,849)** | **(236,294)** | **(248,573)** |
| **OTHER COMPREHENSIVE INCOME** |  |  |  |  |  |
| **Items not subject to subsequent reclassification to profit or loss** |  |  |  |  |  |
| Changes in asset revaluation surplus | 22,809 | **19,219** | - | - | - |
| **Total other comprehensive income after income tax** | 22,809 | 19,219 | - | - | - |
| **Total comprehensive income (loss)** | **(241,110)** | **(239,765)** | **(222,849)** | **(236,294)** | **(248,573)** |

Prepared on Australian Accounting Standards basis

Table 3 2 1: Budgeted Departmental Comprehensive Income Statement (Showing Net Cost of Services) for the period ended 30 June (*Continued*)

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Note: Impact of Net Cash Appropriation Arrangements** | | | | | |
|  | 2012-13 | 2013-14 | 2014-15 | 2015-16 | 2016-17 |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **Total Comprehensive Income**  **(loss) excluding depreciation/**  **amortisation expenses**  **previously funded through**  **revenue appropriations1** | **15,463** | **19,219** | **-** | **-** | **-** |
| less depreciation/amortisation expenses  previously funded through revenue  appropriations2 | 256,573 | 258,984 | 222,849 | 236,294 | 248,573 |
| **Total comprehensive Income**  **(loss) - as per the Statement of**  **Comprehensive Income** | **(241,110)** | **(239,765)** | **(222,849)** | **(236,294)** | **(248,573)** |

Prepared on Australian Accounting Standards basis

1. This item takes into account the changes in asset revaluation surplus, as noted in the Comprehensive Income Statement above
2. From 2010-11, the government introduced net cash appropriation arrangements where Appropriation Act No 1 or Act No 3 revenue appropriations for the depreciation/amortisation expenses of FMA Act agencies were replaced with a separate capital budget (the Departmental Capital Budget, or DCB) provided through Appropriation Act No 1 or Act No 3 equity appropriations For information regarding DCBs, please refer to Table 3 2 5 Departmental Capital Budget Statement

Table 3 2 2: Budgeted Departmental Balance Sheet (as at 30 June)

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | Actual  2012-13 | Revised  budget  2013-14 | Forward  estimate  2014-15 | Forward  estimate  2015-16 | Forward  estimate  2016-17 |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **ASSETS** |  |  |  |  |  |
| **Financial assets** |  |  |  |  |  |
| Cash and cash equivalents | 45,614 | 27,642 | 27,642 | 27,642 | 27,642 |
| Trade and other receivables | 772,400 | 791,472 | 693,691 | 600,069 | 610,258 |
| Other financial assets | 82 | 82 | 73 | 74 | 73 |
| ***Total financial assets*** | **818,096** | **819,196** | **721,406** | **627,785** | **637,973** |
|  |  |  |  |  |  |
| **Non-financial assets** |  |  |  |  |  |
| Land and buildings | 363,060 | 311,986 | 299,901 | 282,923 | 269,564 |
| Property, plant and equipment | 175,284 | 152,913 | 155,101 | 157,347 | 151,162 |
| Intangibles | 416,896 | 410,905 | 394,754 | 364,122 | 320,475 |
| Other non-financial assets | 81,155 | 80,485 | 80,913 | 78,365 | 79,199 |
| ***Total non-financial assets*** | **1,036,395** | **956,289** | **930,669** | **882,757** | **820,400** |
| **Total assets** | **1,854,491** | **1,775,485** | **1,652,075** | **1,510,542** | **1,458,373** |
|  |  |  |  |  |  |
| **LIABILITIES** |  |  |  |  |  |
|  |  |  |  |  |  |
| **Payables** |  |  |  |  |  |
| Suppliers | 274,926 | 296,310 | 269,373 | 242,093 | 234,341 |
| Other payables | 100,121 | 124,945 | 98,328 | 27,193 | 33,235 |
| ***Total payables*** | **375,047** | **421,255** | **367,701** | **269,286** | **267,576** |
|  |  |  |  |  |  |
| **Provisions** |  |  |  |  |  |
| Employee provisions | 885,128 | 849,211 | 805,104 | 798,408 | 803,278 |
| Other | 31,918 | 31,428 | 21,995 | 21,995 | 21,995 |
| ***Total provisions*** | **917,046** | **880,639** | **827,099** | **820,403** | **825,273** |
|  |  |  |  |  |  |
| **Total liabilities** | **1,292,093** | **1,301,894** | **1,194,800** | **1,089,689** | **1,092,849** |
|  |  |  |  |  |  |
| **Net assets** | **562,398** | **473,591** | **457,275** | **420,853** | **365,524** |
| **EQUITY\*** |  |  |  |  |  |
| **Parent entity interest** |  |  |  |  |  |
| Contributed equity | 1,087,599 | 1,238,557 | 1,445,090 | 1,644,962 | 1,838,206 |
| Reserves | 57,098 | 76,317 | 76,317 | 76,317 | 76,317 |
| Retained surplus  (accumulated deficit) | (582,299) | (841,283) | (1,064,132) | (1,300,426) | (1,548,999) |
| ***Total parent entity interest*** | **562,398** | **473,591** | **457,275** | **420,853** | **365,524** |
|  |  |  |  |  |  |
| **Total Equity** | **562,398** | **473,591** | **457,275** | **420,853** | **365,524** |

Prepared on Australian Accounting Standards basis

\* ‘Equity’ is the residual interest in assets after deduction of liabilities

Table 3 2 3: Departmental Statement of Changes in Equity — Summary of Movement (Budget Year 2013-14)

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | Retained  earnings | Asset  revaluation  reserve | Contributed  equity/  capital | Total  equity |
|  | $'000 | $'000 | $'000 | $'000 |
| **Opening balance as at 1 July 2013** |  |  |  |  |
| Balance carried forward from |  |  |  |  |
| previous period | **(582,299)** | **57,098** | **1,087,599** | **562,398** |
|  |  |  |  |  |
| **Comprehensive income** |  |  |  |  |
| Net asset revaluation – non-financial assets | - | 19,219 | - | 19,219 |
| Surplus (deficit) for the period | (258,984) |  |  | (258,984) |
| ***Total comprehensive income*** | **(258,984)** | **19,219** | **-** | **(239,765)** |
|  |  |  |  |  |
| of which: |  |  |  |  |
| Attributable to the Australian Government | (258,984) | 19,219 | - | (239,765) |
| **Transactions with owners** |  |  |  |  |
| ***Distribution to owners*** |  |  |  |  |
| Returns of capital |  |  |  |  |
| Distribution of equity | - | - | (7,232) | (7,232) |
| ***Contributions by owners*** |  |  |  |  |
| Equity Injection - Appropriation | - | - | 42,985 | 42,985 |
| Departmental Capital Budget (DCB) | - | - | 115,205 | 115,205 |
| ***Sub-total transactions with owners*** | **-** | **-** | **150,958** | **150,958** |
|  |  |  |  |  |
|  |  |  |  |  |
| **Closing balance** | **(841,283)** | **76,317** | **1,238,557** | **473,591** |

Prepared on Australian Accounting Standards basis

Table 3 2 4: Budgeted Departmental Statement of Cash Flows (for the period ended 30 June)

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | Actual  2012-13 | Revised  budget  2013-14 | Forward  estimate  2014-15 | Forward  estimate  2015-16 | Forward  estimate  2016-17 |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **OPERATING ACTIVITIES** |  |  |  |  |  |
| **Cash received** |  |  |  |  |  |
| Appropriations | 3,953,354 | 3,931,209 | 3,887,059 | 3,646,735 | 3,517,198 |
| Sale of goods and rendering of  services | 363,462 | 279,283 | 250,680 | 254,692 | 252,121 |
| Section 31 receipts redrawn from  OPA | 331,497 | 279,384 | 250,780 | 254,792 | 252,221 |
| Net GST received | 130,233 | 116,850 | 123,626 | 114,788 | 112,868 |
| Other | - | 100 | 100 | 100 | 100 |
| ***Total cash received*** | **4,778,546** | **4,606,826** | **4,512,245** | **4,271,107** | **4,134,508** |
| **Cash used** |  |  |  |  |  |
| Employees | 2,847,966 | 2,858,958 | 2,792,057 | 2,643,593 | 2,536,345 |
| Suppliers | 1,472,963 | 1,468,094 | 1,457,939 | 1,360,640 | 1,333,784 |
| Section 31 receipts transferred to  OPA | 347,411 | 279,383 | 250,780 | 254,792 | 252,221 |
| Other | 1,385 | 5,453 | 5,163 | 5,776 | 5,852 |
| ***Total cash used*** | **4,669,725** | **4,611,888** | **4,505,939** | **4,264,801** | **4,128,202** |
| **Net cash from (used by)** |  |  |  |  |  |
| **operating activities** | **108,821** | **(5,062)** | **6,306** | **6,306** | **6,306** |
| **INVESTING ACTIVITIES** |  |  |  |  |  |
| **Cash received** |  |  |  |  |  |
| Proceeds from sales of property, |  |  |  |  |  |
| plant, equipment | 2,929 | - | - | - | - |
| ***Total cash received*** | **2,929** | **-** | **-** | **-** | **-** |
| **Cash used** |  |  |  |  |  |
| Purchase of property, plant, |  |  |  |  |  |
| equipment and intangibles | 275,787 | 171,600 | 212,839 | 206,178 | 199,550 |
| ***Total cash used*** | **275,787** | **171,600** | **212,839** | **206,178** | **199,550** |
| **Net cash from (used by)** |  |  |  |  |  |
| **investing activities** | **(272,858)** | **(171,600)** | **(212,839)** | **(206,178)** | **(199,550)** |
| **FINANCING ACTIVITIES** |  |  |  |  |  |
| **Cash received** |  |  |  |  |  |
| Contributed equity | 185,586 | 158,690 | 206,533 | 199,872 | 193,244 |
| ***Total cash received*** | **185,586** | **158,690** | **206,533** | **199,872** | **193,244** |
| **Cash used** |  |  |  |  |  |
| Finance leases | - | - | - | - | - |
| ***Total cash used*** | **-** | **-** | **-** | **-** | **-** |
| **Net cash from (used by)** |  |  |  |  |  |
| **financing activities** | **185,586** | **158,690** | **206,533** | **199,872** | **193,244** |
| **Net increase (decrease)**  **in cash held** | **21,549** | **(17,972)** | **-** | **-** | **-** |
| Cash and cash equivalents at the  beginning of the reporting period | 24,065 | 45,614 | 27,642 | 27,642 | 27,642 |
| **Cash and cash equivalents at the**  **end of the reporting period** | **45,614** | **27,642** | **27,642** | **27,642** | **27,642** |

Prepared on Australian Accounting Standards basis

Table 3 2 5: Capital Budget Statement — Departmental (for the period ended 30 June)

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | Actual  2012-13 | Revised  budget  2013-14 | Forward  estimate  2014-15 | Forward  estimate  2015-16 | Forward  estimate  2016-17 |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **NEW CAPITAL APPROPRIATIONS** |  |  |  |  |  |
| Capital budget - Act No. 1 (DCB) | 131,826 | 115,205 | 196,800 | 197,236 | 192,209 |
| Equity injections - Act No. 2 | 46,245 | 43,440 | 9,733 | 2,636 | 1,035 |
| **Total new capital appropriations** | **178,071** | **158,645** | **206,533** | **199,872** | **193,244** |
|  |  |  |  |  |  |
| **Provided for:** |  |  |  |  |  |
| Purchase of non-financial assets | 175,573 | 158,190 | 206,533 | 199,872 | 193,244 |
| Other Items | 2,498 | 455 | - | - | - |
| **Total Items** | **178,071** | **158,645** | **206,533** | **199,872** | **193,244** |
|  |  |  |  |  |  |
| **PURCHASE OF NON-FINANCIAL** |  |  |  |  |  |
| **ASSETS** |  |  |  |  |  |
| Funded by capital appropriations 1 | 44,936 | 42,985 | 9,733 | 2,636 | 1,035 |
| Funded by capital appropriation - DCB 2 | 136,826 | 115,705 | 196,800 | 197,236 | 192,209 |
| Funded internally from |  |  |  |  |  |
| departmental resources 3 | 31,881 | 12,910 | 6,306 | 6,306 | 6,306 |
| **TOTAL AMOUNT SPENT** | **213,643** | **171,600** | **212,839** | **206,178** | **199,550** |
|  |  |  |  |  |  |
| **RECONCILIATION OF CASH** |  |  |  |  |  |
| **USED TO ACQUIRE ASSETS** |  |  |  |  |  |
| **TO ASSET MOVEMENT TABLE** |  |  |  |  |  |
| Total purchases | 213,643 | 171,600 | 212,839 | 206,178 | 199,550 |
| plus reduction in payables | 62,144 | - | - | - | - |
| **Total cash used to**  **acquire assets** | **275,787** | **171,600** | **212,839** | **206,178** | **199,550** |

Consistent with information contained in the Statement of Asset Movements and the Budgeted Statement of Cash Flows

1. Includes both current and prior year Act 2 and Bill 4 appropriations
2. Excludes annual finance lease costs Includes purchases from current and previous years' Departmental Capital Budgets (DCBs)
3. Includes funding from s31 relevant agency receipts

Table 3 2 6: Statement of Asset Movements (Budget Year 2013-14)

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | Land | Buildings | Other property,  plant and  equipment | Intangibles | Total |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
|  |  |  |  |  |  |
| **As at 1 July 2013** |  |  |  |  |  |
| Gross book value | 5,225 | 390,466 | 250,899 | 694,683 | 1,341,273 |
| Accumulated depreciation/amortisation |  |  |  |  |  |
| and impairment | - | (32,631) | (75,615) | (277,787) | (386,033) |
| **Opening net book balance** | **5,225** | **357,835** | **175,284** | **416,896** | **955,240** |
| **CAPITAL ASSET ADDITIONS** |  |  |  |  |  |
| **Estimated expenditure on** |  |  |  |  |  |
| **new or replacement assets** |  |  |  |  |  |
| By purchase - appropriation equity 1 | - | 57 | 4,130 | 38,798 | 42,985 |
| By purchase - appropriation ordinary |  |  |  |  |  |
| annual services 2 | - | 31,000 | 33,326 | 51,379 | 115,705 |
| By purchase - other | - | 3,475 | 1,773 | 7,662 | 12,910 |
| **Total additions** | **-** | **34,532** | **39,229** | **97,839** | **171,600** |
| **Other movements** |  |  |  |  |  |
| Depreciation/amortisation expense | - | (106,447) | (56,678) | (103,830) | (266,955) |
| Other | - | 20,841 | (4,922) | - | 15,919 |
| **Total other movements** | **-** | **(85,606)** | **(61,600)** | **(103,830)** | **(251,036)** |
| **As at 30 June 2014** |  |  |  |  |  |
| Gross book value | 5,225 | 445,839 | 285,206 | 792,522 | 1,528,792 |
| Accumulated depreciation/amortisation |  |  |  |  |  |
| and impairment | - | (139,078) | (132,293) | (381,617) | (652,988) |
| **Closing net book balance** | **5,225** | **306,761** | **152,913** | **410,905** | **875,804** |

Prepared on Australian Accounting Standards basis

* + - 1. "Appropriation equity" refers to equity injections provided through *Appropriation Act (No 2) 2013-14* and Appropriation Bill (No 4) 2013‑14
      2. "Appropriation ordinary annual services" refers to funding provided through *Appropriation Act (No 1)* *2013-14* and Appropriation Bill (No 3) 2013-14 for DCBs

#### Schedule of Administered Activity

Table 3 2 7: Schedule of Budgeted Income and Expenses Administered on Behalf of Government (for the period ended 30 June)

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | Actual  2012-13 | Revised  budget  2013-14 | Forward  estimate  2014-15 | Forward  estimate  2015-16 | Forward  estimate  2016-17 |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **EXPENSES ADMINISTERED ON** |  |  |  |  |  |
| **BEHALF OF GOVERNMENT** |  |  |  |  |  |
| Supplier expenses | 2,617 | 5,006 | 3,000 | - | - |
| Grants | 7,579 | 9,821 | 8,853 | - | - |
| Depreciation and amortisation | 35 | 36 | 36 | - | - |
| Write-down and impairment of assets | 170,674 | 135,316 | 173,171 | 176,793 | 180,660 |
| Other expenses 1 | 1,342,356 | 1,428,952 | 1,439,671 | 1,471,313 | 1,505,092 |
| **Total expenses administered** |  |  |  |  |  |
| **on behalf of Government** | **1,523,261** | **1,579,131** | **1,624,731** | **1,648,106** | **1,685,752** |
|  |  |  |  |  |  |
| **LESS:** |  |  |  |  |  |
| **OWN-SOURCE INCOME** |  |  |  |  |  |
| **Own-source revenue** |  |  |  |  |  |
| **Non-taxation revenue** |  |  |  |  |  |
| Compensation recoveries | 11,964 | - | - | - | - |
| Fees and fines | 125,359 | 126,548 | 146,524 | 149,712 | 153,115 |
| Dividends | 1,736 | 2,289 | 2,646 | 3,066 | 3,066 |
| Competitive Neutrality revenue | 6,224 | 5,124 | 5,552 | 5,995 | 6,144 |
| Other revenue 2 | 1,384,102 | 1,446,747 | 1,476,008 | 1,508,285 | 1,542,743 |
| ***Total non-taxation revenue*** | **1,529,385** | **1,580,708** | **1,630,730** | **1,667,058** | **1,705,068** |
| **Total own-source revenue** |  |  |  |  |  |
| **administered on behalf of** |  |  |  |  |  |
| **Government** | **1,529,385** | **1,580,708** | **1,630,730** | **1,667,058** | **1,705,068** |
|  |  |  |  |  |  |
| **Total own-source income** |  |  |  |  |  |
| **administered on behalf of** |  |  |  |  |  |
| **Government** | **1,529,385** | **1,580,708** | **1,630,730** | **1,667,058** | **1,705,068** |
|  |  |  |  |  |  |
| **Net Cost of (contribution by)** |  |  |  |  |  |
| **services** | (6,124) | (1,577) | (5,999) | (18,952) | (19,316) |
| **Surplus (Deficit)** | **6,124** | **1,577** | **5,999** | **18,952** | **19,316** |
|  |  |  |  |  |  |
| **Total comprehensive income (loss)** | **6,124** | **1,577** | **5,999** | **18,952** | **19,316** |

Prepared on Australian Accounting Standards basis

1. Other expenses include Child Support payments to custodial parents and compensation recoveries in 2012-13 only
2. Other non-tax revenue includes Child Support revenue from non-custodial parents

Table 3 2 8: Schedule of Budgeted Assets and Liabilities Administered on Behalf of Government (as at 30 June)

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | Actual  2012-13 | Revised  budget  2013-14 | Forward  estimate  2014-15 | Forward  estimate  2015-16 | Forward  estimate  2016-17 |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **ASSETS ADMINISTERED ON** |  |  |  |  |  |
| **BEHALF OF GOVERNMENT** |  |  |  |  |  |
| **Financial assets** |  |  |  |  |  |
| Cash and cash equivalents | 133 | 133 | 133 | 133 | 133 |
| Receivables | 727,407 | 782,167 | 820,426 | 859,860 | 899,913 |
| Investments accounted for |  |  |  |  |  |
| using the equity method | 38,522 | 38,522 | 38,522 | 38,522 | 38,522 |
| ***Total financial assets*** | **766,062** | **820,822** | **859,081** | **898,515** | **938,568** |
|  |  |  |  |  |  |
| **Non-financial assets** |  |  |  |  |  |
| Property, plant and equipment | 72 | 36 | - | - | - |
| ***Total non-financial assets*** | **72** | **36** | **-** | **-** | **-** |
| **Total assets administered** |  |  |  |  |  |
| **on behalf of Government** | **766,134** | **820,858** | **859,081** | **898,515** | **938,568** |
|  |  |  |  |  |  |
| **LIABILITIES ADMINISTERED ON** |  |  |  |  |  |
| **BEHALF OF GOVERNMENT** |  |  |  |  |  |
| **Payables** |  |  |  |  |  |
| Suppliers 1 | 33,248 | 33,113 | 33,113 | 32,394 | 32,394 |
| Other payables | 16,754 | 16,754 | 16,754 | 16,754 | 16,754 |
| ***Total payables*** | **50,002** | **49,867** | **49,867** | **49,148** | **49,148** |
|  |  |  |  |  |  |
| **Provisions** |  |  |  |  |  |
| Other provisions | 712,132 | 766,809 | 804,272 | 842,714 | 882,200 |
| ***Total provisions*** | **712,132** | **766,809** | **804,272** | **842,714** | **882,200** |
| **Total liabilities administered** |  |  |  |  |  |
| **on behalf of Government** | **762,134** | **816,676** | **854,139** | **891,862** | **931,348** |
|  |  |  |  |  |  |
| **Net assets/(liabilities)** | **4,000** | **4,182** | **4,942** | **6,653** | **7,220** |

Prepared on Australian Accounting Standards basis

1. Includes Child Support and Income Management BasicsCard payables

Table 3 2 9: Schedule of Budgeted Administered Cash Flows (for the period ended 30 June)

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | Actual  2012-13 | Revised  budget  2013-14 | Forward  estimate  2014-15 | Forward  estimate  2015-16 | Forward  estimate  2016-17 |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **OPERATING ACTIVITIES** |  |  |  |  |  |
| **Cash received** |  |  |  |  |  |
| Dividends | 2,518 | 1,872 | 2,494 | 2,751 | 3,066 |
| Competitive Neutrality | 7,377 | 5,874 | 5,456 | 5,875 | 6,144 |
| Net GST received | 1,218 | 1,483 | 1,186 | 72 | - |
| Other1 | 1,330,971 | 1,382,886 | 1,411,350 | 1,442,205 | 1,475,145 |
| ***Total cash received*** | **1,342,084** | **1,392,115** | **1,420,486** | **1,450,903** | **1,484,355** |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
| **Cash used** |  |  |  |  |  |
| Grants | 8,337 | 10,803 | 9,739 | - | - |
| Suppliers | 2,805 | 5,507 | 3,300 | 791 | - |
| Other2 | 1,321,303 | 1,374,410 | 1,402,208 | 1,432,871 | 1,465,606 |
| ***Total cash used*** | **1,332,445** | **1,390,720** | **1,415,247** | **1,433,662** | **1,465,606** |
| **Net cash from (used by)** |  |  |  |  |  |
| **operating activities** | **9,639** | **1,395** | **5,239** | **17,241** | **18,749** |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
| ***Net increase (decrease) in*** |  |  |  |  |  |
| ***cash held*** | **9,639** | **1,395** | **5,239** | **17,241** | **18,749** |
| Cash and cash equivalents at |  |  |  |  |  |
| beginning of reporting period | 15 | 133 | 133 | 133 | 133 |
| Cash from Official Public Account for: |  |  |  |  |  |
| - Appropriations | 80,578 | 89,162 | 87,691 | 77,497 | 79,267 |
| - Special Accounts | 1,247,503 | 1,300,075 | 1,326,370 | 1,355,374 | 1,386,339 |
| - Other | 1,013 | 1,483 | 1,186 | 791 | - |
|  | **1,329,094** | **1,390,720** | **1,415,247** | **1,433,662** | **1,465,606** |
| Cash to Official Public Account for: | |  |  |  |  |
| - Appropriations | 71,096 | 74,335 | 75,838 | 77,497 | 79,267 |
| - Administered Revenue | 19,105 | 16,222 | 17,092 | 17,960 | 18,749 |
| - Special Accounts | 1,247,196 | 1,300,075 | 1,326,370 | 1,355,374 | 1,386,339 |
| - Other | 1,218 | 1,483 | 1,186 | 72 | - |
|  | **1,338,615** | **1,392,115** | **1,420,486** | **1,450,903** | **1,484,355** |
| **Cash and cash equivalents at end** |  |  |  |  |  |
| **of reporting period** | **133** | **133** | **133** | **133** | **133** |

Prepared on Australian Accounting Standards basis

1. Other non-tax receipts include Child Support receipts from non-custodial parents
2. Other payments include Child Support payments to custodial parents

Table 3 2 10: Schedule of Administered Capital Budget

The Department of Human Services does not have an Administered Capital Budget for 2013-14

Table 3 2 11: Statement of Administered Asset Movements (Budget Year 2013-14)

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | Land | Buildings | Other property,  plant and  equipment | Intangibles | Total |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **As at 1 July 2013** |  |  |  |  |  |
| Gross book value | - | - | 161 | - | 161 |
| Accumulated depreciation/amortisation and |  |  |  |  |  |
| impairment | - | - | (89) | - | (89) |
| **Opening net book balance** | **-** | **-** | **72** | **-** | **72** |
|  |  |  |  |  |  |
| **CAPITAL ASSET ADDITIONS** |  |  |  |  |  |
| **Total additions** | **-** | **-** | **-** | **-** | **-** |
| **Other movements** |  |  |  |  |  |
| Depreciation/amortisation expense | - | - | (36) | - | (36) |
| **Total other movements** | **-** | **-** | **(36)** | **-** | **(36)** |
|  |  |  |  |  | - |
| **As at 30 June 2014** |  |  |  |  |  |
| Gross book value | - | - | 161 | - | 161 |
| Accumulated depreciation/amortisation |  |  |  |  |  |
| and impairment | - | - | (125) | - | (125) |
| **Closing net book balance** | **-** | **-** | **36** | **-** | **36** |

Prepared on Australian Accounting Standards basis

#### Notes to the Financial Statements

The Budgeted financial statements have been prepared in accordance with the:

* Finance Minister’s Orders (FMOs); and
* Australian Accounting Standards and Interpretations issued by the Australian Accounting Standards Board (AASB) that apply for the reporting period

The department’s budgeted financial statements have been prepared on an accrual basis and are in accordance with historical cost convention, except for certain assets and liabilities at fair value

Unless alternative treatment is specifically required by an Accounting Standard or the FMOs, assets and liabilities are recognised only when it is probable that future economic benefits will flow to and from the department and the amounts of the assets or liabilities can be reliably measured However, assets and liabilities arising under executor contracts are not recognised unless required by an Accounting Standard

Unless alternative treatment is specifically required by an Accounting Standard, revenues and expenses are recognised only when the flow, consumption or loss of economic benefits has occurred and can be reliably measured

The presentation of the Comprehensive Income Statement includes the “Impact of Net Cash Appropriation Arrangements” note, whereby the department’s net operating result is adjusted by unfunded depreciation and amortisation expense This treatment is the result of the net cash arrangement that was implemented as part of the Operation Sunlight reform agenda in 2009-10

#### Departmental

Departmental assets, liabilities, revenues and expenses are those items controlled by the department that are used in producing outputs, and include:

* non-financial assets used in providing goods and services;
* liabilities for employee entitlements;
* revenue from appropriations or independent sources in payment for outputs; and
* employee, supplier and depreciation expenses incurred in providing departmental outputs

#### Administered

Administered items are those items controlled by the government and managed, or overseen, by the department on behalf of the government

# Glossary

| **Term** | **Meaning** |
| --- | --- |
| Activities | The actions/functions performed by agencies to deliver government policies |
| Actual available appropriation | The *Actual* *Available Appropriation* indicates the total appropriations available to the agency for 2012-13 It includes all appropriations made available to the agency in the year (+/- section 32 transfers, formal reductions, Advance to the Finance Minister and movements of funds) |
| Administered item | Appropriation that consists of funding managed on behalf of the Commonwealth This funding is not at the discretion of the agency and any unspent appropriation is returned to the Consolidated Revenue Fund at the end of the financial year An administered item is a component of an administered programme |
| Agency | Generic term for Australian Government General Government Sector entities, including those governed by the *Financial Management and Accountability Act 1997* |
| Appropriation | An amount of public money Parliament authorises for spending (i e funds to be withdrawn from the Consolidated Revenue Fund) Parliament makes laws for appropriating money under the Annual Appropriation Acts and under Special Appropriations, with spending restricted to the purposes specified in the Appropriation Acts |
| BasicsCard | The BasicsCard is a PIN-protected card that allows customers to access their income-managed money through existing EFTPOS facilities at approved stores and businesses The BasicsCard provides customers on Income Management with a greater choice and flexibility to purchase essential goods and services from a broad range of stores and businesses |
| Budget Paper 1 (BP1) | Budget Strategy and Outlook Provides information and analysis on whole of government expenditure and revenue |
| Budget Paper 2 (BP2) | Budget Measures Provides a description of each budget measure by portfolio |
| Budget Paper 3 (BP3) | Australia’s Federal Relations Provides information and analysis on Federal funding provided to the states and territories |
| Budget Paper 4 (BP4) | Agency Resourcing Details total resourcing available to agencies |
| Consolidated revenue fund (CRF) | The principal operating fund from which money is drawn to pay for the activities of the government Section 81 of the Australian Constitution provides that all revenue raised or monies received by the Executive Government forms one consolidated revenue fund from which appropriations are made for the purposes of the Australian Government |
| Departmental capital budget (DCB) | Funds provided in Appropriation Bill 1/3/5 for the ongoing replacement of minor assets |
| Departmental item | Resources (assets, liabilities, revenues and expenses) that agency Chief Executive Officers control directly This includes outsourced activities funded and controlled by the agency Examples of departmental items include agency running costs, accrued employee entitlements and net appropriations A departmental item is a component of a departmental programme |
| Expenses not requiring appropriation in the Budget year | Expenses not involving a cash flow impact are generally not included within the calculation of an appropriation Appropriation funding is not provided in respect of depreciation expense Also no funding is required for goods or services received free of charge that are then expensed: e g ANAO audit services — the ANAO does not charge for audit services however the expense must be recognised Similarly, bad debts are recognised as an expense but are not recognised for the purpose of calculating administered appropriation amounts to be sought from Parliament |
| *Financial Management and Accountability Act 1997* (*FMA Act*) | The *FMA Act* sets out the financial management, accountability and audit obligations of agencies (including departments) that are financially part of the Commonwealth (and form part of the General Government Sector) |
| Forward estimates period | The three years following the budget year For example, if  2013-14 is the budget year, 2014-15 is forward year 1, 2015-16 is forward year 2 and 2016-17 is forward year 3 This period does not include the current or budget year |
| General Government Sector (GGS) | A government Finance Statistics’ classification of all entities that are controlled and largely funded by the Commonwealth Government The GGS provides public services that are mainly non-market in nature and for the collective consumption of the community, or involve the transfer or redistribution of income These services are largely financed through taxes and other compulsory levies, user charging and external funding This sector comprises all government departments, offices and some other bodies |
| Measure | A new policy or savings decision of the government with financial impacts on the government's: underlying cash balance; fiscal balance; operating balance; headline cash balance; net debt or net worth Such proposals are normally made in the context of the annual Budget, and are typically published in Budget Paper No 2, in the Mid-Year Economic and Fiscal Outlook (MYEFO) and in the Pre-election Economic and Fiscal Outlook (PEFO) |
| Memorandum of Understanding (MOU) | A bilateral or multilateral agreement between the department and one or more government agencies |
| Official Public Account (OPA) | The OPA is the government’s central bank account held within the Reserve Bank of Australia The OPA is the central component of the Consolidated Revenue Fund |
| Outcome | An outcome is the intended result, consequence or impact of government actions on the Australian community |
| Outcome statement | An outcome statement articulates the intended results, activities and target group of an Australian Government agency An outcome statement serves three main purposes within the financial framework: 1 to explain and control the purposes for which annual appropriations are approved by the Parliament for use by agencies; 2 to provide a basis for annual budgeting, including (financial) reporting against the use of appropriated funds; and 3 to measure and assess agency and programme (non-financial) performance in contributing to government policy objectives |
| Portfolio Budget Statements  (PB Statements) | Budget related paper detailing budget initiatives and explanations of appropriations specified by outcome and programme by each agency within a portfolio |
| Portfolio Additional Estimates Statements (PAES) | Budget related paper detailing the changes in resourcing by outcome(s) since the Budget which provides information on new measures and their impact on the financial and/or non‑financial planned performance of programmes supporting those outcomes |
| Programme | Activity that delivers benefits, services or transfer payments to individuals, industry and/or the community as a whole, with the aim of achieving the intended result specified in an outcome statement |
| Programme support | The agency running costs allocated to a programme This is funded as part of the agency’s departmental appropriations |
| s31 | Section 31 of the *FMA Act 1997* |
| Target group | A specific group being targeted for assistance by government policy |
| Transfer | Cash paid to recipients of the applicable programme This includes welfare payments and tax rebates |