

Objecting to a Child support decision (CS1893)

When to use this form



Use this form to object to a child support decision Services Australia as made. An objection is a request to formally review a decision.

All objections (excluding care percentage decisions) must be made in writing or by completing this form. Objections to care percentage decisions may also be made over the phone. You will need to include details of the decision that you are objecting to and evidence to support your objection.

Online services



You can access your Child Support online account through myGov. myGov is a secure way to access a range of government services online with one username and password. You can create a myGov account at my.gov.au and link it to your Child Support online account.

Important information

You must lodge your objection with us **within 28 days** from the date you received the decision letter. If you live outside Australia in a reciprocating jurisdiction, you have 90 days to respond. Objections to decisions received outside these timeframes (other than care percentage decisions) cannot be considered unless you make a request for an extension of time to object and your request is granted.

An objection to a care percentage decision may be lodged any time after the original decision is made. However, if you do not lodge your objection **within 28 days** (90 days if you live outside Australia in a reciprocating jurisdiction) and your objection is successful, the objection decision will only take effect from the day your objection was lodged. The decision may be backdated further if you have special circumstances that prevented you from lodging your objection earlier. You must make a request for the special circumstances to be considered. You can tell us about your special circumstances on this form.

All parties to the child support case are parties to your objection. The term 'other party' includes non-parent carers where applicable. A copy of your objection and supporting documents will be given to the other party who can respond. Your personal and confidential information you provide on the next page (Your confidential details 1 of 1) will not be given to the other party.

If the other party responds to your objection, you will be given a copy of the information provided by them. An open exchange of information means all parties have the opportunity to respond and comment on the information used by the decision maker.

Evidence

You may provide appropriate evidence that supports the reason(s) why you have lodged an objection. Providing an objection with missing information or incomplete answers could result in delays. If your objection contains obscene or offensive material, we **will not** proceed with the objection.

For more information



Go to servicesaustralia.gov.au/childsupport or call us on **131 272**.

We can translate documents you need for this assessment for free.

To speak to us in your language, call **131 450**.

Call charges may apply.



If you have a hearing or speech impairment, you can contact the **TTY service** on Freecall™ **1800 810 586**. A TTY phone is required to use this service.



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The information on this page is confidential and will **not** be given to the other party.

Filling in this form

You can fill and sign this form digitally in some browsers, or you can open it in Adobe Acrobat Reader. If you do not have Adobe Acrobat Reader, you can print this form and sign it.

If you have a printed form:

- Use black or blue pen.
- Print in BLOCK LETTERS.
- Where you see a box like this **Go to 1** skip to the question number shown.

Your confidential details

1 Your Customer Reference Number

- - -

2 Your name

Mr Mrs Miss Ms Other

Family name

First given name

Second given name

3 Your date of birth

/ /

4 Your permanent address

Postcode

5 Your postal address (if different to above)

Postcode

6 Your contact details

Home phone number ()

Mobile phone number

Work phone number ()

Email

7 Do you have a restraining, intervention or other protection order involving the other part?

No

Yes

Important: A copy of this page and any supporting evidence **will** be given to the other party. Remove any personal details you do not want the other party to see from the evidence you send us. You must seek permission from any third party before giving us their information.

1 Your name

Mr Mrs Miss Ms Other

Family name

First given name

Second given name

2 What is the date of the decision you are objecting to?

This date is written on the letter we sent you informing you of our decision. Call us on **131 272** if you no longer have the letter to refer to.

3 Is a copy of the letter provided?

No

Yes

If supporting documents show information you do not want exchanged, for example reference number and address, it is **your** responsibility to black it out or remove it before sending it to us.

4 I object to the Child Support decision regarding:

- The percentage of care for the children in the assessment.** If you believe the percentage of care in the assessment you have is incorrect, you may object. You may need to show evidence, such as a parenting plan.
- The income used in my assessment.** If you believe we have used the wrong income for you or the other party, you may object. You may need to show evidence of income, such as bank statements or pay slips.

This applies to any aspect of the adjusted taxable income including the taxable income, reportable fringe benefits, total net investment losses, reportable superannuation contributions, tax free pensions and benefits or target foreign income.

- The estimate of income.** If you disagree with the 'estimate of income' decision you may object. You may need to supply evidence to support your objection.
- A non-agency payment.** If you do not agree with a decision to either credit or refuse to credit a non-agency payment or prescribed non-agency payment, you may object. You may need to supply evidence to support your objection.
- The acceptance of an application for child support.** If we have accepted an application for an assessment of child support, except for a dispute over parentage, you may object.

For a dispute over parentage, you will need to apply to a court with child support jurisdiction for a determination of parentage.

- The refusal of an application for child support.** If we have refused your application for an assessment of child support for any reason other than parentage, you may object. You may need to show evidence of care levels, dates of birth of the children or separation.
- The suspension of child support payments due to an administrative review.** If you disagree with us suspending the payment of child support when an administrative review (such as an objection or administrative tribunal review) is taking place, you may object. You may need to show evidence of financial hardship.
- A change of assessment in special circumstances decision.** If you have been a party to a Change of Assessment process and have received your written Notice of Decision but feel that decision is incorrect, you may lodge an objection. You may need to supply evidence to support your objection.
- Other.** If you do not agree with any other decision we have notified you of, you may be able to object. You will need to explain what you disagree with, why you believe the decision is incorrect. You may need to supply evidence to support your objection.

Important: A copy of this page and any supporting evidence **will** be given to the other party. Remove any personal details you do not want the other party to see from the evidence you send us. You must seek permission from any third party before giving us their information.

5 Reasons for your objection

Provide relevant information that will help us consider your case.

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If you need more space, provide a separate sheet with details.

6 Is your objection being made **more than 28 days** (90 days if you live outside Australia in a reciprocating jurisdiction) after the date shown on the letter?

- No **Go to 8**
- Yes **Go to next question**

7 Provide your reasons and any special circumstances for not lodging your objection **within 28 days** (90 days if you live outside Australia in a reciprocating jurisdiction) of receiving the original decision.

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If you need more space, provide a separate sheet with details.

Privacy notice

8 You need to read this

Privacy and your personal information

The privacy and security of your personal information is important to us, and is protected by law. We need to collect this information so we can process and manage your applications and payments, and provide services to you. We only share your information with other parties where you have agreed, or where the law allows or requires it. For more information, go to servicesaustralia.gov.au/privacy

Declaration

9 I declare that:

- any personal information about a third party is provided with the knowledge of that third party.
- I have explained to the third party that:
 - Services Australia may use their personal information for the purposes of my child support assessment
 - the personal information contained in this form or any attachments will be sent to both Services Australia and the other party (parent and/or non-parent carer) to my child support case.
- the information I have provided in this form is complete and correct.

I understand that:

- Child Support can make relevant enquiries to make sure I receive the correct entitlement.
- giving false or misleading information is a serious offence.

Your signature



Date

/ /

Returning this form

Return this form and a copy of any supporting documents:

- **online** – sign in to your Child Support online account or Express Plus Child Support mobile app and upload by selecting Upload documents. Select document type ‘Objections form/ evidence’.
- by fax to: **1300 309 949**
- by post to: Services Australia
Child Support
GPO Box 9815
MELBOURNE VIC 3001

You should keep a copy of this form for your records.