



# Crisis Payment for Humanitarian Entrants

ካባና ተወሳኺ ሓገዝ ዘድልዩካ ግዜ ከህሉ ምዝኸእል ይርድኣና እዩ።

Crisis Payment ማለት ብሰብዓዊነት መገዲ ኣብ ቐረባ ግዜ ዝመጸኻ እንተኾንካ ንዳግመ-ምጥያስካ ዝሕግዝ ፍሉይ ናይ ሓደ ግዜ ክፍሊት እዩ።

## መንዩ ነቲ ክፍሊት ክረከብ ዝኸእል?

እዚ ክፍሊት ዝውሃብ ቅድሚ ናብ ኣውስትራሊያ ንመጀመርያ ግዜ ምእታውካ ናይ Australian Humanitarian Visa ተዋሂቡካ እንተኸኣሉ ጥራይ እዩ።

ናይ Crisis Payment ንምርኻብ ንስኻ፡-

- ናይ Centrelink ጥሮታ ወይድማ ረብሓ ክፍቀደልካ ኣለዎ
- ኣብትሓተሉ መዓልቲ ከቢድ ናይ ገንዘብ ጸገም ክህልወካ ኣለዎ
- ኣብትሓተሉ መዓልቲ ኣብ ኣውስትራሊያ ውሽጢ ክትነብር ኣለካ
- ካብዞም ዝስዕቡ ናይ ሰብአዊነት ቪዛታት ንሓዲኡ ክትሕዝ ኣለካ፡-
  - subclass 200—Refugee
  - subclass 201—In Country Special Humanitarian
  - subclass 202—Global Special Humanitarian
  - subclass 203—Emergency Rescue
  - subclass 204—Woman at Risk
- ብናይ ብቐዓት ዘለዎ ናይ ሰብአዊነት ቪዛ ንመጀመርያ ግዜ ናብ ኣውስትራሊያ ድሕሪ ምብጻሕካ ኣብ ውሽጢ ሸውዓተ መዓልታት ምሕታት (ወይድማ ኣብ ውሽጢ ሸውዓተ መዓልታት ክትሓትት ከምዝደለኻ ኣዘራርብና ከምኡውን ብድሕሪ'ዚ ኣብ 14 መዓልታት ውሽጢ ማመልከቻ ምእታው)።

## መጠን Crisis Payment ክንደይ እዩ?

ናይ Crisis Payment መጠን ማዕረ ናይ ሓደ ሰሙን መሰረታዊ ናይ Centrelink ጥሮታኻ ወይድማ ረብሓኻ እዩ። እዚ ተወሳኺ ንዝኾኑ ክፍሊታት ማለት ከም ናይ Rent Assistance ወይድማ Pharmaceutical Allowance ኣየጠቓልልን እዩ። እዚ ካብቲ ኣብክልተ ሰሙን ዝወሃበካ ስሩዕ ክፍሊት ብተወሳኺ ንሓደ ግዜ ጥራይ ዝወሃበካ እዩ።

## Hardship Advance

ካብ Crisis Payment ብተወሳኺ'ድማ፣ ንናይ ቀዳማይ ጥሮታ ወይ ረብሓ ክፍሊት ገለ ክፋሉ በከፊል ዝተወሰነ ክፍሊት ቀዲምካ ንምርካብ እንተተፈቐዱልካ ከተመልከት ትኸእል ትኸውን። እዚ ናይ Hardship Advance ይባሃል።

# ንዝባለጸ መረዳኢታ

ናይ ሰራሕን ሰራሕተኛ መስመር	132 850
በዕድመ ዓባይቲ ኣውስትራሊያዊ መስመር	132 300
ኣካለ ጉድ ዓተኛን ሓልየት ውሃብቲ	132 717
ስድራታትን ወለዲ መስመር	136 150
መንእሰያትን ተማሃሮ	132 490
TTY* ሕቶታት	Freecall™ 1800 810 586

ናይ ምስማእ ወይኻዓ ምዝራብ ጸገም ንዝለዎም ሰባት መራከቢ \*TTY ጥራይ ይኸውን። ነዚ ኣገልግሎት ንምጥቓም ናይ TTY ስልኪ የድሊ እዩ።

ብኻልእ ቋንቋታት መረዳኢታ ንምርኻብ ብናትና ዌብሳይቲ [humanservices.gov.au](http://humanservices.gov.au) ምጉብናይን ኣብ ‘ብናትኻ ቋንቋ መረዳኢታ’ ንዝብል ምጽቓጥ ወይኻዓ ንናትና ናይ ብዙሕ ቋንቋ ስልኪ ኣገልግሎት ብስልኪ **131 202** ምድቀል።

ብናትኻ ገዛ ስልኪ ኹይንኻ ናብቲ መምርሒ ብ‘13’ ቁፅራታት ምድቀል ክፍሊት ከምዘለዎን ከምቲ ናትኻ ተለፎን ኣገልግሎት ውሃቢ እቲ ዋጋ ይፈላለይ እዩ። ካብ ሕዝቢን ሞባይል ስልኪ ኹይንኻ ምድቀል ዓቢ ናይ ዋጋ ክፍሊት መጠን ኣለዎ።



# Crisis Payment for Humanitarian Entrants

We understand there may be times when you need additional support from us. Crisis Payment is a special one-off payment to assist with your immediate settlement needs if you are a newly arrived humanitarian entrant.

## Who can receive the payment?

This payment is only available if you were issued with an Australian Humanitarian Visa before your first arrival in Australia.

To receive Crisis Payment, you must:

- be eligible for a Centrelink pension or benefit
- be in severe financial hardship on the day of claim
- be in Australia on the day of claim
- hold one of the following qualifying humanitarian visas:
  - subclass 200—Refugee
  - subclass 201—In Country Special Humanitarian
  - subclass 202—Global Special Humanitarian
  - subclass 203—Emergency Rescue
  - subclass 204—Woman at Risk
- claim within seven days of your first arrival in Australia on a qualifying humanitarian visa (or contact us with an intent to claim within seven days and lodge a claim within 14 days of that contact).

## How much is the Crisis Payment?

The amount of Crisis Payment is equal to one week's payment of your basic Centrelink pension or benefit. This doesn't include additional payments such as Rent Assistance or Pharmaceutical Allowance. This payment is a one-off addition to your regular fortnightly payment.

## Hardship Advance

In addition to Crisis Payment, you may also apply to have part of your first instalment of pension or benefit paid early if eligible. This is called a Hardship Advance.

## For more information

Employment line	<b>132 850</b>
Older Australians line	<b>132 300</b>
Disability and Carers	<b>132 717</b>
Families and Parents line	<b>136 150</b>
Youth and Students	<b>132 490</b>
TTY* enquiries	<b>Freecall™ 1800 810 586</b>

\*TTY is only for people who are deaf or have a hearing or speech impairment. A TTY phone is required to use this service.

For information in other languages visit our website at **humanservices.gov.au** and click on 'Information in your language' or call our multilingual phone service on **131 202**.

Charges for calls from your home phone to the department's '13' numbers vary depending on your telephone service provider. Calls from public and mobile phones are charged at a higher rate.